

PROGRAMS AND SERVICES COMMITTEE

Frank D. Lanterman Regional Center

Programs & Services Committee

March 13, 2024

MINUTES

PRESENT

Lupe Trevizo-Reinoso, Chair
Oscar Carvajal
Darryl Goodus
Yudy Mazariegos
Kristianna Moralls

GUEST

Donald Pippin

NOT PRESENT

Karla Garcia
Pamela Jacobson, PCDA
Debbie Cornejo
Trudy Robinson

STAFF

Bill Crosson
Srbui Ovsepyan

CALL TO ORDER

Ms. Trevizo-Reinoso called the meeting to order at 10:02 A.M.

APPROVAL OF MINUTES

The minutes of February 14, 2024 were reviewed and approved by consensus.

QMC/SIR REPORT

Mr. Bill Crosson, Assistant Director of Client and Family Services, presented regarding Risk Management, Quality Management and SIRs. He highlighted that the Center has a Risk Management/Quality Assurance Committee who reviews SIRs on a quarterly basis and monitors all aspects of agency activity that present potential risks to agency personnel, clients, and/or potential liability agency. Mr. Crosson described Ms. Lusine Gambaryan's role: Special Incident Coordinator. She is up to date with statewide and national policy development, reviews SIRs with focus on alleged abuse, hospitalization, and mortality, and reports on spikes in specific incident types and if specific vendors are involved. She also recommends and promotes strategies to prevent and mitigate risk among many of her duties, including through training recommendations.

Committee member asked what happens once a trend has been identified. Mr. Crosson and Ms. Ovsepyan responded and explained that it is contextual.

Ms. Moralls asked for clarification regarding the families' involvement in SIR situations.

Mr. Goodus commented that one issue that he, as a provider, continues to have with all regional centers is being able to reach a live person to report an SIR. He added that it would be very helpful to have a precise contact and an overall refresher.

Ms. Trevizo-Reinoso shared her personal experience similar to Mr. Goodus' and emphasized that she would like a training for vendors, staff and families. Ms. Ovsepyan provided clarification on the Regional Center's practice of reporting and receiving SIRs and advised that it may be recommended for Community Services to conduct a refresher training.=

Ms. Mazariegos asked for clarification regarding the process of SIRs and if a direct line was possible for submitting SIRs.

BEHAVIOR SERVICES STANDARD REVIEW

Ms. Ovsepyan reported that the Behavior Services Standard was last approved in 2010 and there have been many changes in the provision of services, best practices and most recently, through the Trailer Bill Language of 2023. She reviewed the updated and clean version of the standard and highlighted the changes. There were no additional changes recommended.

Mr. Carvajal made a motion to recommend the Behavior Services Standard as drafted for final Board approval. This was seconded by Ms. Moralls and approved by consensus.

Ms. Ovsepyan reported that she might bring a few more service standards for this committee to review as needed.

AUDIT FINDINGS

Ms. Ovsepyan reported that the Home and Community Based Services Waiver audit was conducted from January 13-February 11, 2022. The purpose of the audit is to determine if the client's needs and program requirements are being met, if IPP services are provided, and if the Center is meeting the requirements of the HCBS program as agreed between California and the Federal Program. She shared the results and expanded on a few items that were not 100% met.

OTHER

Ms. Trevizo-Reinoso thanked all those who attended and/or contributed to Mr. Howard McBroom's memorial services. She especially thanked Ms. Ovsepyan for the words she shared.

NEXT MEETING

The next committee meeting is scheduled on April 10, 2024.

ADJOURNMENT

The meeting was adjourned at 11:36 A.M.

/gs

DRAFT



TITLE: Behavior Services

DOCUMENT: Service Standard

DATE REVISED: Approved by the Board of Directors on
Approved by the Department of Developmental

Behavior Services utilize the principles of Applied Behavior Analysis (ABA) to address a wide variety of behavior concerns. ABA provides evidence-based intervention strategies to improve socially important behaviors to a meaningful degree by reducing problematic behaviors and building adaptive skills.

