

Frank D. Lanterman Regional Center

Programs & Services Committee

March 9, 2022

MINUTES

PRESENT

Lupe Trevizo-Reinoso, Chair
Debbie Cornejo
Karla Garcia
Darryl Goodus
Yudy Mazariegos
Howard McBroom
Christopher Perri
Trudy Robinson

STAFF

Carmine Manicone

NOT PRESENT

Oscar Carvajal

CALL TO ORDER

The meeting was held remotely using ZOOM and was called to order by Ms. Lupe Trevizo-Reinoso at 10:03 A.M.

APPROVAL OF MINUTES

The minutes of February 9, 2022 were reviewed and approved by consensus.

REVIEW OF SERVICE STANDARDS

The committee reviewed and discussed four service standards.

Typical Pre-Schools as Early Intervention

The committee recommended changing item 2 under “Preschool” to read as: *The IFSP team has indicated that the child is pre-school ready and has functional or special needs which may be appropriately met in a preschool environment.*

Ms. Garcia made a motion to accept this service standard pending the change in wording above and take it to the Board of Directors with recommendation for final approval. Ms. Cornejo seconded the motion and it was approved by consensus.

Speech and Language, Occupational, Physical, and Other Therapies

The committee reviewed this standard. After discussion, it was decided that clarification was needed for when the Center may purchase therapy services for individuals over the age of 22 other than rehabilitative services before a recommendation for approval could be submitted to the Board.

Durable Medical Equipment, Supplies and Services

The committee reviewed and discussed this standard. Mr. Manicone noted that the one significant change to the previously Board approved standard was the insertion that the Center will now fund either through a vendored provider or through the Participant Directed Services model and reimburse the family using a Financial Management Service (FMS).

Mr. McBroom made a motion to accept this service standard and take it to the Board of Directors with a recommendation for final approval. Mr. Perri seconded the motion and it was approved by consensus.

Center-Based Early Intervention Services

Mr. McBroom made a motion to accept this service standard and take it to the Board of Directors with a recommendation for final approval. Ms. Garcia seconded the motion and it was approved by consensus.

SATISFACTION SURVEY

Mr. Manicone reviewed the results of the 2021 satisfaction survey and compared it to the 2020 results. For a future survey, Ms. Garcia recommended making announcements at support groups, SCAT, and having gift card incentives to submit more surveys.

Ms. Cornejo congratulated the center for the positive results, especially during a pandemic.

Ms. Garcia asked if the Center has a text method to communicate with families or a services that transcribes voicemails to e-mails. Mr. Manicone reported that the Center is looking into a different phone system called Ring Central, which may have that feature.

Ms. Mazariegos congratulated the Center, but also stated that the amount of replies is not good enough in the big picture. She suggested using the KYRC to inform families of future surveys. She added that SCs not returning calls has been an issue before the pandemic.

OTHER

Mr. Manicone reported that the caseload ratio numbers have been submitted to DDS, but results are not yet available. A presentation regarding this will be on a future agenda.

NEXT MEETING

The next committee meeting is scheduled on April 13, 2022.

ADJOURNMENT

The meeting was adjourned at 11:30 A.M.

/gs