

**Frank D. Lanterman Regional Center
Service Provider Advisory Committee
April 1, 2020
Minutes**

This committee only conference call meeting was called to order at 10:02 AM and roll call was taken.

SPAC MEMBERS PRESENT

Kimberly West-Isaac
Traci Jones-Martinez
Keri Castaneda
Jim Storck
Yvonne Nakamoto
Kyra Griffith
Dee Prescott
Nicole Hajjar
Kelly White

EXCUSED

Greg Sanchez

Approval of Minutes

The minutes from March 4, 2020 were accepted as submitted.

LRC Announcement

Ms. Ingram informed that Enrique Roman, Associate Director for Client & Family Services, has resigned, and that Carmine Manicone is the new Associate Director for Client & Family Services. Mr. Manicone has been in the regional center system for years, most recently at Westside Regional Center.

COVID-19 ISSUES

Committee Check-In

Committee members shared their experiences during this crisis. Global comments and concerns included:

- Clients working in the grocery industry have been working additional hours
- Incentive pay for job coaches and residential staff is being provided. One agency added 15% for their residential staff, others have increased the hourly wage by \$1-\$2.
- Sharing of ideas and resources among providers was a positive.
- Parents who were reluctant for tele-therapy sessions are rethinking as this goes on.
- Concern about April billings.
- Getting basic household supplies is challenging as the demand is huge and many products are sold in limited quantity.

All agreed that there's a lot more preparations to do tele-therapy or remote services, but they're trying to keep a positive attitude.

Community Care Licensing (CCL)

New Licensing requirement: no new staff should be hired at any home and employees are not allowed to work at other homes, as they usually do, to avoid cross contamination.

Personal Protective Equipment

Ms. Garibay reported that CCL will be distributing masks on Thursdays in April at the regional center to residential providers. The truck will park at the alley behind the building from 10:00am – 2:00pm. The supplies will be distributed on a weekly basis while supplies last.

Public Health is distributing PPEs to the ICFs today from 10:00am – 2:00pm at various sites.

Protective Masks

Ms. Ingram informed there is a limited supply of masks at the Center. Priority for distribution is residential providers who have a client who's tested positive. Now that both licensing agencies are distributing supplies to the homes, the Center will adjust the priority for distribution.

DDS UPDATES

Review Covid-19 Directives

Ms. Ingram shared with the committee a detailed summary of DDS Directives that have been put in place since the Governor declared the State of Emergency on March 4, 2020. She reviewed point by point.

The summary she prepared was e-mailed to the committee prior to today's meeting. All Directives are posted on the Lanterman and DDS websites.

LRC UPDATES

Review Implementation of Directives

Ms. Ingram shared that DDS is preparing a list of resources available throughout the state that can be used if the number of cases of clients with the virus or exposed to the virus increases and they can't remain in their current living situation.

Possible sites include homes that are licensed and currently vacant, day program sites that have kitchens and showers, and Family Home Agency host homes.

Ms. Ingram noted that at this time billing for absences is approved for some services. The referral process has slowed, but assessments continue. She shared that DDS is looking at services for 3 -5 year old clients who are eligible for services thru the school district but are not receiving services because schools are closed. DDS will issue a directive or guidelines to regional centers if there is a change in policy. Ms. Ingram said providers should contact the service coordinator to find out if the school district is providing in-home services or not. Ms. Ingram noted that DDS continues to look for ways to support the system during this crisis.

Ms. Ingram reminded providers to track their SOE related expenses, especially when providing tele-therapy or remote services.

Ms. Ingram asked the Committee to share their resources so they can be posted on the LRC website so more providers and families can benefit from them.

Ms. Prescott asked if a Direct Care Support Staff Registry for residential homes is being developed as residential homes providers rely on sharing direct care staff. Ms. Ingram stated that it has been discussed, but there is nothing at this time due to concerns for cross- contamination.

UPDATES/ANNOUNCEMENTS/CONCERNS

- Ms. Isaac will have a virtual visit with Licensing this afternoon.
- Committee members would like clarification on: billing for absences, will they be able to bill for absences in April, how long the SOE will last and pay check protection plan.
- LRC continues to send e-bulletins and e-mails to provider groups and the Lanterman community.
- May 6 SPAC meeting will be via Zoom, hosted by Easterseals. Committee guests will need to RSVP in order to participate to avoid 'Zoom bombing' by outside individuals.

ADJOURNEMENT

The meeting was adjourned at 11:50 AM

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Service Provider Advisory Committee Meeting
ATTENDANCE

2019-2020	N O V 19	D E C 19	J A N 20	F E B 20	M A R 20	A P R 20	M A Y 20	J U N 20	J U L 20	A U G 20	S E P 20	O C T 20	T O T A L
K. WEST-ISAAC - Chair	SP	X	N	X	X	X			N				
T. JONES MARTINEZ	B	X	O	X	X	X			O				
K. CASTANEDA	R	X	M	X	X	X							
N. HAJJAR	E	X	E	E	E	X			M				
D. PRESCOTT	A	E	E	X	X	X			E				
J. STORCK	K	X	T	X	X	X			E				
Y. NAKAMOTO	F	X	I	X	X	X			T				
G. SANCHEZ	A	X	N	X	X	E			I				
K. GRIFFITH	S	X	G	X	X	X			N				
K. WHITE	T	X		X	E	X			G				