### Frank D. Lanterman Regional Center

### Programs & Services Committee

### November 11, 2020

#### **MINUTES**

### **PRESENT**

Lupe Trevizo-Reinoso, Chair Debbie Cornejo Darryl Goodus Howard McBroom Yudy Mazariegos

# **GUESTS**

Christopher Perri

#### **STAFF**

Carmine Manicone

## **NOT PRESENT**

Gladis Cabrera Adrian Jimenez Oscar Carvajal Karla Garcia

### **CALL TO ORDER**

The meeting was held remotely using ZOOM and was called to order by Lupe Trevizo-Reinoso at 10:03A.M.

#### **APPROVAL OF MINUTES**

The minutes of October 14, 2020 were reviewed and approved by consensus.

#### **2020 PERFORMANCE PLAN Q3**

Mr. Manicone reviewed with the Committee the Third Quarter 2020 Performance Plan. Mr. Manicone noted the following:

- 1. Under "Employment Goals 15-19" –DDS has not distributed the EDD reports necessary for the Center to capture third quarter activity.
- 2. The Center did well overall on the Medicaid Waiver Audit.
- 3. Due to the pandemic, Intake assessment numbers are low. Many families are opting to wait to have an in-person evaluation when the Center is re-opened. The Center has begun some in-person assessments, but appointment are limited.

The Committee engaged in discussion on the following issues affected by the pandemic:

- Intake Assessments
- Services for children 0-3 who are not transiting or aging out
- Clients who reside in skilled nursing facilities
- Service Provider vacancies

There were no changes suggested to the Q3 2020 Performance Plan.

#### **POS DISPARITY**

Mr. Manicone presented the data on the disparity in purchased services for Lanterman clients related to age, race, primary language and disability. Mr. Manicone advised the Committee that these presentations are held annually to comply with (Welfare & Institutions Code, 4519.5) that calls for the Department of Developmental Services (DDS) and regional centers to annually compile data relating to purchase of service authorization, utilization and expenditures, and report with respect to several indicators including age, race, language and disability. Each year, this data will be compiled and posted by the regional center by December 31 for the prior fiscal year with public meetings to be held by the following March 31. He noted that the Spanish meeting was held on March 10, but the March 25 English meeting was postponed due to COVID-19 and has been rescheduled to November 18, 2020.

After the presentation, the Committee was given the opportunity to share their input:

During the discussion that followed the presentation, committee members suggested that they would like to have more information regarding the per capita expenditures by ethnicity and living arrangements.

Members voiced their disappointment to continue to see disparity, but noted that it appears that respite usage is beginning to even out amongst most of the ethnic groups.

Members also expressed that the data raises a lot of questions about what we can learn and suggested it is worth a deeper analysis.

### **CLIENT SATISFACTION SURVEY**

Mr. Manicone reported that satisfaction surveys were mailed out to all clients/families. For surveys that were returned for bad addresses, they have been resent and the deadline was extended. To date, the Center has received about a 16% return rate. Overall, the responses have been positive. Once all the data is compiled, it will be shared with this committee.

# **OTHER**

The committee voted unanimously to elect Christopher Perri as a committee member.

# **NEXT MEETING**

The next committee meeting is scheduled on January 13, 2021.

## **ADJOURNMENT**

The meeting was adjourned at 11:34A.M.

/gs