# Frank D. Lanterman Regional Center Service Provider Advisory Committee September 2, 2020 Minutes

This committee Zoom meeting was called to order at 10:02 AM and roll call was taken.

# **SPAC MEMBERS PRESENT**

Kimberly West-Isaac Traci Jones-Martinez Keri Castaneda Jim Storck Yvonne Nakamoto Kyra Griffith Dee Prescott Kelly White Greg Sanchez Nicole Hajjar

#### **Guests:**

Christian De Paz/ACT
Beatriz Diaz/In2Vision
Katie Enney/Building Lasting S
Chaghig Koulajian/ACT
Michaelann Gabriele/CDK
Lendy Ruano/Easterseals
Krishna Tabor/ButterFli
Maura Enriquez/Easterseals
Rachel Saucedo/Easterseals
Azniv Tonoyan/In2Vision
Yancy Chavez/Easterseals

Lisa Peterson/Shield Healthcare Christopher Perry/PCDA Debbie Cornejo/Education Spectrum Nannette Cruz/ECF Nancy Niebrugge/The Campbell Ctr Harry Bruell/Pathpoint Charlotte Mckoy/Precise Care Janet Upjohn/Cheerful Helpers Cathie Chavez/Easterseals Ashly Dominguez/In2Vision Bryan Chacon/Maxim Healthcare Ben Karakunnel/JHome Instead Larry DeBoer/Board Member Patricia Flores/Life Steps Karina Andrade/EL ARCA Brian Nguyen/Easterseals Nikisia Simmons/DDS Cindi Raimondi/ABLE Andrea Devers/PCS Lanterman Doniell Miciano/Easterseals Janet Amador/In2Vision

#### Staff

Pablo Ibañez Sonia Garibay Kaye Quintero

## **Public Comments**

None

#### **Approval of Minutes**

The minutes from August 5, 2020 were accepted as submitted.

## **REPORTS**

## **Board**

Ms. Isaac shared that the following was discussed:

- ARCA Report included the impact the recent fires have caused to the Central and Northern California Regional Centers.
- State of Emergency funding.
- Retainer payments for Day Programs and their rate/payment structure.
- DDS Task Force on how to maintain the Transportation Infrastructure.
- Conflict of Interest Review.
- Promotora Program helping families that are in great need.
- Board Finances
- Community Meeting

## **Legislative Advocacy**

No activity/updates

#### **HCBS Self-Assessment Status**

Mr. Ibañez and Ms. Garibay reported that not 100% of providers are in compliance with completing the survey. As of 8/25/20 10% of providers have not completed the survey and 25% are not in full compliance with all HCBS requirements. Providers that have not completed the survey will receive a virtual visit from DDS starting in September. They will be conducted by an independent contractor. LRC and DDS will have some involvement. The deadline for full compliance is 2023.

LRC is required to report to DDS on HCBS compliance every six months. Ms. Garibay will be following up and will be assisting providers that are not in compliance to help them find a solution to the identified issues.

Ms. Garibay shared that the issues that are preventing Residential providers to be in compliance are privacy due to some client's sharing bedrooms and access to the community for Day Programs, which is the highest issue due to pandemic restrictions and/or transportation.

The HCBS report can be found on the LRC website under the Service Provider section; a link to this page was provided to meeting attendees. This link will be updated accordingly after every six month report.

#### **OLD BUSINESS**

## **Provider Training Committee**

Ms. Prescott shared that no final Provider Training decisions have been reached due to needed to focus on the new DDS Directives. A subcommittee goal is to have a joint meeting with residential providers and day programs. Mr. Ibanez shared that another meeting with residential providers needs to be scheduled before having the joint meeting with day program providers.

## **Staff Training/Vendor Fair Committee**

Mr. Sanchez reported that more research is needed before the plans for a Vendor Fair can continue. He shared that the development of the video concept will continue. This topic will be discussed at the next meeting.

#### **NEW BUSINESS**

#### **Alternative Services**

Mr. Ibañez reported that an e-bulletin regarding the DDS September 1<sup>st</sup> implementation on the alternative services delivery will be sent to providers shortly. He stated that the August 31<sup>st</sup> directive from DDS clarifies what constitutes alternative services vs. remote services. Providers cannot bill for alternative services until the certification process is completed. Providers will need to choose to bill for traditional services or alternative services. Providers will be required to send a monthly report to DDS if providing alternative services. For the months of September and October, providers will use the current rate and look back 12 months, similar to the absence billing.

With absence billing ending, the expectation is that services will continue even if they are alternative services. During month of September providers much engage clients and families if providing alternative services and in October they are expected to draft their plans if providing alternative services.

Mr. Ibañez clarified that it's not clear if one certification form applies for all vendor #s or if it should be one certification form per vendor #.

#### Amendment to the IPP

Mr. Ibañez clarified that, at the moment, there's no mandate for service coordinators to amend the IPP simply because a client or family will choose alternative services.

Mr. Ibañez shared that Supplemental funding for residential services were extended for 30 more days.

Ms. White shared a concern about Supported Employment not being addressed during COVID. She shared that there are a lot of clients who have been unemployed for months and that there's nothing that providers can do to support them at this point. She suggested having a Town Hall meeting to discuss Supported Employment and also that this should be mentioned in upcoming DDS Directives given its unique nature.

## <u>UPDATES/ANNOUNCEMENTS/CONCERNS</u>

• There will be a Town Hall meeting hosted by DDS regarding alternative services this Friday, Sept 4<sup>th</sup>. Providers were encouraged to register.

#### **ADJOURNEMENT**

The meeting was adjourned at 10:49 AM.

# Service Provider Advisory Committee Meeting ATTENDANCE

2019-2020	N	D	J	F	M	A	M	J	J	A	S	0	T
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K. WEST-ISAAC - Chair	SP	X	N	X	X	X	X	X	X	X	X		
T. JONES MARTINEZ	В	X	О	X	X	X	X	X	X	X	E		
K. CASTANEDA	R	X	M	X	X	X	X	X	X	X	X		
N. HAJJAR	E	X	E	Е	E	X	X	E	X	X	X		
D. PRESCOTT	A	E	E	X	X	X	X	X	X	X	X		
J. STORCK	K	X	T	X	X	X	X	X	X	X	X		
Y. NAKAMOTO	F	X	I	X	X	X	X	X	X	X	E		
G. SANCHEZ	A	X	N	X	X	E	X	X	X	X	X		
K. GRIFFITH	S	X	G	X	X	X	X	X	X	X	X		
K. WHITE	T	X		X	E	X	X	X	X	X	X		