

PROGRAMS AND SERVICES COMMITTEE

Frank D. Lanterman Regional Center

Programs & Services Committee

May 10, 2023

MINUTES

PRESENT

Lupe Trevizo-Reinoso, Chair
Oscar Carvajal
Debbie Cornejo
Karla Garcia
Howard McBroom
Yudy Mazariegos
Kristianna Moralls
Christopher Perri
Trudy Robinson

GUEST

Donald Pippen

NOT PRESENT

Srbui Ovsepyan
Darryl Goodus

STAFF

Carmine Manicone

CALL TO ORDER

Ms. Trevizo-Reinoso called the meeting to order at 10:04 A.M.

APPROVAL OF MINUTES

The minutes of April 12, 2023 were reviewed and approved by consensus.

2023-24 PERFORMANCE PLAN REVIEW: Q1

Mr. Manicone reviewed the 2023-24 performance plan: quarter 1. There were no proposed changes to the performance plan.

The committee had a few clarification questions; Ms. Moralls asked what the significance of a CDER is and how clients are placed on an enhanced caseload. Ms. Trevizo-Reinoso would like

more information regarding promotoras. Ms. Cornejo inquired about Gateway Psychiatric and the committee discussed START (Systemic, Therapeutic, Resources and Treatment) services. She also inquired about oral health for minors and what options are available.

SELF-DETERMINATION

Mr. Manicone gave an overview of self-determination program and its implementation at Lanterman. He highlighted the enrollment process, the budget and spending plan, Financial Management Service (FMS), implementation, and percentage of clients in self-determination plan. He also informed the committee of some of the new DDS Directives impacting the FMS rate structure and the 099 vendorship for SDP transition services. Discussion followed.

NEXT MEETING

The next committee meeting is scheduled on June 14, 2023. The committee would like to meet in person and Mr. Manicone will update everyone regarding the meeting location.

ADJOURNMENT

The meeting was adjourned at 11:37 A.M.

/gs

CLIENT ADVISORY COMMITTEE

Frank D. Lanterman Regional Center

Client Advisory Committee

May 8, 2023

MINUTES

PRESENT

Howard McBroom, Chair
Rachelle Cabrera
Thomas Espinosa
James Li

STAFF

Lupe Munoz
Srbui Ovsepyan
John Valencia
Maureen Wilson

GUEST

Angie Myer, NPSolutions
Johanna Coupe, NPSolutions

NOT PRESENT

Bradley Smith
Mary Flynn
Gaby Funes

CALL TO ORDER

The meeting was called to order at 4:35 P.M.

APPROVAL OF MINUTES

The minutes of April 10, 2023 were reviewed and approved by consensus.

NPSOLUTIONS: CULTURAL HUMILITY TRAINING PROPOSAL

Ms. Angie Myer and Ms. Johanna Coupe from NPSolutions presented the cultural humility training proposal that will be given to staff at Lanterman. Ms. Myer and Ms. Coupe would like feedback on this presentation before it is finalized.

There will be four different sessions once a month for four months and they will include:

1. Cultivate a mindset of humility

2. Cultural competency 101: Lanterman Families
3. Cultural humility & competence in action
4. Cultural data to support assessment & planning (will be lead only by Lanterman staff)

The committee discussed the topics and agreed that the content is excellent.

VOTE ON GOING DARK JUNE OR JULY

The committee voted to go dark in July.

NEXT MEETING:

The next meeting is scheduled on June 12, 2023.

ADJOURNMENT

The meeting was adjourned at 5:35 PM

/gs

SERVICE PROVIDER
ADVISORY COMMITTEE

**Frank D. Lanterman Regional Center
Service Provider Advisory Committee
May 3, 2023
Minutes**

This SPAC Committee Zoom meeting was called to order at 10:01 AM and introductions were made.

