# Frank D. Lanterman Regional Center Service Provider Advisory Committee April 7, 2021 Minutes

This committee Zoom meeting was called to order at 10:05 AM and roll call was taken.

# **SPAC MEMBERS PRESENT**

Jim Storck

Kyra Griffith

Dee Prescott

Kelly White

**Greg Sanchez** 

Nicole Hajjar

Keri Castaneda

#### **EXCUSED**

Kimberly West-Isaac

#### **Guests:**

Beatriz Diaz/In2Vision
Nita Davis/Almansor Center
Dennis Moreno/Model Res
Janet Amador/In2Vision
Bryan Chacon - Maxim
Veronica Aleman/SVS
Christopher Perri/PCDA
Azniv Tonoyan/In2Vision
Allan Baca/Inclusion Services
Jonathan
Andrew
Kimberly
Michaela
D L Coo
Cindi Ra
Kimberly
Ashly Do

Jonathan Chagolla/Inclusion Svs Andrew Day – PCS Lanterman Kimberly Bermudez – 24Hr Care Michaelann Gabriele/Ctr for Dev Kids D L Cook/Quantum Housing Cindi Raimondi/ABLE Kimberly Yrigoyen/SVS Ashly Dominguez/In2Vision Cynthia Barron/ECF Maura Enriquez/Easterseals
Andrea Devers/PCS Lanterman
Bijan Beizai/In2Vision
Priscilla Garcia/SVS
Nanette Cruz/ECF
Anna Polin – Build Rehab
Harry Bruell/Pathpoint
Nancy Niebrugge/The Campbell Center

#### Staff

Pablo Ibañez Sonia Garibay

#### **Public Comments**

None

#### **Approval of Minutes**

The minutes from March 3, 2021 were accepted as submitted.

#### **REPORTS**

#### Board

In the absence of Ms. Isaac, Mr. Ibanez reported the following:

• As part of the continued education piece that the Board allows at every meeting, Ms. Rose Chacana, Director of the Koch-Young Resource Center (KYRC) gave a presentation specific to all the efforts that the KYRC has achieved during the pandemic. Mr. Ibanez reported the following highlights:

- o In 2019 the KYRC received 943 inquiries from families for information and referrals, but in 2020 the number of inquiries received went up to 1,743.
- Attendance and participation to all meetings/work groups offered by the KYRC via zoom increased considerably during the pandemic.
- Outreach efforts increased, families were assisted in getting all COVID related services needed.
- KYRC partnered with the L.A. Food Bank so families in need could have access to food. PPE supplies have been distributed to families as well.
- LRC has also partnered with L.A. 211 United Way and Door Dash to deliver food and PPE supplies to families. Some providers such as, Easterseals, Villa Esperanza and Watkins Vital Care, also helped with distribution.
- Executive Report The Board approved the Technology Program for adult clients that participate in day services. Thirty eight (38) laptops w/ hot spots have been provided to adult clients. Interested providers can contact the KYRC to help their clients access this service.
- COVID Update the number of infections has decreased and a lot of people have been vaccinated. Other tiers have been added to the vaccine eligibility list. LRC recently hosted a pilot clinic to vaccinate LRC staff and families and may host a clinic for vaccinations again but this time for the general LRC community, more information to follow.
- During the last summer LRC sent out approximately 11,000 satisfaction surveys to families, 20% of surveys responses were received; survey results were reviewed with the Board.
- The Administrative Affairs Committee gave a report on POS and OPS expenditures.

#### **HCBS Update**

Ms. Garibay shared that forty nine (49) LRC providers were selected for the virtual site assessments; several of them have successfully transitioned their services. Emails that included Q&A and background information were sent to them on March 26, March 29 and March 30. She informed providers that Public Consulting Group (PCG) will be reaching out to them; PCG email address was provided on the email as well. Ms. Garibay encouraged providers to review the Q&A piece for more detailed information. She clarified that the providers that were selected completed the HCBS self-assessment back in August. Additional information was included on the last e-bulletin.

#### **Self Determination Update**

Mr. Ibañez shared that the last e-bulletin included a registration link for providers that want to participate in the Provider Self Determination overview scheduled for Thursday, April 15 from 10:00-Noon. Victor Lira, Premier, will be the presenting on the FMS topic. Providers were encouraged to register.