Funding for Behavior Services may be considered when at least one of the following criteria is met:

1. The individual engages in behavior that may be a barrier to his/her remaining in the least restrictive environment or participating fully in community life;
2. The individual displays behaviors that may be a threat to his/her health or safety or the health or safety of others; or
3. The individual has failed to acquire developmentally-appropriate adaptive or functional skills, such as toileting, dressing, and feeding, that are fundamental to the attainment of social inclusion and increased independence.

Behavior Services can effectively be provided throughout the lifespan of an individual. These services vary in intensity and focus and may be explored for individuals and families in an order of priority, based on the goals and objectives contained in the person-centered individual program plan (IPP) or individualized family service plan (IFSP). Level of service will be determined based on a behavioral assessment completed by a qualified clinician per Title 17 regulations, who will design an intervention plan that shall include the service type, number of hours needed, and recommended parent participation to achieve goals and objectives, as set forth in the IPP or IFSP. The clinician shall provide a copy of the intervention plan to the Regional Center for review and consideration by the planning team members.

While there is no requirement for a parent/family member to complete an orientation or workshop series, either on-line or in-person, such preparation is highly recommended in order to optimize progress achieved through Behavior Services. The Regional Center will not deny or delay the provision of Behavioral Services for a minor due to the lack of parent participation.

The service provider shall evaluate and report progress and provision of services no less than every six (6) months, in a manner consistent with evidence-based intervention. A Regional Center clinical specialist reviews all requests for services, assessments and progress reports and renders a clinical opinion regarding effectiveness of the program and necessity for continuation of services to achieve the stated goals and

objectives. If necessary, the intervention plan's treatment goals and objectives shall be updated and revised based on review of the clinical team.

The Regional Center provides Behavior Services as part of a comprehensive intervention program. For children over the age of three (3) years, the local school authority has primary responsibility for providing intensive Behavior Services as part of a comprehensive educational program. The Regional Center may authorize services to help the child improve his adaptive skills in the family and community. The intensity of services will be determined based on an assessment, the severity of the maladaptive behaviors and developmental deficits, the child's age, other interventions being provided, and the family's ability to support the intervention program.

Behavior Services authorized through the Regional Center are coordinated with other services being provided to the child, including those provided by the school district and health plans. Normally, the combined total number of hours for all services being received by the child from all sources should not exceed 40 hours per week.

The Regional Center will advise families to pursue all applicable generic funding sources, such as Medi-Cal, the local education agency, California Children Services and private insurance. In order to avoid delay in initiating services, the Regional Center may provide funding for the services while generic resources are being pursued. For foster youth under 21 years of age, who have Fee-for-Service Medi-Cal, the Regional Center is responsible for coordinating Behavioral Service for them.

The Regional Center shall (WIC 4686.2(b)(1)(a-f)):

- a. Only purchase Behavior Services that reflect evidence-based practices, promote positive social behaviors, and ameliorate behaviors that interfere with learning and social interactions.
- b. Not purchase Behavior Services for purposes of providing respite, day care, or school services.
- c. Discontinue purchasing Behavior Services when the treatment goals and objectives, as described under subdivision (a), are achieved. Behavior Services shall not be discontinued until the goals and objectives are reviewed and updated as required in subparagraph (D) and shall be discontinued only if those updated treatment goals and objectives do not require Behavior Services.
- d. Evaluate the provider's intervention plan, number of service hours and individual's progress no less than every six months, consistent with evidence-based practices. If necessary, the intervention plan's treatment goals and objectives shall be updated and revised.
- e. Not reimburse a parent for participating in a Behavioral Services treatment program.
- f. Not deny or delay the provision of Behavior Services for a minor child due to the lack of parent participation, but highly encourage families/parents to become informed of service expectations in order to get the most benefit from the intervention.

Discontinuation of purchasing of Service

The Regional Center shall discontinue purchasing Behavior Services when:

- a. The treatment goals and objectives identified in the agreed-upon behavior treatment plan have been achieved.
- b. In the judgment of the planning team and clinical review team, progress toward behavior objectives does not require further Behavior Services.
- c. The individual and/or family request termination of behavior services.

