

**Frank D. Lanterman Regional Center  
Service Provider Advisory Committee  
May 4, 2022  
Minutes**

This SPAC Committee Zoom meeting was called to order at 10:03 AM and roll call was taken.

**SPAC MEMBERS PRESENT**

Kimberly West-Isaac  
Dee Prescott  
Kelly White  
Keri Castaneda  
Kyra Griffith  
Nancy Niebrugge  
Nicole Hajjar  
Andrew Day  
Michaelann Gabriele  
Greg Sanchez

**Excused**

Keri Castaneda

**Guests:**

Kimberly Yrigoyen/SVS	Adela Garcia/TCC	Kimberly Bermudez/24hr HC
Anna Polin/BuilAbility	Beatriz Diaz/In2Vision	Janet Amador/In2Vision
Traci Martinez/Adventist Health	Andrea Devers, PCS	Bijan Beizai/In2Vision
Brian Nguyen/Easterseals	Sam Sousa/In2Vision	Kendra Espinoza/Tender Touch
Elsa Vasquez/ECF	Estherlancia Mercado/Visionlife	Azniv Tonoyan/In2Vision
Triandie World/Littlest Play	Veronica Aleman/SVS	Darryl Goodus/Villa Esperanza
Christian De Paz/ACT	Marina Margaryan/Westview	Ms. V/Health, Wellness & More
Dulce Vallejo/SVS	Allan Baca/Inclusion	Simmi Sihota/Maxim
Regina Alina/In2Vision		

**Staff**

Pablo Ibañez

**Public Comments**

None

**Approval of Minutes**

The Minutes from the April 6, 2022, meeting were accepted as submitted.

**REPORTS**

**Board**

Ms. Isaac reported the following:

- There was a presentation from the Law Clinic. This clinic is vendored through LRC and it is comprised of law intern students. They help clients ages from 2 through 24-year-old that are experiencing issues with the school district such as; special education, 504 plans, access to services and resources at the school.
- Caseload ratio was discussed.
- Client & Family Services gave their yearly report.
- New/additional space at LRC was discussed; the Reception area will be moving from the 7<sup>th</sup> floor to the 1<sup>st</sup> floor.
- Letter of support from the Assembly to the Legislature supporting the staffing formula for the regional center was shared.
- Mr. Carmine Manicone, LRC Associate Director, gave a PowerPoint presentation/training on abuse and neglect reporting and how the process works within the regional center.

### **HCBS Update**

Mr. Ibañez shared that LRC is waiting for instructions from DDS on how to access the virtual site assessments. He also reported that there is no news yet regarding submission of the compliance data that has been requested. The submission of compliance data is due by the end of June. Executive Directors are working with DDS and ARCA to resolve this.

### **Self Determination Update**

Mr. Ibañez shared that there are no updates but that discussions continue around the FMS agencies in regards to liability. Some FMS agencies don't feel comfortable providing some services. Overtime is also a concern as regulations do not allow for overtime.

Adrian Jimenez, LRC STP Specialist, will be invited to the next meeting to answer questions providers may have.

### **OLD BUSINESS**

#### **Legislative Advocacy**

Ms. Isaac shared that Davin Mathis, Health and Human Services sub-committee member, sent a letter in support of the core staffing formula that the regional center use as the formula they actually use is outdated. Copy of the letter was shared at the Board meeting.

Ms. White stated that there is a lot of advocacy around rate reform acceleration and that there is overwhelming support to accelerate the rate study implementation and assessing the rates over time. All agreed that advocacy efforts should continue.

### **DDS Updates**

Mr. Ibañez reported that DDS is creating a Division of Community Assistance and Resolutions within the department. There will be Fair Hearing reform to make it user friendly, collaborative and accessible as possible to families. Disability Rights helped to draft the trailer bill language to support some reform in that regard. There is also a request that the regional center get extra staffing because there will be a requirement to make sure that the regional centers are doing their part as well to make the fair hearing process more collaborative and accessible.

