

**Frank D. Lanterman Regional Center  
Service Provider Advisory Committee  
October 7, 2020  
Minutes**

This committee Zoom meeting was called to order at 10:02 AM and roll call was taken.

**SPAC MEMBERS PRESENT**

Kimberly West-Isaac  
Traci Jones-Martinez  
Keri Castaneda  
Jim Storck  
Yvonne Nakamoto  
Kyra Griffith  
Dee Prescott  
Kelly White  
Greg Sanchez  
Nicole Hajjar

**Guests:**

Beatriz Diaz/In2Vision  
Michaelann Gabriele/CDK  
Lendy Ruano/Easterseals  
Krishna Tabor/ButterFli  
Maura Enriquez/Easterseals  
Rachel Saucedo/Easterseals  
Yancy Chavez/Easterseals  
Aide Herrera/ECF  
Doniell Miciano/Easterseals

Christopher Perry/PCDA  
Nannette Cruz/ECF  
Nancy Niebrugge/The Campbell Ctr  
Charlotte Heim/Precise Care  
Bryan Chacon/Maxim Healthcare  
Jacklin Pfaff/Total  
Marina Margaryan/Westview Svs  
Kendra Espinoza/Tender Touch  
Veronica Solano/Jeffrey Found.

Patricia Flores/Life Steps  
Karina Andrade/EL ARCA  
Brian Nguyen/Easterseals  
Cindi Raimondi/ABLE  
Andrea Devers/PCS Lanterman  
Allan Baca/Inclusion Svs  
Bernadette Manalop-Lew/NBC GH  
Bijan Beizai/In2Vision  
Joann Lockett/ECF

**Staff**

Pablo Ibañez  
Sonia Garibay

**Public Comments**

None

**Approval of Minutes**

The minutes from September 2, 2020 were accepted as submitted.

**REPORTS**

**Board**

Ms. Isaac shared that the following was discussed:

- To date, over 200 service providers have received PPE supplies.
- LRC has raised \$27,000 for food distribution.
- 1,523 gift cards have been distributed to 900 families/clients.

- LRC has partnered with the L.A. Food Bank to assist families with food distribution during the pandemic as food insecurity is high these days.
- Ten support groups have been actively participating during the pandemic thru the KYRC; a total of 60 sessions per month have been held. These meetings are helping families stay connected to services and informed regarding what's going on in the community.
- LRC is trying to partner with a mobile testing site thru Community Care Licensing for families and clients who are at home.
- The contract for Crisis Support Services has been renewed. This service will benefit families who are experiencing a mental health or behavioral crisis with their children/family member. Services are available 24/7 once connected with the provider.
- The Board of Directors is recruiting a new member.

### **HCBS Self-Assessment Status**

Ms. Garibay stated that no developments have occurred since the last meeting. The State Program Evaluators will meet soon; Ms. Garibay will give an update at the next meeting.

She encouraged providers that are not in full compliance to start working to get all the changes implemented to be in full compliance by 2023.

Ms. Garibay also noted that after providers reach full compliance their program designs must be reviewed and updated.

### **Provider Training Committee**

Ms. Prescott stated that the residential and day services providers met via Zoom and that it had a very positive outcome.

Some of the issues/concerns that were shared are:

- Availability of testing sites and corresponding challenges
- Knowledge of who's coming into the homes
- Staff working at the homes 24/7
- Exposure, re-entry policy plan for staff
- Providers not being reimbursed for the over time they are paying their staff
- Homes not being able to share staff the way they did pre-COVID
- Holidays approaching and staff wanting to take time off will put a strain on providers
- Flu season approaching adding to the COVID stress

Mr. Ibañez advised that providers who have paid their staff overtime should let their QA assigned person know as LRC will look into possible case by case assistance.

Mr. Ibañez shared that another residential and day services providers meeting will be scheduled for next week.

