

PROGRAMS AND SERVICES COMMITTEE

Frank D. Lanterman Regional Center

Programs & Services Committee

June 14, 2023

MINUTES

PRESENT

Lupe Trevizo-Reinoso, Chair
Debbie Cornejo
Darryl Goodus
Karla Garcia
Howard McBroom
Yudy Mazariegos
Christopher Perri

GUEST

William Marston
Donald Pippen

NOT PRESENT

Oscar Carvajal
Kristianna Moralls
Trudy Robinson

STAFF

Carmine Manicone
Srbui Ovsepyan
Juan Maldonado

CALL TO ORDER

Ms. Trevizo-Reinoso called the meeting to order at 10:07 A.M.

APPROVAL OF MINUTES

Ms. Cornejo moved to approve the minutes of May 10, 2023, Ms. Diaz seconded the motion, and it passed unanimously.

APPROVAL OF ALTERNATIVE STAFFING MODEL

Mr. Manicone presented the results of the recent (March 2023) Caseload Ratio Survey and shared the following actions taken by the Center to reduce caseloads:

- Added a new Early Childhood Team to serve children 3 to under 6-year olds, including children with a Provisional Diagnosis
- Added additional Early Intervention team to serve birth to 3-year olds
- Added a new Older Adult team to serve our aging population
 - Added 3 new Manager positions
 - Added 3 new Secretary positions
- Hired 45 service coordinators in 2022.
- Hired 5 Regional Managers and 2 Secretaries.

Depending on the Center's anticipated allocation for the 2023-2024 budget, the Center will look to add:

- An additional team to the Ongoing Units with a focus on Transition Age and Young Adults
- Consider adding additional SC's to the Early Intervention teams and Early Childhood teams.

Mr. Manicone reported that for 2023-24, the Center's proposal is to continue to use of 2 FTE Quality Assurance Specialists and 2 FTE KYRC Family Support Specialists as part of the Caseload Ratio Model. This proposal has been supported by the Lanterman Community for many years and needs to be presented and supported annually before submitted to DDS for approval.

Clarifying questions from the Committee were asked and answered through discussion.

The Committee unanimously agreed by consensus to support the Alternative Staffing Model.

NCI PRESENTATION (DRAFT)

Mr. Manicone advised the Committee that the Board will receive a presentation in August on the 2021-2022 National Core Indicators (NCI) results. The National Core Indicators are surveys used nationally to assess the quality and performance of services and supports for people with intellectual or developmental disabilities. NCI collects and maintains data about the performance of public developmental disabilities service systems. NCI shares this with the state departments responsible for intellectual or developmental disability services.

Mr. Maldonado shared a draft of the board presentation with Committee. Clarifying questions from the Committee were asked and answered through discussion.

The Committee was in support of the presentation to the Board.

NEXT MEETING

The next committee meeting is scheduled on August 9, 2023.

ADJOURNMENT

The meeting was adjourned at 11:40 AM.

DRAFT

CLIENT ADVISORY COMMITTEE

Frank D. Lanterman Regional Center

Client Advisory Committee

June 12, 2023

MINUTES

PRESENT

Howard McBroom, Chair
Thomas Espinosa
Mary Flynn
James Li
Bradley Smith

NOT PRESENT

Rachelle Cabrera
Gaby Funes

GUEST

Jose Rodriguez
Suzanna Paggi

STAFF

Lupe Munoz
Srbui Ovsepyan
John Valencia

CALL TO ORDER

The meeting was called to order at 4:35 P.M.

APPROVAL OF MINUTES

Mr. McBroom moved to approve the minutes of May 8, 2023, Mr. Smith seconded the motion, and it passed.

BROWN BAG TRAINING PROJECT

Ms. Ovsepyan reminded the Committee that the focus of this meeting was to brainstorm and give input on the Committee's project of creating a training presentation for new service coordination staff that focuses on Person Centered Planning practices.

Each committee member and guest gave their input on their personal experiences with service coordination staff over the years. Staff collected all the input and will compile it into a presentation format for review at the August meeting.

