Frank D. Lanterman Regional Center Service Provider Advisory Committee Hosted by Easter Seals/Inclusion Services August 1, 2018 Minutes

Meeting was called to order at 10:24 AM and introductions were made.

SPAC MEMBERS PRESENT

Kimberly West-Isaac Traci Jones-Martinez Keri Castaneda Dee Prescott Jim Storck Israel Ibanez Greg Sanchez

EXCUSED

Sandy Moreno Yvonne Nakamoto Nicole Hajjar

GUESTS

Bryan Chacon – Maxim Healthcare
Jack Darakjian – MSS
Bijan Beizgi – In2vision
Miriam Whitfield - SVS
Janet Upjohn – Cheerful Helpers
Lisa Peterson – Shield Healthcare
Cynthia Martinez – Easterseals
Jonathon Harris – California Respite Care

Allan Baca – Inclusion Services Brian Nguyen – Easterseals Kelly White – Villa Esperanza Services Marvin Espinoza – The Jeffrey Foundation Nanette Cruz - ECF Adrian Almanza – SEEK Education Shanna Hart - AbilityFirst

STAFF

Karen Ingram Sonia Garibay Enrique Roman

APPROVAL OF MINUTES

The minutes of June 6, 2018 were accepted as submitted.

The Committee welcomed their new member Mr. Greg Sanchez.

REPORTS

Board Meeting

Ms. Isaac informed that the Board members had a training in July, not a regular meeting.

CMS Final Rule

Ms. Garibay informed that the day programs meeting for the CMS Final Rule is scheduled for August 17 at Easterseals from 10:00 to 11:30 AM. The children's services meeting is scheduled for August 24 at AbilityFirst from 10:00 to 11:30 AM. Both groups were asked to submit the Self-Assessment Tools in advance to be reviewed by the QA Manager.

Ms. Garibay shared that some of the questions on the Self-Assessment Tool were difficult for residential providers to understand but she worked with them to help them understand. The next step will be to use that knowledge to train their staff. Ms. Garibay reported that most residential providers are in compliance, it's just a matter of making services more person-centered and getting input from clients in terms of activities, food, etc.

OLD BUSINESS

SP Vendor Fair Update

Ms. Castaneda informed that all is set for the Children's Services Vendor Fair and training for LRC School Age Service Coordinators on August 9 at 9:30 AM. Fifteen (15) providers have signed up to have a display table. The SC training is on Sensory Integration; Smile + Wonder will present. Deadline to sign up for a display table is Friday, August 3, 2018.

Service Provider Training Update

Ms. Prescott shared that the Service Provider Training is scheduled for September 14 at the Goodwill Training Center from 9:00-11:30 AM. The Easterseals Chief Information Officer (CIO) will present on HIPAA compliance, cyber security and social media precautions providers should be aware of. An insurance broker will present on types of insurance providers should consider having. More details will be provided at the September SPAC meeting.

Provider Rate Survey Update

Ms. Ingram reported that most providers have not submitted the rate survey. As of July 27, 2018 none of LRC's residential or crisis home providers and independent living agencies have responded.

Burns & Associates have done a great job helping providers every step of the way to complete the survey; they have training videos which, according to providers, are very helpful.

Ms. Ingram reminded providers that this is their opportunity to receive a rate increase if they submit the rate survey. Survey is due August 3rd.

NEW BUSINESS

Performance Contract – Employment Goals

Mr. Enrique Roman, Associate Director for Client & Family Services, gave a presentation on the LRC Performance Contract. He asked providers for input on performance goals related to employment, explaining that employment is a big part of the Performance Plan now. The goals are set by DDS but input from providers is needed for the objectives and activities.

Ms. Isaac, a residential provider, shared that it's a challenge when clients start working and they don't understand that there is "share of cost" that they are responsible to pay from their wages. She suggested having trainings for clients to help them understand that concept. It was also suggested to change the language and call it "rent" instead of "share of cost" so clients will understand better. There were no other comments or suggestions.

New Service Codes

Ms. Ingram reported that California's HCBS Waiver renewal has been approved and is in effect. DDS was successful in including some additional service codes into the waiver renewal application.

The following services are waiver billable:

- 089 Housing Access Services help individuals to obtain and maintain housing and assist with landlord/tenant or neighbor issues
- 772 Physical Therapy for adults 21 and older
- 773 Occupational Therapy for adults 21 and older
- 900 Enhanced Behavioral Support Home –for forensically involved clients. This service code pays a flat monthly rate for providers fixed costs such as the lease.
- 901 EBSH clients will each have a separate rate depending of the level and the type of support they need
- 117 Specialized health care services. Each service has a special code that will allow DDS to track the funding.

Housing Specialist

Ms. Ingram shared that LRC Housing Specialist has developed and enhanced relationships with providers; some property owners that have already developed apartment buildings in the LRC catchment area have set aside some units for regional center clients.

<u>UPDATES/ANNOUNCEMENTS/CONCERNS</u>

- Tom Pomeranz Training 'Why Don't We See It', August 13 at Goodwill Training Center
- Community Input Meeting September 5 at LRC before SPAC for the annual budget and performance contract updates.

ADJOURNMENT

The meeting was adjourned at 11:10 AM

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Service Provider Advisory Committee Meeting ATTENDANCE

2017-2018	N O V 17	D E C 17	J A N 18	F E B 18	M A R 18	A P R 18	M A Y 18	J U N 18	J U L 18	A U G 18	S E P 18	O C T 18	T O T A
K. WEST-ISAAC - Chair	SP	X	N	X	X	X	X	X	N	X			
T. JONES MARTINEZ	В	X	O	X	X	X	X	X	0	X			
S. MORENO	R	X		X	X	X	X	X		E			
I. IBANEZ	E	E	M	X	X	X	X	E	M	X			
K. CASTANEDA	A	X	E	X	X	X	X	X	E	X			
N. HAJJAR	K	X	E	X	X	E	X	X	E	E			
D. PRESCOTT	F	X	T	X	X	X	E	X	T	X			
J. STORCK	A	X	I	X	X	E	X	X	I	X			
Y. NAKAMOTO	S	E	N	X	X	X	X	X	N	E			
G. SANCHEZ* Seated 8/18	Т		G						G	X			

^{*} New Member