SPAC MEMBERS PRESENT

Dee Prescott
Greg Sanchez
Kelly White
Andrew Day
Nancy Niebrugge
Kyra Griffith
Keri Castaneda
Michaelann Gabriele
Nicole Hajjar

Guests:

Kimberly Isaac/West Res	Rachel Saucedo/Easterseals	Nanette Cruz/ECF
Armine Kim/Avanti	Christian De Paz/ACT	Anna Polin/BuildAbility
Adela Garcia/TCC	Uorice De Cohen/Mt Sinai	Regina Alina/In2Vision
Progressive Behavioral	Glenda Alvarico/Maxim	Beatriz Diaz/In2Vision
Maura Henriquez/	Eddie Bueno/Aveanna	Brian Nguyen/Easterseals
Azniv T/In2Vision	Byran Chacon/Maxim	Kimberly Yrigoyen/SVS
Celia Montes/ECF	Marina Margaryan/Westview	Traci Martinez/Adventist HG
Veronica Solano/Jeffrey Found	Christopher Ayala/Easterseals	Maura Henriquez/Easterseals
Jacob Esi/Elite Support	Sarai Perla/Building Block	Charlotte Mckoy/

Staff

Melinda Sullivan
Pablo Ibañez
Sonia Garibay
Kaye Quintero
Jennifer Ball
Aide Herrera

Public Comments

None

Approval of Minutes

The minutes from April 5, 2023 were approved as submitted.

LRC Executive Director Presentation

Ms. Melinda Sullivan was invited to attend the meeting. She gave a power point presentation on the following:

- AB649 sponsored by the association of regional centers. This bill will remove restrictions put in place in 2009 during the big recession so families can receive services from regional centers before needing a denial from generic agencies.
- HCBS Outreach – LRC offers trainings and technical assistance to providers through former LRC and WRC CS Directors, Ms. Ingram and Ms. Weise-Stusser; Mr. Tom Pomeranz will be providing 1:1 trainings as well. Family education and Person-Centered Thinking Community of Practice trainings in English and Spanish will also be offered through Ally Comprehensive Services and Helen Sanderson and Associates respectively.
- Self-Determination – As of April 1, 2023, 138 families have fully transitioned into the Self Determination Program. On a Statewide level, per capita, LRC ranked number 3 out of the 21 regional centers. The challenge for families wanting to transition are the availability of FMS agencies and independent facilitators. Ms. Sullivan clarified that families have a set budget for all services needed as stated on the client's IPP and that if it costs more to receive services through the Self Determination Program their budget will not be increased; families will have to work within their budgets. The Self-Determination Advisory Committee meets monthly.
- Recruitment and Training of Service Coordinators – 42 new staff has been hired in the past months, four new teams have been developed, including a team for older adult clients. New service coordinators receive 50 hours of orientation over the period of 4 weeks and, in addition, they receive weekly hour long trainings on specific topics over a 6-month period after they are hired.
- Regional Center Performance Measures – Regional Centers are required to submit to DDS the following performance measures:
 - A “Child Find” plan; this plan must cover every single zip code within each RC catchment area.
 - The language capabilities of service coordination, intake and managers. Currently, 90% of LRC service coordination, Intake and managers are bilingual.
 - Submit training curriculum on “Cultural Humility” training for service coordination, Intake and managers by June 2024.
 - Person-Centered Service Planning – big focus for the next couple of years. LRC has 2 certified trainers and 5 in the process of being certified including 1 or 2 service providers. All service coordinators need to have gone through the training on how to hold a person centered planning meeting and develop a person-centered plan by June 2024.

Ms. Kaye Quintero, Associate Director of Administrative Services, Ms. Jennifer Ball, Controller and Ms. Aide Herrera, Rates Supervisor attended the meeting as well. They shared what their roles and responsibilities are at the center.

Ms. Quintero addressed the concerns providers have regarding the back billing issue. She explained that there are two general types of back billing; supplemental billing with additional services and prior services billing. Providers were advised to contact their Accounting Associate and request that an additional e-billing invoice be generated and have a list of clients that have been receiving services with the services that have been provided and the times of service.

Ms. Quintero also explained that if there has been a significant delay in getting authorizations in place that it is affecting the provider's ability to bill but they need to be reimbursed, Accounting

can help with a one-off request if needed. The list of Accounting Associates and their contact information is posted on the LRC website and the link shared in the chat.