### **Staff Training/Vendor Fair Committee**

Mr. Sanchez shared that the staff training/ vendor fair is on hold for now. He will touch bases with Mr. Ibañez and then the subcommittee will meet; he will report at the next meeting.

## **OLD BUSINESS**

### **Legislative Advocacy**

Ms. White encouraged everyone to vote in the upcoming Presidential elections. Ms. Prescott also stated that 25% of the population who votes are clients so it's very important for providers to encourage/guide them to vote.

### **DDS Updates**

Mr. Ibañez reported the following:

- DDS clarified that if a provider cannot provide the services they were originally meant to provide they are in a position to provide Alternative Services.
- Half-day billing has been waived.
- Day service providers who are providing Traditional Services will be able to continue billing for full days.
- DDS will be hosting a webinar about rates, authorizations and back up documentation for providers who are providing Alternative Services. No date set yet.
- DDS has not set the monthly rates for Alternative Services yet.
- LRC will not require providers to submit an engagement log.
- If a provider offers Alternative Services to clients/families and they decline, the provider will still be able to bill for the initial engagement to offer those services.

### **LRC Updates**

- LRC continues operating in the same fashion, with a skeleton crew.
- PPE supply distribution continues.
- No budget updates.

## **NEW BUSINESS**

### **Alternative Staffing Model**

Mr. Ibañez gave a presentation on the LRC Alternative Staffing Model and asked the committee for their support so the current model continues. E-mails and letters of support can be e-mailed or mailed to LRC Executive Director, Ms. Melinda Sullivan.

### **SPAC Vacancy**

Ms. Isaac announced that the committee has a vacancy. She encouraged potential participants to send a letter of intent and their resume to Mr. Ibañez.

## **UPDATES/ANNOUNCEMENTS/CONCERNS**

- Mr. Ibañez – LRC is hosting a Legislative Advocacy Leadership Training on October 19 from 9:30 – 11:00 am for clients, families and community members. This webinar is free of charge. This notice will be included on the next E-Bulletin and will also be posted on the LRC webpage.

## **ADJOURNEMENT**

The meeting was adjourned at 11:30 AM.

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*Service Provider Advisory Committee Meeting*  
**ATTENDANCE**

<b>2019-2020</b>	<b>N O V 19</b>	<b>D E C 19</b>	<b>J A N 20</b>	<b>F E B 20</b>	<b>M A R 20</b>	<b>A P R 20</b>	<b>M A Y 20</b>	<b>J U N 20</b>	<b>J U L 20</b>	<b>A U G 20</b>	<b>S E P 20</b>	<b>O C T 20</b>	<b>T O T A L</b>
<b>K. WEST-ISAAC - Chair</b>	<b>SP</b>	<b>X</b>	<b>N</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>10</b>
<b>T. JONES MARTINEZ</b>	<b>B</b>	<b>X</b>	<b>O</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>E</b>	<b>X</b>	<b>9</b>
<b>K. CASTANEDA</b>	<b>R</b>	<b>X</b>	<b>M</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>10</b>
<b>N. HAJJAR</b>	<b>E</b>	<b>X</b>	<b>E</b>	<b>E</b>	<b>E</b>	<b>X</b>	<b>X</b>	<b>E</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>7</b>
<b>D. PRESCOTT</b>	<b>A</b>	<b>E</b>	<b>E</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>9</b>
<b>J. STORCK</b>	<b>K</b>	<b>X</b>	<b>T</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>10</b>
<b>Y. NAKAMOTO</b>	<b>F</b>	<b>X</b>	<b>I</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>E</b>	<b>X</b>	<b>9</b>
<b>G. SANCHEZ</b>	<b>A</b>	<b>X</b>	<b>N</b>	<b>X</b>	<b>X</b>	<b>E</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>9</b>
<b>K. GRIFFITH</b>	<b>S</b>	<b>X</b>	<b>G</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>10</b>
<b>K. WHITE</b>	<b>T</b>	<b>X</b>		<b>X</b>	<b>E</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>9</b>