Mr. Ibañez informed that there will be a public meeting on caseload ratios on May 18 at 4:30 pm. A zoom invite will follow.

### **LRC Updates**

**Rate Reform Implementation** – Mr. Ibañez shared that all providers that had an assigned service code and were eligible for the rate study had received an updated worksheet.

Mr. Ibañez clarified that DDS has already made a determination that each provider will have a local regional center rate if it is a non-site based service and one universal rate if it is a site based service.

Any questions, concerns and/or issues should be sent to Provider Specialist, Aide Herrera at [aherrera@lanterman.org](mailto:aherrera@lanterman.org)

**Alternative/Remote Services** – Mr. Ibañez informed that nothing has changed regarding the alternative and remote services. They are still available and are still associated with the month to month extensions. The other option that is also still available is traditional services provided in a remote fashion.

**POS** – Mr. Ibañez reported that a notice was sent to providers with their monthly E-billing notifying them that effective May 1, 2022 any new or updated purchase of service authorization will be emailed to them on a daily basis. Providers need to make sure that the Accounting Department has a valid email address for them. Updated emails should be sent to [accounting@lanterman.org](mailto:accounting@lanterman.org).

**COVID Requirements** – Mr. Ibañez shared that LRC has not changed the COVID reporting requirements. Providers should continue sending the COVID positive reports to LRC on a daily basis.

**PPE** – Still available, contact Sonia Garibay to schedule a pick up at [sgaribay@lanterman.org](mailto:sgaribay@lanterman.org)

**Office Days** – Staff are required to come to the office one day per week with the exception of the skeleton crew, Accounting and the Administrative Assistants. No final determination has been made as it relates to moving forward.

### **DDS Electronic Visit Verification**

Mr. Ibañez shared that there is a short list of providers that have not self-registered yet. He reminded providers that per DDS, providers that fail to meet this statutory requirement will be put on “Do Not Refer” status.

He also reminded providers that DDS and Sandata are available to provide support and technical assistance as needed.

### **Service Provider Breakfast**

Ms. Prescott confirmed that the in person SP Breakfast is scheduled for November 2, 2022 at the Luminarias Restaurant. Subcommittee will meet and will bring updates to the next meeting.

**Vendor Fair**

Mr. Sanchez reported that the subcommittee met and decided to have a virtual event this year again. It will be scheduled sometime in September. Attendance for service coordination will be mandatory. The theme will be “Employment”, either the employment challenges that providers are constantly facing or the challenges of clients and transitioning them to the workforce post COVID. Providers that are providing paid internships will be highlighted. The hope is that more service providers will be able to participate.

**UPDATES/ANNOUNCEMENTS/CONCERNS**

- Mr. Manicone will be invited to a future SPAC meeting. Committee members were asked to bring their ideas of topics to be discussed.
- A joint meeting with P&S will be scheduled.
- Ms. Prescott suggested having the “7 Rules for Reengaging Staff” at a future SPAC meeting.
- The Law Clinic representatives will be invited to give a presentation of the services they provide to a SPAC meeting in the future.

**ADJOURNEMENT**

The meeting was adjourned at 11:30 am

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*Service Provider Advisory Committee Meeting*  
***ATTENDANCE***

2021-2022	N O V 21	D E C 21	J A N 22	F E B 22	M A R 22	A P R 22	M A Y 22	J U N 22	J U L 22	A U G 22	S E P 22	O C T 22	T O T A L
K. WEST-ISAAC - Chair	X	X	X	X	X	E	X						
K. CASTANEDA	X	X	X	X	X	X	E						
N. HAJJAR	E	X	X	X	X	X	X						
D. PRESCOTT	X	X	X	X	X	X	X						
G. SANCHEZ	X	X	X	E	X	X	X						
K. GRIFFITH	X	X	X	X	X	X	X						
K. WHITE	X	X	X	X	X	X	X						
N. NIEBRUGGE	X	X	X	X	X	X	X						
M. GABRIELE	E	E	E	X	X	X	X						
A. DAY	X	E	X	X	X	X	X						