

Frank D. Lanterman Regional Center

Programs & Services Committee

April 13, 2016

MINUTES

**PRESENT**

Oscar Carvajal  
Karla Garcia-Diaz  
Yudy Mazariegos  
Howard McBroom  
Lupe Treviso-Reinoso

**NOT PRESENT**

Michiko Wilkins  
Marjorie Heller  
Josephine Ko

**STAFF**

Enrique Roman

**CALL TO ORDER**

The meeting was called to order at 10:15AM.

**APPROVAL OF MINUTES**

The minutes of March 3, 2016 were reviewed and approved by consensus.

**NOMINATION OF NEW CHAIR PERSON**

The committee unanimously nominated Ms. Lupe Treviso-Reinoso to be chairperson of Programs & Services committee.

## **GRASSROOTS DAY 2016: LEGISLATIVE UPDATE**

Mr. Roman reported that he and four other community members attended Grassroots day in Sacramento in late March. This was coordinated by the Association of Regional Center Agencies (ARCA). The persons who joined Mr. Roman were Israel Ibanez (service provider), Larry DeBoer (former board president), Lissette Gomez (regional manager), and Howard McBroom (client). They visited with 5 legislators' offices: Senator Kevin De Leon, Senator Carol Liu, and Assemblymen Adrin Nazarian, Mike Gatto, and Chris Holden.

One of the goals was to thank them for their work especially as it relates to managed care tax initiative that was passed. The other purpose was to continue to advocate for regional centers and their needs. Mr. Roman and Mr. McBroom agreed that it was an overall positive experience.

## **FAIR HEARING SEMI-ANNUAL REPORT**

Mr. Roman reviewed the semi-annual fair hearing report that was given to the committee and compiled by DDS. The report breaks down appeals that were requested by families and provides data on the outcomes for the period of January 1, 2015-June 30, 2015.

Mr. Roman explained the center's process as it relates to denial of services, denial letters, timelines, informal meetings, and appeals. The number of denial letters will be tracked as of this fiscal year instead of only tracking the number of denials that actually went to appeal.

The Committee discussed the process of providing our clients with a denial. They Committee recommended that denial letters should be automatically sent to families and not only upon request. Another helpful tool for families regarding appeals is more education on the entire process.

Additionally, the committee supports the tracking of the denial letters sent out for future analysis; especially as it relates to POS disparities.

## **NEXT MEETING**

The next meeting is scheduled on May 11, 2016.

## **ADJOURNMENTS**

The meeting was adjourned at 11:37 A.M.

/gs