The goal for this committee is to make a presentation to service coordinators in the near future and going forward.

Howard McBroom, Mary Flynn and Bradley Smith volunteered to present at the first training. Ms. Ovsepyan advised the Committee that all members will have the opportunity to present at a future training.

NEXT MEETING:

The next meeting is scheduled on August 14, 2023.

ADJOURNMENT

The meeting was adjourned at 5:35 PM

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SERVICE PROVIDER
ADVISORY COMMITTEE

**Frank D. Lanterman Regional Center
Service Provider Advisory Committee
June 7, 2023
Minutes**

This SPAC Committee Zoom meeting was called to order at 10:05 AM and introductions were made.

SPAC MEMBERS PRESENT

Dee Prescott
Greg Sanchez
Kelly White
Andrew Day
Nancy Niebrugge
Kyra Griffith
Keri Castaneda
Michaelann Gabriele
Nicole Hajjar

EXCUSED

Bryan Chacon

Guests:

Cindi Raimondi/ABLE	Jessica Baker/ECF	Nanette Cruz/ECF
Jack Darakjian/MSS	Christian De Paz/ACT	Anna Polin/BuildAbility
Adela Garcia/TCC	Neda Rezapoor/Thrive & S	Eddie Bueno/Aveanna
Nita Davis/Jay Nolan	Erica Gutierrez/Maxim	Beatriz Diaz/In2Vision
Janet Amador/In2Vision	Abel Alvarez/24HR	Brian Nguyen/Easterseals
Azniv T/In2Vision	Muna Ali/BISM	Adrian Estrada/In2Vision
Cynthia Barron/ECF	Marina Margaryan/Westview	Traci Martinez/Adventist HG
Veronica Solano/Jeffrey Found	Jacklin Pfaff/TES Therapy	Edward Parker/BCR
Jacob Esi/Elite Support	Sara Dobinski/Inclusions	Jose Ramirez/Aveanna
Anselma Heredia/Futures U		

Staff

Pablo Ibañez
Sonia Garibay
Adrian Jimenez

Public Comments

None

Approval of Minutes

The minutes from May 3, 2023 were approved as submitted.

REPORTS

Board Meeting

Ms. Prescott reported the following:

- Ms. Maureen Wilson, LRC Director of Training & Development, gave a presentation on the FDLRC person centered planning training efforts, which includes a train the trainers program and trainings for service coordinators.
- There were discussions about pending payments to providers. Providers can claim payments up to 3 years after the fiscal year ends as LRC keeps the books open for 3 years after the fiscal year ends.

HCBS Update

Mr. Ibañez reported that the State has continued to give regional centers funds to support service providers with the HCBS compliance. The next phase is monitoring of compliance in action. The QA team has already started the process during their monitoring visits. DDS is having some engagement with providers and, at a federal level CMS is having some involvement with service providers on the same topic as well.

LRC will continue with the person centered thinking training for service providers and will make funds available so service providers can pay their staff to attend the trainings.

There will be opportunities for providers to have direct contact with consultants that can assist them with HCBS issues on a 1:1 basis.

Self Determination

Mr. Ibañez reported that self-determination continues to grow steadily.

OLD BUSINESS

SP Breakfast

Ms. Griffith reported that she had submitted a presentation deck to Mr. Ibañez for review. Mr. Ibañez has reviewed the presentation and will provide feedback later. The proposed date for the SP Breakfast is November 1st but the time frame is yet to be determined.

Resource Vendor Fair

Mr. Ibañez shared that the Vendor Fair is scheduled for September 28 from 10:00 – 11:30 am. The goal of this fair is to create a higher level of engagement between providers and service coordination. This fair will be virtually again this year and participant providers will receive information ahead of time; there will be meetings to go over the process.

Vendor Training

No updates. This training will be scheduled in October.

Legislative Advocacy

Mr. Ibanez shared the following:

- The State of California is anticipating having less money this year as opposed to previous fiscal years. The impact to RCs is unknown.

