

**Frank D. Lanterman Regional Center  
Service Provider Advisory Committee  
Hosted by Easter Seals  
December 4, 2013  
Minutes**

**SPAC MEMBERS PRESENT**

Kelly White  
Traci Jones-Martinez  
Kimberly West-Isaac  
Bill Murphy  
Sandy Doughty  
Isis McDonald  
Israel Ibanez  
Kathleen Kolenda

**GUESTS**

Maurilia Aguilar – Prog. Behav. Therapy  
Lydia Gossens – Easter Seals  
Lucy Gambaryan – Inclusion Services  
Elinor Szekunda – ECF  
Claudia Osorio – ABLE  
Jennifer Ochoa – ABLE  
Stephanie Alvarez – 24hr Homecare

**STAFF**

Karen Ingram

The meeting was called to order at 10:05 a.m. and introductions were made.

**APPROVAL OF MINUTES**

The minutes of October 2, 2013 were accepted as submitted.

**REPORTS**

**Board Meeting**

Ms. White reported the following:

- The Board reappointed Ms. Doughty and Mr. Murphy to another two year term, and appointed Ms. Kathleen Kolenda from Easter Seals to her first term on SPAC.
- Disparity Report – is continuing on an annual basis with every regional center. It was mentioned that data may not be accurate as some clients receive services from generic agencies and those won't be included on the results. All regional centers are required to have the Disparity Report data posted on their website by December 31 each year.
- The Way Forward – there will be an invitation only forum in April 2014 to learn what other states are doing for people with developmental disabilities, and to discuss what direction services in California should take.

- Holidays are for Sharing – committee members and guests were encouraged to donate to the Holidays are for Sharing program to help raise funds to assist clients and their families during the holidays.

### **LDC Closure Update**

Five more clients have been moved out of LDC. It is anticipated that all Lanterman clients will be placed out in the community by June of 2014.

### **OLD BUSINESS**

#### **SPAC Breakfast**

Ms. Doughty reported that the breakfast was a success and thanked the committee members for their participation to make this a special event. Special thanks to Ms. Lloyd for providing the idea of the entertainment. The breakfast committee members for next year are: Ms. Doughty, Ms. Jones-Martinez and Ms. Kolenda. Ms. Claudia Osorio and Ms. Jennifer Ochoa from ABLE, non-committee members, will assist in the planning.

#### **Zero Tolerance**

Contracts with RC and DDS now include the requirement for RCs to have a Zero Tolerance Policy, which must be posted on the website. Regional Centers providers are now required to have a Zero Tolerance policy in place, too. Quality Assurance staff will make sure providers comply with this requirement during their routine monitoring visits. This policy will be included in the new vendorization packets.

### **NEW BUSINESS**

#### **Minimum Wage**

Many providers have expressed concern about the impact of the minimum wage increase on their programs/services. Ms. Ingram reported that while there is a provision in Title 17 that allows providers to request a rate increase for an anticipated mandated cost increase, the State knows there will be an impact for providers and they are setting these requests aside until there is resolution at a higher level. Ms. Ingram encouraged providers to calculate the impact of the new minimum wage on their organization and inform their elected officials that additional funds are needed to meet this mandate.

#### **Dept. Labor Wage & Hour**

The Department of Labor has determined that domestic workers are entitled to a lunch break and overtime pay. This new ruling will impact several regional center service categories, but is unclear at this time what the effect will be. The regional center will share information as it becomes available.

#### **Affordable Healthcare**

It is uncertain how affordable healthcare will impact the RC system. Clients will not be affected as they are already under managed care, but smaller businesses and providers may feel the impact. SPAC agreed to host an informational session for providers early in 2014.

## **2013 Goals**

- Host annual SP Breakfast – met and will continue in 2014
- Host one Community meeting – met and will continue in 2014
- Host a Legislative Advocacy forum – not met but will continue in 2014. Ms. White, Ms. Jones-Martinez and Mr. Murphy will work to put this event together.
- Hold two meetings at non-member sites – met and will continue in 2014
- Increase guest attendance to SPAC meetings – met and will continue in 2014. Another reminder letter will sent to providers sometime in January of 2014.

## **Shared Providers**

The Department has issued a new requirement for regional centers for shared providers and case management. When Regional Center clients move into another Center's area, that Center must be notified. When an incident occurs at the vendoring regional center's program, but the client is with another regional center, the program must notify both centers. When a provider notifies the client's regional center of an incident, that Center must ensure that the vendoring regional center is informed. When an incident occurs in a program that provides services to clients of another Center, the vendoring regional center must ensure that user Centers are aware of potential issues affecting the health/safety of their client(s). When the incident occurs at an LRC program but involves a non-LRC client, a copy of the SIR should be faxed to Community Services at 213-639-1158.

## **ANNOUNCEMENTS/CONCERNS**

Uniform Holiday Closure dates for 2014 will be updated on the LRC website once DDS confirms them.

## **MEETING SITES FOR 2014**

January 1 – No meeting

February 5 – Villa Esperanza-Braun Center – Pasadena

March 5 – Glendale Adventist Med Ctr – Play to Learn Center – Eagle Rock

April 2 – FVO Solutions – Pasadena

May 7 – TBD – possibly ABLE in Glendale

June 4 – Ability First – Pasadena

July 2 – GAR Services – Glendale

August 6 – No meeting

September 3 – LRC – Community meeting

October 1 – Easter Seals

November 5 – SP Breakfast

December 3 – TBD - Non member site

## **ADJOURNMENT**

The meeting was adjourned at 11:10 am

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*Service Provider Advisory Committee Meeting*  
**ATTENDANCE**

| 2013-2014         | N<br>O<br>V<br>13 | D<br>E<br>C<br>13 | J<br>A<br>N<br>14 | F<br>E<br>B<br>14 | M<br>A<br>R<br>14 | A<br>P<br>R<br>14 | M<br>A<br>Y<br>14 | J<br>U<br>N<br>14 | J<br>U<br>L<br>14 | A<br>U<br>G<br>14 | S<br>E<br>P<br>14 | O<br>C<br>T<br>14 | T<br>O<br>T<br>A<br>L |
|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-----------------------|
| K. WHITE, Chair   | SP                | X                 | N                 |                   |                   |                   |                   |                   |                   | N                 |                   |                   |                       |
| I. McDONALD       | B                 | X                 | O                 |                   |                   |                   |                   |                   |                   | O                 |                   |                   |                       |
| T. JONES MARTINEZ | R                 | X                 |                   |                   |                   |                   |                   |                   |                   |                   |                   |                   |                       |
| S. DOUGHTY        | E                 | X                 | M                 |                   |                   |                   |                   |                   |                   | M                 |                   |                   |                       |
| B. MURPHY         | A                 | X                 | E                 |                   |                   |                   |                   |                   |                   | E                 |                   |                   |                       |
| K. WEST-ISAAC     | K                 | X                 | E                 |                   |                   |                   |                   |                   |                   | E                 |                   |                   |                       |
| I. IBANEZ         | F                 | X                 | T                 |                   |                   |                   |                   |                   |                   | T                 |                   |                   |                       |
| K. KOLENDA        | A                 | X                 | I                 |                   |                   |                   |                   |                   |                   | I                 |                   |                   |                       |
| VACANT            | S                 |                   | N                 |                   |                   |                   |                   |                   |                   | N                 |                   |                   |                       |
| VACANT            | T                 |                   | G                 |                   |                   |                   |                   |                   |                   | G                 |                   |                   |                       |

New member\*