DDS Department of Developmental Services

Webinar Announcement:

New Federal Access Rule Grievance Procedure

Starting February 1, 2027, California will begin using a new grievance process. Learn about the simplified grievance process, what is changing and what is not changing, and why the changes are happening during 2 webinars being held via Zoom:

Wednesday, November 4, 2026, 1 to 2 p.m.

REGISTER: https://cal-dds.zoom.us/webinar/register/WN_JFx5Rpa_T3K1BewIUKzkOw#

Thursday, November 12, 2026, 10 to 11 a.m.

REGISTER: https://cal-dds.zoom.us/webinar/register/WN_of2FlbtmTN-RHC8A1rwd9w#

This new process will replace the current section 4731 complaints, citizen complaints, and general complaints with one, combined system.