REPORTS

Board

Ms. Prescott was not able to attend the Board meeting. Mr. Ibañez reported the following:

- There was a presentation on Self Determination and Participant Directed Services.
- The Little Hoover Commission, a body that oversees governmental entities and has been in existence for a long time, monitored and reviewed LRC practices. The following are the recommendations that were issued:
 - Consistency across regional centers in terms of service delivery, particularly in the Intake process- DDS is developing a uniform intake process already.
 - Bolstering technology – DDS is currently looking to develop the CERMS database to modernize so this recommendation is being implemented
 - Educate lawmakers on the regional center system
 - DDS mandates that regional centers use facilitation services for adults who are Board members. Mr. Ibanez shared that some recommendations are already taking place
- The lobby in the building is officially open to the public from 8am – 5pm, Monday through Friday, no parking validation is provided.
- The transportation standard policy was updated and reviewed.
- There is a new service standard for rental subsidies; Board approved it and it will be sent to DDS for review and approval.

New SPAC Member

The group welcomed Mr. Bryan Chacon, Director of Maxim Healthcare Services, as the new SPAC member.

HCBS Update

Official report tabled.

Ms. Sonia Garibay shared that LRC will support 4 service providers with Person Centered Thinking Certification through Helen Sanderson & Associates funded through the HCBS funds. Providers were encouraged to send staff that can devote the time to train and going through the certification process to be a Person Centered Thinking Trainer. Interested providers should contact Ms. Garibay at sgaribay@lanterman.org or 213-252-4904 no later than May 9, 2023 as trainings will start on May 15 through May 26. Providers that complete these trainings/certification will be asked to provide 2 PCT trainings per year to the LRC provider community.

Self Determination

Tabled for next month. Mr. Ibañez encouraged providers to contact him with any specific questions regarding Self Determination so Mr. Adrian Jimenez, SDP Specialist, can address them at the next SPAC meeting.

OLD BUSINESS

Legislative Advocacy

No Updates.

SP Breakfast

Tabled for next month. Mr. Day and Mr. Sanchez will send an update to committee members before the next meeting.

Resource Vendor Fair

Tabled for next month.

Vendor Training

Tabled for next month.

DDS Updates

DDS is discussing the final stage of the rate reform implementation. The next increase is scheduled to take place next year, which will take providers to the 90% benchmark rate. DDS is also discussing and reviewing the service code “facelift”. Some service codes will be eliminated; some will be repurposed and new service codes will be added to the list. DDS will share with providers a timeline very soon. Mr. Ibañez shared that not all service codes will be affected, only the services codes that were part of the rate reform. Some services that will likely be impacted are the 500, 115, 116 and 117 service codes.

Current services will be analyzed and providers will be notified if a change of service code needs to happen but providers will ultimately need to decide to accept or decline changes. He shared that these changes may result in re-vendorization

LRC Updates

No updates.

UPDATES/ANNOUNCEMENTS/CONCERNS

None

ADJOURNEMENT

The meeting was adjourned at 12:09 pm

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Service Provider Advisory Committee Meeting
ATTENDANCE

2022-2023	N O V 22	D E C 22	J A N 23	F E B 23	M A R 23	A P R 23	M A Y 23	J U N 23	J U L 23	A U G 23	S E P 23	O C T 23	T O T A L
D. PRESCOTT - Chair	N	X	X	X	X	X	X		N				
K. CASTANEDA	O	X	E	E	X	X	X		O				
N. HAJJAR		X	X	X	X	X	X						
G. SANCHEZ	M	X	X	X	X	X	X		M				
K. GRIFFITH	E	X	E	X	X	X	X		E				
K. WHITE	E	E	E	X	X	X	X		E				
N. NIEBRUGGE	T	X	E	X	X	X	X		T				
M. GABRIELE	I	X	X	E	E	X	X		I				
A. DAY	N	X	E	X	X	X	X		N				
B. CHACON*	G						X		G				

*New member