

FRANK D. LANTERMAN REGIONAL CENTER

Client Advisory Committee

August 8, 2016

MINUTES

**PRESENT**

Howard McBroom, Chair  
Johanna Chavez  
Mary Flynn  
Ervand Kestonian  
David LaDue  
Brian Newkirk  
Ana Villaseñor  
Herbert Osteen  
Ramona Warfield  
Gregory Walczak  
Edwina Hull  
Thomas Fambro

**GUESTS**

Pat Huth  
Julie Gaona  
Rigo Gaona

**NOT PRESENT**

Andres Lerma

**STAFF**

DaVonna Jenkins  
Lyndon Marshall

**CALL TO ORDER**

Mr. McBroom called the meeting to order at 4:35 P.M.

**APPROVAL OF MINUTES**

The minutes of June 13, 2016 were read by Mr. Greg Walczak and approved by consensus.

**APPEALS AND DENIALS**

Ms. Pat Huth, legal consultant at Lanterman, gave a presentation about appeal and denials. Everyone received a handout with a brief summary about appeals. Ms. Huth described the entire

process for appealing which includes asking for a denial letter, filling out the Fair Hearing Request, and what the timeline is for all of these steps. She encouraged everyone to write down Hannah Lidell's name and number who is a client's rights advocate and can be reached for assistance in appeals.

The committee had several questions and Ms. Huth answered and clarified. CAC also discussed the importance of having the right to appeal and reasons why Lanterman might deny services to clients. Lastly, the CAC was asked how all of this information regarding appeals should be shared with all clients and community. The committee suggested using:

- E-mails
- Social media like Facebook
- Word of mouth
- Community events
- Letters from service coordinators
- Flyers
- trainings

### **NEXT MEETING**

The next meeting will take place on September 12, 2016. The committee will host the annual community meeting.

### **ADJOURNMENT**

The meeting was adjourned at 5:30 P.M.

/gs