

**Frank D. Lanterman Regional Center
Service Provider Advisory Committee
August 5, 2020
Minutes**

This committee Zoom meeting was called to order at 10:02 AM and roll call was taken.

SPAC MEMBERS PRESENT

Kimberly West-Isaac
Traci Jones-Martinez
Keri Castaneda
Jim Storck
Yvonne Nakamoto
Kyra Griffith
Dee Prescott
Kelly White
Greg Sanchez
Nicole Hajjar

Guests:

Lendy Ruano/ESSC	Marina Margaryan/Westview	Bijan Boizai/In2Vision
Lisa Peterson/Shield Healthcare	Laura Campana/Way Finder Fam.	Cynthia Barron/ECF
Aide Herrera/ECF	Patricia Flores/Life Steps	Veronica Solano/Jeffrey Found
Nanette Cruz/ECF	Brian Nguyen/easterseals	Andrea Devers/PCS Svs.
Christopher Perri/PCDA	Cynthia Raimondi/ABLE	Nancy Niebrugge/TCC
Brian Chacon/Maxim Health	Vinicio Mancilla/Calif Psychcare	Krishna Tabor/Butterfli
Cynthia Barron/ECF	Rachel Saucedo/	Anjali Carrasco/CDK
Michaelann Gabriel/CDK	Bernadette Manalo/NBC Home	Tony Clark/Laurel St Center
Christian De Paz/ACT	Taline Ashekian/Harmony Speech	Dana Andrews/ACT
Lucine Balian/Harmony Speech		Suad Besigo/IRIOC

Staff

Pablo Ibañez

Public Comments

None

Approval of Minutes

The minutes from July 1, 2020 were accepted as submitted.

REPORTS

Board

No report. Ms. Isaac informed that instead of a meeting the Board had a training to update the Conflict of Interest form and other RC forms.

HCBS Self-Assessment Status

Mr. Ibañez reported that as of today, 72% of providers have completed 90% to 100% of their self-assessments, 122 have completed 50% - 89% and 11 providers have completed 25% - 49%. He reminded providers that the deadline to submit the self-assessments to DDS was extended to August 31 but the deadline for LRC is August 15 so they can be reviewed.

Mr. Ibañez was asked to notify providers of their completion status especially since there have been problems with the assessment preventing some providers from 100% completion of the self-assessments. This question will be forwarded to Ms. Garibay.

Providers will receive an automatic site visit from DDS if they do not complete it; those site visits are scheduled to start in September 2020.

Provider Training Committee

Ms. Prescott shared that a joint meeting with residential providers and day program services providers is in the works. The goal is to support people remotely or in person. Some of the questions and talking points that will be discussed at this meeting are:

- Concerns regarding people coming into the family's homes to do in-person services.
- What are the barriers when providing remote services?
- What re-entering measures are residential providers taking with staff working at other homes?
- How to keep clients engaged even when there's no physical contact.
- Getting clients accustomed to online learning and how online resources are being delivered.
- Basic learning activities especially for RC population,
- Providers sharing with other providers weekly activity packets that include engaging clients in their neighborhoods, taking walks, and challenging them to participate in different activities.

A major concern is that less capable clients are not able to use technology therefore they lose interest very fast if they don't have the 1:1 interaction with staff which is another concern for providers that don't have enough staff to care for clients individually.

Providers were encouraged to send their questions to Ms. Prescott.

Staff Training/Vendor Fair Committee

Mr. Sanchez reported that the Sub-Committee met last week again and planned on having a virtual Vendor Fair. The Sub-Committee will be asking providers to submit a concise video describing their services during COVID-19. The videos should be 3 minutes long or less and those videos will be uploaded to YouTube. The goal is to create an external 3rd party platform so other regional center can benefit from it.

OLD BUSINESS

Legislative Advocacy

Ms. White shared that there are no updates as DDS is presently focused on site day services and transportation rates.

A Directive is meant to be released between mid-August and September 1st regarding billing as the deadline for absent billing will expire on August 31. A letter will be sent to providers.

Ms. Prescott shared that the Lanterman Coalition and the Disability Voices Unlimited are partnering a campaign to encourage the population with disabilities to register to vote and to teach them how to find a way to vote.

DDS Updates

Review of New Covid-19 Directives & Guidance

Mr. Ibañez reported that he is following with ARCA regarding a previous SPAC request for ARCA legislative training.

LRC Updates

Review Implementation of Directives

Mr. Ibañez shared that an E-bulletin will be sent to providers this week. This bulletin will include:

- Encouragement for providers to complete the Self Certification form,
- Links to the DDS website,
- Encouragement for providers to continue to submit re-entry plans.

Mr. Ibañez clarified that providers are not required to submit new Program Designs and that an Addendum will be sufficient at this time. LRC is considering re-entry plans which describe remote and/or in-person services as the protection plans referenced by DDS. He also clarified that per Lanterman, providers that have several vendor numbers can submit only one re-entry plan per agency and not per vendor number. DDS, however, is meant to provide clarification. Providers are asked to submit their re-entry plans so those can be part of their vendor file but Mr. Ibañez reiterated that LRC will not be approving any re-entry plans. All plans should be sent to Mr. Ibañez.

A concern was raised regarding the directions providers get from different regional centers as they vary from RC to RC.

Budget Update

Mr. Ibañez reported that LRC will need to have federal funds available to keep regional center operations afloat.

UPDATES/ANNOUNCEMENTS/CONCERNS

- Mr. Ibañez – A zoom meeting with residential providers will be scheduled for next week.
- Ms. Prescott – For residential providers that don't have access to internet services, there is a low cost high speed internet service as low as \$10.00/mo. A flier with info will be shared with the committee.
- Mr. Ibañez – KYRC offers assistance to families that don't have access to internet services. They offer three different intern options for families.
- Ms. Castaneda – Virtual educational units are now available free of charge.

ADJOURNEMENT

The meeting was adjourned at 11:37 AM

Service Provider Advisory Committee Meeting
ATTENDANCE

2019-2020	N O V 19	D E C 19	J A N 20	F E B 20	M A R 20	A P R 20	M A Y 20	J U N 20	J U L 20	A U G 20	S E P 20	O C T 20	T O T A L
K. WEST-ISAAC - Chair	SP	X	N	X	X	X	X	X	X	X			
T. JONES MARTINEZ	B	X	O	X	X	X	X	X	X	X			
K. CASTANEDA	R	X	M	X	X	X	X	X	X	X			
N. HAJJAR	E	X	E	E	E	X	X	E	X	X			
D. PRESCOTT	A	E	E	X	X	X	X	X	X	X			
J. STORCK	K	X	T	X	X	X	X	X	X	X			
Y. NAKAMOTO	F	X	I	X	X	X	X	X	X	X			
G. SANCHEZ	A	X	N	X	X	E	X	X	X	X			
K. GRIFFITH	S	X	G	X	X	X	X	X	X	X			
K. WHITE	T	X		X	E	X	X	X	X	X			