April 20, 2017

Mr. Brian Winfield
Deputy Director
Community Services Division
Department of Developmental Services
1600 Ninth Street, Room 320, MS 3-9
Sacramento, CA 95814

Re: Expenditure and Data Report

Dear Mr. Winfield,

This letter is a summary of Lanterman Regional Center's activities pursuant to W&I Code 4519.5 as well as our contract with DDS. In December, 2016, Lanterman Regional Center posted a report, "Purchase of Services Expenditure and Demographic Data: Fiscal Year 2015-16 on our website. This report includes the data related to purchase of service authorization, utilization and expenditures, with respect to age, ethnicity, language, living arrangement and disability. Three public meetings were held in March 2017 regarding the data.

Notification of our meetings was posted on our website in January 2017 and included in email blasts to our clients and families as well as service providers. We also posted the meeting announcement at the Koch-Young Resource Center Helpdesk and announced the schedule at all support group and parent trainings during this time period. Two of our community meetings were hosted by parent support groups and the third was held the night of our regularly scheduled board meeting.

Spanish Support Group

Our first meeting was hosted by one of our Spanish Support Groups, De Mi Familia, on March 1st. Our parent leader made reminder telephone calls to all group members. A total of 24 family members as well as one representative from the Office of Client's Rights (OCRA) attended. Both the oral and Power Point presentation were done in Spanish.

Comments from the participants included the acknowledgement that, culturally, it is not unusual to be ashamed by the disability, thus losing valuable time of service implementation. We also received constructive input regarding making sure that service coordinators explain a parent's right to a written denial with appeal rights and two parents encouraged others to not take a 'wait and see' approach as to the needs of their child, but to seek out information. One parent specifically encouraged others to enroll in English as a Second Language classes as a way to becoming better informed, thus a better advocate for their family member.

Korean Support Group

Our Korean language support group hosted a meeting on March 15th held at the Koch-Young Resource Center, its standard meeting location. The parent facilitator reported that she made over 100 phone calls inviting people to attend. The attendance included 19 family members and a representative from OCRA and 2 regional center staff. Both the oral and Power Point presentation were done in Korean. There were no comments or recommendations made concerning the presentation; however several families had specific questions concerning their family member.

English presentation

Our Board of Directors hosted a Disparity presentation on March 22nd. In addition to the board members, there were five regional center staff, one representative from OCRA, one representative from the State Council, one community member and one parent. This presentation was done in English. The OCRA representative inquired as to how Lanterman utilized its Language Preference Form; she also stated that the Promotora Project has successfully connected families to the Koch-Young Resource Center (KYRC). One parent board member expressed that the KYRC was a great tool in addressing perceived disparities as it provides a lot of information and training opportunities. She also promoted the use of Lanterman's 18 support groups.

All three of our community meeting presentations are posted on our website. The following observations were made:

Lanterman Regional Center staff are similar in ethnic and language demographics as the clients we serve.

94% of our Hispanic and 88% of Asian clients live with their families while only 90% of White and 77% of African-American clients live with their families.

At our meetings we responded to a few questions related to the expenditure data, but most questions were specific to individual services and support needs. In addition, we provided an update on our disparity projects:

1) Our Promotora Project is an ongoing success and is now in its third year. We also reported that DDS had awarded ABX2-1 funding to allow an expansion from two to four promotoras.

2) We shared that the Center received additional ABX2-1 funding to allow the Center to replicate the promotora project for our Korean community and that the Center received funding for a Cultural Specialist, which allowed the Center to hire its first dedicated Korean speaking staff person for the KYRC. In addition, and on behalf of 14 other regional centers, Lanterman is coordinating an automated telephone message system which these Centers will utilize to send message in a family's preferred language.

3) In 2015 we had committed to developing, and translating, the **Family Guide Booklet**. At these meetings we shared the booklets for both Early Start and Lanterman Families, all of which are available in English, Spanish, Korean and Armenian.

While timing did now allow us to share the most recent grant award from DDS, we look forward to our most recently approved project of piloting a Literacy and English as a Second Language (ESL) class for some of our families. It remains to be seen whether this project will produce the desired outcome; however based on input from some of our families we believe it is worth the effort.

Please let me know if you have any questions concerning our community meetings.

Sincerely,

Melinda Sullivan
Executive Director

Public Meetings to be Held Regarding

Purchase of Services Differences in March

Lanterman Regional Center will be hosting three public meetings at the regional center on:

Location	Date	Time	Language
Lanterman Regional Center 3303 Wilshire Blvd. Ste. 700 Los Angeles, CA 90010	Wednesday, March 1, 2017 Wednesday, March 15, 2017 Wednesday, March 22, 2017	10:00 a.m. 10:00 a.m. 6:30 p.m.	Spanish Korean English

During the meetings we will be reviewing data on the disparity in purchased services for Lanterman clients related to age, race, primary language, and disability.

