SPAC MEMBERS PRESENT
Kelly White
Traci Jones-Martinez
Kimberly West-Isaac
Bill Murphy
Sandy Doughty
Emily Lloyd
Isis McDonald
Israel Ibanez
Oscar Carvajal

EXCUSED
Shelby Forn

GUESTS
Kathleen Kolenda – Easter Seals
Maurilia Aguilar – Prog. Behav. Therapy
Ramanita Runtu – ABLE
Lydia Gossens – Easter Seals
Victor Avila – Inclusion Specialized Program
Jose Meraz – In2Vision
Cesar Torres – Inclusion Services
Sara Blitzstein – Jewish Family Services
Keri Castaneda – AbilityFirst
Miriam Whitfield - SVS

STAFF
Karen Ingram

The meeting was called to order at 10:10 a.m. and introductions were made.

APPROVAL OF MINUTES
The minutes of September 4, 2013 were accepted as submitted.

REPORTS
Board Meeting
Ms. White reported the following:

- The Zero Tolerance Policy will be available on the LRC website sometime in October.
- Budget update – 2014-15 CPP is approved, but funds have not been received yet. Increase on POS statewide due to caseload growth especially for LRC.
• Governor has signed the minimum wage bill. This will impact many providers and will be closely followed.
• DDS Director, Terry Delgadillo, will retire by the end of the year.
• The report on the recent LRC audit was received with satisfactory results.
• The Board meeting was followed by a Community Meeting.

LDC Closure Update
As of September 27, only 15 LRC clients are still residing at LDC. Resources have been identified and are being developed for these individuals. It is expected that all clients will be living in the community by June 30, 2014. LRC emphasis now is bringing the 4 clients living out of state back to California and developing resources for the 23 clients living in lacked mental health facilities. A request for proposals will be posted on the LRC website for CPP funds that will be used to develop residential homes and day services.

OLD BUSINESS
SPAC Breakfast
Ms. Doughty reported that everything is ready for the breakfast. Goodie bags will be assembled after today’s meeting. SPAC members are expected to be at Brookside at 8:00 am to help with registration and last minute arrangements.

SPAC Nominations
Ms. Lloyd announced that she’s retiring in May. Ms. Forn will not be able to continue to serve and Mr. Carvajal will be transferring to the Programs & Services Committee. Ms. Doughty and Mr. Murphy will renew their committee membership. The committee will have three vacancies. Ms. Kathleen Kolenda from Easter Seals has submitted an application to join SPAC. Ms. Ingram informed members that LRC is looking for representation from the Los Angeles area. Nominations will be reviewed at the Nominating Committee meeting and voted upon by the Board at their October meeting.

NEW BUSINESS
Minimum Wage
Ms. Ingram reported that the Governor signed the bill to increase the minimum wage. LRC will make sure that materials presented to clients are “client friendly” as some are employed in jobs at minimum wage. LRC and ARCA are participating in state-wide conversations to make sure that information is accessible for people with limited reading abilities. Minimum wage will be addressed at the next statewide Community Services Directors meeting with ARCA and DDS. Providers were encouraged to contact their officials now to help them understand what the fiscal impact will be to their program/clients.

Wage and Hour Law
Department of Labor has determined that domestic workers are eligible for meal breaks, vacation and overtime. This will affect ILS, SLS and IHSS workers, which will affect the providers who hire these workers. Clients who are IHSS workers will also be impacted and need to be informed of the new law. Information on this will be posted on the LRC website.
Affordable Healthcare
It is uncertain how affordable healthcare will impact the RC system. Clients will not be affected as they are already under managed care, but smaller businesses and providers may feel the impact. Providers will be notified as information from the State becomes available.

Zero Tolerance Policy
Ms. Ingram shared that LRC Board approved the Zero Tolerance Policy at their last meeting. From this point forward, the contracts with RC and DDS will include the Zero Tolerance Policy. The purpose is to reinforce mandated reporting to avoid any kind of abuse to clients. All providers doing business with RCs are now required to have a Zero Tolerance Policy of their own in place. LRC’s legal counsel has developed samples for adult abuse and child abuse as the rules are different for both. These samples will be available to providers at the LRC website as well as Community Care Licensing forms, a description of the law, penal codes and a staff acknowledgement form. This policy will be incorporated in new LRC vendorization packets.

LRC Provider Page on Website
Mr. Ingram informed that LRC is revamping the Service Provider section on the website. She asked committee members what they would like to see on their page. Following are some of the suggestions:
- LRC forms
- Links to new legislative information
- Make it user friendly
- E-billing should have its own tab
- Staff roster – it was suggested the use of a password by providers to access the staff directory so it won’t be accessible to the general public.
Community Services team will meet in two weeks to share ideas on what else to include on the SP page. Any suggestions/ideas should be submitted to Ms. Ingram by Oct 7.

ANNOUNCEMENTS/CONCERNS
Concerns were shared regarding the Woodland Hills office of Community Care Licensing. Providers with concerns are encouraged to contact QA staff or Ms. Ingram.

UPCOMING MEETING SITES FOR 2013
November 6 – Annual Breakfast @ Brookside Golf Course
December 4 – Easter Seals – Glendale

ADJOURNMENT
The meeting was adjourned at 11: 15 am
### Service Provider Advisory Committee Meeting

#### ATTENDANCE

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>K. WHITE, Chair</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>I. McDONALD</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>E. LLOYD</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>O. CARVAJAL</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>T. JONES MARTINEZ</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>S. FORN</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>S. DOUGHTY</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>B. MURPHY</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>K. WEST-ISAAC</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>I. IBANEZ*</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

New member*