FRANK D. LANTERMAN REGIONAL CENTER

Client Advisory Committee

August 8, 2016

MINUTES

PRESENT
Howard McBroom, Chair
Johanna Chavez
Mary Flynn
Ervand Kestenian
David LaDue
Brian Newkirk
Ana Villaseñor
Herbert Osteen
Ramona Warfield
Gregory Walczak
Edwina Hull
Thomas Fambro

GUESTS
Pat Huth
Julie Gaona
Rigo Gaona

NOT PRESENT
Andres Lerma

STAFF
DaVonna Jenkins
Lyndon Marshall

CALL TO ORDER
Mr. McBroom called the meeting to order at 4:35 P.M.

APPROVAL OF MINUTES
The minutes of June 13, 2016 were read by Mr. Greg Walczak and approved by consensus.

APPEALS AND DENIALS
Ms. Pat Huth, legal consultant at Lanterman, gave a presentation about appeal and denials. Everyone received a handout with a brief summary about appeals. Ms. Huth described the entire
process for appealing which includes asking for a denial letter, filling out the Fair Hearing Request, and what the timeline is for all of these steps. She encouraged everyone to write down Hannah Lidell’s name and number who is a client’s rights advocate and can be reached for assistance in appeals.

The committee had several questions and Ms. Huth answered and clarified. CAC also discussed the importance of having the right to appeal and reasons why Lanterman might deny services to clients. Lastly, the CAC was asked how all of this information regarding appeals should be shared with all clients and community. The committee suggested using:

- E-mails
- Social media like Facebook
- Word of mouth
- Community events
- Letters from service coordinators
- Flyers
- trainings

**NEXT MEETING**

The next meeting will take place on September 12, 2016. The committee will host the annual community meeting.

**ADJOURNMENT**

The meeting was adjourned at 5:30 P.M.

/gs