These meetings are held to comply with (Welfare & Institutions Code, 4519.5) that calls for the Department of Developmental Services (DDS) and regional centers to annually compile data relating to purchase of service authorization, utilization and expenditure, and report with respect to several indicators including age, race, language and disability. Each year, this data will be compiled and posted by the regional center by December 31st for the prior fiscal year with public meetings to be held by the following March 31st.

El Centro Regional Lanterman llevará a cabo tres reuniones públicas en el Centro Regional:

Durante las reuniones vamos a repasar los datos sobre la disparidad en los servicios comprados para clientes de Lanterman relacionados con la edad, raza, idioma y la discapacidad.

Estas reuniones se llevan a cabo para cumplir con (Código De Bienestar & Instituciones, 4519.5) que pide el Departamento de Servicios del Desarrollo (DDS) y centros regionales para recopilar anualmente datos relacionados con la compra de servicios autorizados, utilización y gastos e informar respecto de a varios indicadores como la edad, raza, idioma y discapacidad. Cada año, esta información será compilada y publicada por el centro regional antes del 31 de diciembre para el año fiscal anterior con reuniones públicas conducidas antes del siguiente 31 de marzo.

랜터먼 리저널 센터(Lanterman Regional Center)는 3 회의 공개회의를 개최하고자 합니다. 이 회의는 저희 리저널 센터에서 열립니다.

이 회의는 Lanterman 의 클라이언트가 그동안 구매한 구매 서비스의 격차에 대하여 나이, 인종, 주요 언어 및 장애 와 관련된 데이터를 검토하는데 있습니다.

이 회의는 개발 서비스 국 (DDS) 및 리저널 센터가 서비스 인증, 사용 및 지출에 관한 데이터를 매년 작성할 것을 요구하는 복지 및 기관 코드 (4519.5)를 준수하기 위함이며 각각의 나이, 인종, 언어와 장애별에 대한 자료들을 포함합니다. 매년 이 데이터는 전 회계년도의 12 월 31 일까지 자료를 통합, 게시하고 공공 회의는 다음 해 3 월 31 일 까지 개최합니다.

Due to security reasons, access to the building requires that all visitors carry a picture ID. *Por razones de seguridad, el acceso al edificio requiere que los visitantes lleven un ID con foto.*

보안상의 이유로 저희 빌딩에 오시는 모든 방문객은 사진 ID 를 지참하셔야 합니다.

Parking: Lanterman Regional Center Parking: Available in the parking structure behind Lanterman on Berendo Avenue. Parking tickets will not be validated. Parking fees are $6.50 prior to 10 a.m. entry; otherwise they will range from $10 to $13. There is metered parking on the street. Watch street signs. Lanterman is 2 blocks west of the Metro Red Line Wilshire/Vermont Station.

FRANK D. LANTERMAN
REGIONAL CENTER

March 22, 2017

English Disparity Community Meeting

Presenter: Melinda Sullivan

Attendees: 17

Notes and or questions from the audience.

- With regard to the Language Preference Form, Hannah Liddell with Disability Rights California asked if the form was completed every year. The answer was yes, given that the form served a dual purpose. The form requires that the family/conservator/client express their choice as to what language they prefer the meeting be conducted in and, if applicable, what language they would like their IPP translated to.

- Ms. Liddell stated that the Promotora Project has succeeded in connecting families to resources out in the community and connecting them to the Koch-Young Resource Center and the services it offers families and clients.

- Yudy Mazariegos, FDLRC Board member and parent, commented that the Koch-Young Resource Center was a great tool in addressing the perceived disparities. Ms. Mazariegos stated that lots of information, trainings, etc., could be disseminated via the Resource Center. She also stated that participation in support groups is also a good way of having families and clients become educated about our service delivery system, the regional center, the educational system, etc.

Community Meeting
On Disparity

Date: _March 22, 2017 ____

	Name	Client	Parent / Family Member	Community Member	Lanterman Staff	Service Provider
	Mary Lee		✓	✓		
	Melody Goodman (SCDD LA)			✓		
	Hannah Liddell (DRC)					✓
	Roxanne Lopez			✓		
	Tom Blythe - DDS					
	Louis Mitchell			✓		
	AL Marsella		✓			
	Yudy Mazariegos		✓			
	Enrique Roman				✓	
	Ramona Warfield	✓				
	Marisol Rios Gonzalez			✓		
	LARRY DEBOER			✓		
	Karen Bryson				✓	
	Kimberly Isaac					✓
	Ray Lewis			✓		
	JOHN GILBERTSON			✓		

Community Meeting
On Disparity

Date: _March 22, 2017 ____

	Name	Client	Parent / Family Member	Community Member	Lanterman Staff	Service Provider
	MARK HIGGINS		✓			

FRANK D. LANTERMAN
REGIONAL CENTER

3-15-2017

Korean Disparity of Purchases of Services Presentation.

