### Frank D. Lanterman Regional Center

# Programs & Services Committee

### March 13, 2019

#### **MINUTES**

### **PRESENT**

Lupe Trevizo-Reinoso, Chair Oscar Carvajal Josephine Ko Yudy Mazariegos Howard McBroom Aaron Kitzman Michiko Wilkins

### **STAFF**

Rose Chacana Enrique Roman

### **NOT PRESENT**

Karla Garcia Jim Lira Tasha Timbadia Sophia Jae Park

## **CALL TO ORDER**

The meeting was called to order at 10:14AM.

## **APPROVAL OF MINUTES**

The minutes of January and February were reviewed and approved.

### **KYRC**

Ms. Rose Castillo-Chacana, Director of KYRC was present. Mr. Roman reminded the committee that one of the reasons she was invited was to discuss more client/family involvement in the KYRC. The following were topics of discussion:

- Methods of informing families about meetings/trainings
- How Everbridge functions

- How do service coordinators communicate with families and with KYRC
- How/When are client/family contact information updated

The following are suggestions for the KYRC from the committee:

- A more welcoming and personal experience every time anyone visits the KYRC
- More trainings on disabilities other than autism
- Explore the possibility of having student volunteers and interns assist with staffing the KYRC
- Investigate why certain families are not receiving e-mails and/or phone notices even though they have signed up to receive them
- Ask parents to volunteer to assist at the Help Desk
- At support groups: review the same topic over and over as a refresher every year
- Can we invite peer support members to observe or participate in this committee

Ms. Castillo-Chacana reported that she will talk with KYRC staff to remind them of the Center's mission with regard to maintaining our community informed about the resources the KYRC offers, with the emphasis on promoting new resources available at the Resource Center. She added that she has explored grants to do more outreach for KYRC to entice volunteers to join the Center and added that she has a lot of contacts with schools, however, lately, there has not been much interest in volunteering or interning. Mr. Roman stated that he will ask to see if we can use the Lanterman tech person more efficiently. Discussion followed.

### SELF DETERMINATION UPDATE

Mr. Roman reported that Regional Center staff had received training from DDS on how to provide the SDP orientation to clients/families. Mr. Roman informed the Committee that the Center is hoping to have the first orientation by the end of April/beginning of May.

#### **OTHER**

Mr. Roman reported that the disparity meeting for Spanish speakers was held the night before and it was well attended and the audience was engaged in the topic. Discussion followed.

### **NEXT MEETING**

The next meeting is scheduled on April 10, 2019.

### **ADJOURNMENT**

The meeting was adjourned at 12:04 PM

/gs