# OLD BUSINESS

**Legislative Advocacy**No updates.

#### **DDS Updates**

Mr. Ibañez shared the following:

- The 30 day waiver extensions have continued as they have been previously prescribed.
- Residential service providers that had absences, specifically due to COVID, were able to continue receiving payment beyond the two week period; this payment will possibly be discontinued starting in May.
- Providers that are providing Alternative Services were reminded of the reporting requirement. FDLRC has not been providing specific missing info or error feedback at this time and we are expecting providers to track, proof and correct their own reports. Alternative Services are still continuing and are still available for some service providers. DDS provided a list of service codes that are eligible to provide Alternative Services; non-eligible service codes may still be eligible to receive an Alternative Services rate, pending DDS approval.
- New guidance regarding alternative rates for "new" providers was received from DDS which
  includes brand new providers and providers that had previously not provided services to
  specific regional center clients.
- An attestation step has been added to the e-billing this is specific to absence billing between May August of 2020
- DDS has determined alternative monthly rates for group supported employment and transportation services. It was clarified that rates will differ from one regional center to another for providers that work with multiple regional centers.
- The statewide technical assistance and training agent continues to be available for providers and families that have questions about alternative services. A reminder will be included on the next e-bulletin.

### **LRC Updates**

Mr. Ibañez shared that although remote and in-person work protocols continue to be reviewed, no decisions have been made at this point. Employees that had an assigned day to be in the office prior to the latest surge are now allowed to return to the office regularly but basically.

#### **SP Breakfast**

Mr. Storck shared that he's inquiring about a large outdoor site to hold the breakfast but is still contemplating other possibilities. It's uncertain if planning a large gathering is appropriate at this time, especially if the food that will be served will be offered in a "buffet" setting.

#### Vendor Fair

Mr. Sanchez scheduled a meeting with the subcommittee and will report at the next SPAC meeting.

#### **Provider Training**

Ms. Prescott expressed that she would like to hold this discussion until mid-summer; that will allow time to find potential topics. This item will remain on the agenda.

#### **NEW BUSINESS**

#### Awards

Ms. Ibanez shared that LRC received four (4) awards this year. Funds for the Community Placement Program (CPP) and Community Resource Development Program (CRDP) were received for the following projects:

- To develop a 4 bed home for young adults, ages 18-35, that need a lower level of care and that are in IMDs or locked facilities.
- To support a Joint Technology Program, (seven regional centers will be working on this project, WRC will be leading this program)
- For Early start providers that speak other languages so the language capacity can be expanded, and
- For Behavioral Respite providers to provide respite to clients with behavioral needs.

RFPs will be posted on the website soon. LRC has 3 months to award these funds and finalize contracts.

#### <u>UPDATES/ANNOUNCEMENTS/CONCERNS</u>

- Ms. Prescott announced that Easterseals is planning on opening mobile vaccination clinics to make it easier to people that live in hard to reach communities; the Johnson & Johnson vaccine was highly recommended for clients because it's one shot only.
- Mr. Ibanez announced that LRC will be sending a needs assessment survey to collect feedback in terms of resource needs. Survey will be included on the next e-bulletin and will be posted on the website.

#### **ADJOURNEMENT**

The meeting was adjourned at 11:35 AM.

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# Service Provider Advisory Committee Meeting ATTENDANCE

2020-2021	N O V 20	D E C 20	J A N 21	F E B 21	M A R 21	A P R 21	M A Y 21	J U N 21	J U L 21	A U G 21	S E P 21	O C T 21	T O T A L
K. WEST-ISAAC - Chair	X	X	X	X	X	E							
K. CASTANEDA	X	X	X	X	E	X							
N. HAJJAR	X	X	E	X	E	X							
D. PRESCOTT	X	X	X	X	X	X							
J. STORCK	X	X	X	X	X	X							
G. SANCHEZ	E	X	X	X	X	X							
K. GRIFFITH	X	X	X	X	X	X							
K. WHITE	X	X	X	X	X	X							
VACANT													
VACANT													