Presenter: Jaime Cha-MC Grath and Enrique Roman

Attendees: 19

Notes and or questions from the audience.

- Families had individual questions involving their family member, but no specific questions or input related to the POS data.
- Families did emphasize the need for service providers to have staff with appropriate language abilities; otherwise the referral of the service is moot.
- The regional center staff asked the attendees if their understood the importance of the IPP or whether they had seen a Language Choice Form. About 50% of the attendees knew the importance of the IPP and fewer than 50% acknowledged that they had seen or been presented with a Language Choice Form.
- Some attendees asked about the process for requesting services.

Attendance Sheet

Title: Disparity meeting : KOREAN

Date: 3/15/16

	NAME	SIGNATURE	CHID'S NAME or Business Name
1	Jae Rhee		Marvin Rhee
2	Myong Jeong		Andrew Jeong
3	Hwa young Jim		Peter Jim
4	Taeki Kim		
5	Yun Jung Seo		Kevin Park
6	In Sook Kim		Ji Soo Kim
7	Hannah Lim		CHW
8	Geumjin Kim		KYCC
9	Eunhee Kim		Loreen Kim
10	Betty Oh		Nathan Lee
11	Evie Jung		SC
12	Medha Hwang		SC
13	Eujin Lee		CHW
14	Sally Yoon		Kelly Beon
15	Eun Hee Kim		Jason Kim
16	June Kang		David Kang
17	Lina Lee		SC
18	SUNG KIM		ERIN KIM
19	Stella Kim		David Kim

FRANK D. LANTERMAN
REGIONAL CENTER

3-01-2017

Spanish Disparity of Purchases of Services Presentation.

Presenter: Enrique Roman

Attendees: 24

Notes and or questions from the audience.

- Attendees are concerned about the disparity in purchased services when comparing the Latino population to the Anglo Saxon population. This generated a robust dialogue regarding cultural differences. Some parents commented the following:
    - Attendees indicated to be ashamed (either of their son's or daughter's diagnosis) and thus losing valuable time of service implementation.
    - Cultural differences of the Latino population: (ie. Parents wanting to keep the family member in their home as long as possible instead of allowing that member to become more independent.)
    - Attendees indicated that Latinos have to prioritize the basics such as food and shelter prior of seeking and learning about their son's or daughter's diagnosis and services.
    - One participant indicated that is the parent's role is to learn and seek information and not have a wait and see approach. Also, that neither educational nor immigration status is relevant in this area.
- Some participants shared how complex the system is, stating it is hard to learn/understand the intricate laws and services provided by FDLRC and the School District.
- Some attendees expressed a need to know their rights to appeal.
- Attendees want a better understanding of the services provided by FDLRC. Staff shared the recently developed "Family Guide to Services" booklet which addresses the broad array of services as well as the appeal process. This booklet is shared with families at the IPP and is available in the KYRC.

Sign In Sheet

Last Name	First Name	Your child's name:	Your Service Coordinator's First and Last name
Martinez	Lucia	Kenneth Gonzalez	Jishisela Hernandez 213-805 1181
Chun	Elida	Elisa Gonzalez	V. Ilasenor.
Chun	Elida	Stacey Gutierrez Debora Gutierrez	Magda Carrero. 323-668-2141
Medina	Veronica	Sebastian Mendez	Jaqueline Palacios
Sánchez	MARIA	Rafael Rodriguez	Anabel Vasquez
KEEN LD Elizalde	Karina	Jacob Diaz	Elizabeth. (213) 372-5168 Julio
Torres	Jessica	Joelyn Andrew Torres	Karina Cruz 323-319-803
Campos	Ana	Marcelo Campos	Jackie Palacios
Castillo	Jessica	Jason Castillo	Irene Garcia 213-570-140

Sign In Sheet

Last Name	First Name	Your child's name:	Your Service Coordinator's First and Last name	
Hamer	Ada	OCRA		
Liddell	Hannah	OCRA		
Lee	Mary	Krystian Lee	Kwon	
Suazo	Bertha	Alberto	Gloria	
SANCHEZ	VIRGINIA	Angel Ricardo Adriana ROSAS	Ayon Casas.	
Ramirez	Pilar	Sacha Ramos Miranda Ramos	Marc Baca Melisa Pinto	323-975-3946
Herrera	Gloria.	Angie Monzon	Cecille Williams	213-925-9925
Hernandez.	Felisa	Angi Monzon		
		Brianda.	Robles.	
Aguirre	Lorena	Brandon Aguirre	Lourdes Tabullo	
Maria Celedon	Celedon	Jesus Celedon Octavio Celedon	Anabel Vas	213-618-2753