- The addition of Trailer Bill language related to regional centers ability to fund medical and dental services in response of a shortage of clinical services is being considered. LRC is already funding dental services.
- Remote IPP and IFSP meetings will continue through the end of this calendar year. LRC is looking for different options for families.
- The future of remote services for service providers is being discussed. At the moment, there is not a proposal for an extension beyond this calendar year for Day Programs and ILS providers. Tailored day services is still the way to meet remote day service needs per DDS.
- The future of transportation services is being discussed as many transportation companies went out of business during the pandemic. Some other options, as Uber and Lyft, are being considered. Residential and Day Program providers are encouraged to get vendored to provide transportation.
- There is a requirement for the 2023 Rate reform increase that a percentage of that rate goes directly to staff wages. This info was included on the last ebuletin which included a cheat sheet with instructions so providers can operationalize it. A link was shared in the chat.

Ms. Prescott added that there is still a need to continue the remote services as some clients are unable to attend in person due to various reasons, including lack of transportation. She stated that the number of staffing and the lack of transportation should be a motivator to lobby for the continuation of remote services until these situations can be resolved.

Mr. Ibañez is participating with DDS in a work group for rate reform implementation. He will share provider feedback regarding the financial impact providers face when clients only want to receive 30 minutes to one hour per week of remote services. Mr. Ibañez shared the DDS email to use in order to advocate for remote services provision. He also shared an email to DDS for rate advocacy and rate questions.

DDS Updates

DDS is still working on the service code update which is meant to be shared between July and September of this year. All changes in service codes and in vendorization will be effective by the end of June 2024, including the last rate update.

LRC Updates

- A new phone system has been implemented. For the most part it was a smooth transition but some issues have been reported. Phone provider is working on those issues.
- The reception area is fully operational and open to the public.

NEW BUSINESS

Self-Determination Presentation

Mr. Adrian Jimenez, LRC Self-Determination Specialist, shared a power point presentation on the different components of the Self-Determination Program (SDP) and he gave a detailed overview; some of the topics discussed included:

- Principles of SDP
- SDP Eligibility
- SDP Process
- Unique DSP Services

- Payment/Billing

Mr. Jimenez also shared resources that are available through the LRC Website including those that are interested in self-determination. All resources are available in English, Spanish and Korean.

Mr. Jimenez informed that currently RCs are allowed to pay up to \$2,500 for both person centered planning and transition supports into self-determination. Starting July, anybody that wants to help somebody transition into self-determination will have to be vendored under service code 099 for General or FMS transition supports. Via the 099 vendorization individuals can receive up to 40 hours of transition supports for that individual to get into self-determination. Person centered planners can be reimbursed up to \$1,000 for the development of the person centered plan effective July.

The Self-Determination Committee meets on the first Thursday of every month from 4:30 – 6:00 pm. Meeting dates are posted on the LRC Website.

UPDATES/ANNOUNCEMENTS/CONCERNS

None

ADJOURNEMENT

The meeting was adjourned at 11:58 am

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Service Provider Advisory Committee Meeting
ATTENDANCE

2022-2023	N O V 22	D E C 22	J A N 23	F E B 23	M A R 23	A P R 23	M A Y 23	J U N 23	J U L 23	A U G 23	S E P 23	O C T 23	T O T A L
D. PRESCOTT - Chair	N	X	X	X	X	X	X	X	N				
K. CASTANEDA	O	X	E	E	X	X	X	X	O				
N. HAJJAR		X	X	X	X	X	X	X					
G. SANCHEZ	M	X	X	X	X	X	X	X	M				
K. GRIFFITH	E	X	E	X	X	X	X	X	E				
K. WHITE	E	E	E	X	X	X	X	X	E				
N. NIEBRUGGE	T	X	E	X	X	X	X	X	T				
M. GABRIELE	I	X	X	E	E	X	X	X	I				
A. DAY	N	X	E	X	X	X	X	X	N				
B. CHACON*	G						X	E	G				

*New member