

Frank D. Lanterman Regional Center

Programs & Services Committee

October 14, 2020

MINUTES

PRESENT

Lupe Trevizo-Reinoso, Chair
Oscar Carvajal
Karla Garcia
Darryl Goodus
Yudy Mazariegos
Howard McBroom

GUESTS

Christopher Perri

STAFF

Carmine Manicone
Adrian Jimenez

NOT PRESENT

Debbie Cornejo
Gladis Cabrera
Josephine Ko
Michiko Wilkins

CALL TO ORDER

The meeting was held remotely using ZOOM and was called to order by Lupe Trevizo-Reinoso at 10:03 AM.

APPROVAL OF MINUTES

The minutes of September 9, 2020 were reviewed and approved by consensus.

ALTERNATIVE STAFFING MODEL

Mr. Manicone reminded the committee that Lanterman has been using an alternative staffing model for years to account for several other positions outside of service coordination in our staffing

ratios. The purpose of Mr. Manicone's presentation is to obtain support and consideration from the committee for the center to continue with this.

He highlighted that positions in Clinical, KYRC, Community Services and Fiscal and Accounting complement each other to coordinate services and supports to our clients and families. The Alternative Staffing Model began in 1999 where two Quality Assurance positions were added. In 2004, 1 Family Support Specialist and 1 Resource and Information Specialist was added. In 2017 DDS granted the approval to replace the Resource and Information Specialist with the Second Family Support Specialist Position. This year, the proposal continues to use 2 Quality Assurance and 2 KYRC positions as part of our service coordination model. Additionally, these are the 4 positions that Lanterman is asking this committee to continue to support. Mr. Manicone reviewed the language from the Lanterman Act that describes the need for these positions.

Currently, Lanterman's caseload ratio is 1:78 (last year it was 1:71). The required ratio is supposed to be 1:66. All regional centers are finding it nearly impossible, even with the use of alternative staffing models, to maintain the average 66 clients per SC because the formula that the state uses to fund SC positions is not adequate.

Lanterman needs the committee's support and the best way to do this is to E-mail Ms. Melinda Sullivan with a letter in support of the alternative staffing model. A template letter is available for members who would like one.

Mr. Goodus reported that he had already sent a letter of support and wanted to know if more than one letter per agency can be sent. Mr. Manicone said yes.

Mr. Perri added that PCDA supports this model and has already sent a letter to Ms. Sullivan. He added that he appreciates KYRC support.

Ms. Garcia reported that the KYRC is a valuable resource for parents and providers because they inform parents about the providers and creates one less phone call for SCs. She discovered play groups and support groups via KYRC and invited other parents to those groups.

Ms. Trevizo-Reinoso asked about concerns that staff had about the alternative staffing model. Mr. Manicone stated that staff's concern is they feel it reduces the reality of the overall average. Many SCs have a 1:90 average caseload, but this varies from unit to unit. However, these positions are a valuable resource for case management and would be employed even without the adoption of the Alternative Staffing Model.

Ms. Mazariegos stated that she appreciates the staff at KYRC but also believes that they should assist SCs. She added that SCs need better training to learn how to use the resource center and how to help parents with this.

Ms. Garcia added that perhaps there should be a standard procedure to take all new parents to the KYRC after their first visit.

Mr. McBroom stated that he misses the resource center and considers it to be a very valuable place.

Mr. Manicone reported that the virtual meetings have been very well attended recently.

Mr. Carvajal stated that although we would like as much information as possible, there should also be a balance about the content and the amount of information that is provided in any training. He added that he and his agency love the resource center.

FINAL REVIEW OF 2021 PERFORMANCE PLAN-FOR BOARD APPROVAL

Mr. Manicone reminded the committee that we've already reviewed the 2021 performance plan. It was presented in four community meetings in September. There were 52 attendees at the SPAC meeting. There were 60 attendees at the Spanish speaking meeting. There were 12 attendees at the CAC meeting. Lastly, there were 8 attendees at the final community meeting. There were no objections or revisions to the 2021 performance plan.

Mr. McBroom asked about the budget. Mr. Manicone reported that the center is spending within the budget for our operations. We currently have 2 service coordinator positions posted. In January, we will reassess where we are in the budget and take further steps to add more positions.

Ms. Trevizo-Reinoso asked about the DDS survey results. It seems like families need a lot of support with IEPs and would like to know if Lanterman is considering this when hiring. Mr. Manicone stated that he will take a closer look at that survey. He added that we have a legal clinic at Lanterman and it is a resource for IEP support.

Ms. Trevizo-Reinoso asked if information about the legal clinic is available on the Lanterman website. Mr. Manicone stated that most referrals to the legal clinic come via the IPP process and meetings with service coordinators.

Ms. Mazariegos made a motion to recommend the 2021 Performance Plan to the Board for final approval. Ms. Garcia seconded the motion and it was approved by consensus.

OTHER

Ms. Trevizo-Reinoso thanked and acknowledged Mr. Howard McBroom for his participation in a news segment sharing the importance of clients to vote.

Mr. Manicone announced that he e-mailed the committee an announcement about a webinar on legislative advocacy training that is taking place on Monday, October 19 from 9:30AM-11:00AM.

Mr. Manicone reported that Lanterman mailed out a satisfaction survey to every individual who is receiving services at Lanterman. There were fewer than 11,000 surveys that were sent out with a pre-paid postage envelope. He is encouraging all those who received the survey to fill it out and return it and to encourage other parents to do the same. Ms. Mazariegos stated she received it and returned it.

Mr. McBroom asked if Lanterman had discussed the possibility of civil unrest after the election. Mr. Manicone replied that they have not discussed this but he will mention it to Ms. Sullivan. He also stated that there are only approximately 25 staff persons at the office and if there was a need; everyone would be able to work remotely.

Ms. Trevizo-Reinoso reported that her agency, Easter Seals, put out a huge campaign for voting.

NEXT MEETING

The next committee meeting is scheduled on November 11, 2020.

ADJOURNMENT

The meeting was adjourned at 11:09AM.

/gs