Frank D. Lanterman Regional Center

Programs and Services

January 8, 2014

MINUTES

PRESENT

Ann Seisa, Chair Oscar Carvajal Karla Garcia Josephine Ko Howard McBroom Michiko Wilkins

STAFF

Melinda Sullivan Rose Chacana

NOT PRESENT

Julie Gaona Marjorie Heller Lupe Trevizo-Reinoso

CALL TO ORDER

The meeting was called to order by Ms. Seisa at 10:07 AM.

APPROVAL OF MINUTES

The minutes of November 13, 2013 were reviewed and approved by consensus.

PERFORMANCE PLAN 2014

Ms. Sullivan reported that DDS has approved the 2014 Performance Plan.

NETWORK OF CARE

Ms. Rose Chacana gave a presentation about the Network of Care (NOC); an online resource directory, which can be found on the Lanterman website. She showed the committee many of the different components of the NOC such as researching specific topics like autism, housing,

transportation, and/or education. Ms. Chacana reported that the site is updated on an ongoing basis to have the most current information available. She also highlighted that the website has the option to "Change Language" and there are over 70 different languages to choose from. Ms. Chacana explained that the website has information about generic services as well as services vendored by the regional center and that information is indicated on the site. The NOC also has an option for individuals to create a "Personal Health Record" in which one can add information for their own personal use. Lastly, there have been several trainings on the NOC for staff, service providers, and support groups.

At the request of the Committee, Ms. Chacana will look into the following and provide an update:

- -Does the website have a voice output feature?
- -Can individuals upload PDF documents into their Personal Health Record?
- -Do service providers indicate which health plans they accept?

PLANNING FOR 2014 MEETINGS

Ms. Sullivan reviewed the draft 2013 Annual Administrative Report for Programs and Services Committee. She reminded the committee that this report will be submitted to the Board of Directors. After discussion, Ms. Sullivan will change the last bullet under goal 1 so that it reads as follows: "Reviewed the Zero Tolerance Policy (Abuse and Neglect) developed by the Center and approved by the Board of Directors."

The Committee also discussed trying something new on a quarterly basis in which the parent members of the committee can share topics of interest and inquiries from parent support groups, such as challenges families are concerned about and possibly incorporate or improve existing policies.

The committee added two topics to the draft 2014 calendar:

- Promotora Updates as needed
- Self Determination Status Update as information becomes available

NEXT MEETING

The next meeting is scheduled on February 12, 2014. Mr. Howard McBroom agreed to chair the meeting in Ms. Seisa's absence.

ADJOURNMENT

The meeting was adjourned at 11:30 A.M.

/gs