NOMINATING COMMITTEE

NOMINATING COMMITTEE

March 20, 2024

MINUTES

PRESENT

Al Marsella, Chair
Larry DeBoer
Louis Mitchell
Brigitte Sroujeh

NOT PRESENT

Natalia Lewis

STAFF

Melinda Sullivan

CALL TO ORDER

The meeting was called to order at 12:03 p.m.

APPROVAL OF MINUTES

Mr. DeBoer moved to approve the minutes of February 21, 2024, Ms. Sroujeh seconded the motion, and it passed unanimously.

SLATE OF OFFICERS AND DIRECTORS

The Committee discussed the proposed Slate of Officers and Directors for presentation at the May meeting and election at the Annual Meeting of the Corporation in June. The Committee reported on their follow-up assignments and finalized the slates for presentation.

Mr. Mitchell moved to present the Slate of Officers and Directors to the Board of Directors in May, Mr. DeBoer seconded the motion, and it passed unanimously.

ADJOURNMENT

The meeting was adjourned at 12:30 p.m.

/fl

CLIENT ADVISORY COMMITTEE

Frank D. Lanterman Regional Center

Client Advisory Committee

March 11, 2024

MINUTES

PRESENT

Rachelle Cabrera
Thomas Espinosa
Gaby Funes
James Li
Bradley Smith

STAFF

Syuzanna Mejlumyan
Srbui Ovsepyan
John Valencia

GUESTS

Michael Bolds
Melvena Mann

CALL TO ORDER

The meeting was called to order at 4:32 P.M.

VOTE FOR NEW CHAIRPERSON

Mr. Bradley Smith and Ms. Melvena Mann expressed interest in being the new chairperson for the CAC. Since Ms. Cabrera asked, MS. Ovsepyan reminded all what the duties and responsibilities are for a chairperson.

The committee elected Mr. Bradley Smith as new chairperson of the Client Advisory Committee.

APPROVAL OF MINUTES

The minutes from February 12, 2024 were reviewed and approved by consensus.

LANGUAGE POST SURVEY

Ms. Syuzanna Mejlumyan, manager of the KYRC, was present to conduct a post language survey. The first part was conducted by Ms. Paola Coronado in November 2023. The purpose of the survey

is to learn more about the language and culture of families so that regional centers can better support those needs. The committee answered three questions via ZOOM poll.

Q4 PERFORMANCE PLAN UPDATES

Ms. Ovsepyan reviewed the 2023 Q4 performance plan and highlighted a handful of goals.

- Mr. Bolds asked if he could have a copy of this plan and Ms. Ovsepyan replied that everyone would receive the performance plan via e-mail.
- Ms. Cabrera asked if more data was available regarding clients and employment as it relates to salary and education. She wanted to know why the average salary was so low. Discussion followed.
- Mr. Li asked for clarification regarding the budget.
- Ms. Mann added that feedback from all committee members was important to the overall goals of the Center.

ELECTION YEAR-CAC PROJECT

Ms. Ovsepyan reported that 2024 is an election year and this topic will be the CAC's annual project. She asked the committee for feedback on how to spread the word to clients regarding all things voting. Should there be a flyer, a power point presentation, a video, etc.?

- Mr. Smith stated that when he has voted in the past, he lets worker's know that he is a person with disabilities and needs assistance to fill out his ballot.
- Mr. Smith also liked the idea of creating a flyer with important information
- Ms. Mann reminded all that anyone can vote via mail-in ballot
- She is in favor of creating "how to video" and shared that she is in the process of creating something similar for traveling.
- Ms. Bolds suggested either texting and e-mailing voting information
- Ms. Funes wondered if staff like Mr. Brian Nguyen can also assist with this project

More discussion to follow in upcoming CAC meetings in order to identify the main project and outline next steps.

NEXT MEETING

The next meeting is scheduled for April 8, 2024.

ADJOURNMENT

The meeting was adjourned at 5:37 PM

/gs

**SERVICE PROVIDER
ADVISORY COMMITTEE**

**Frank D. Lanterman Regional Center
Service Provider Advisory Committee
March 6, 2024
Minutes**

This SPAC Committee Zoom meeting was called to order at 10:01 AM and introductions were made.

SPAC MEMBERS PRESENT

Dee Prescott
Kyra Griffith
Bryan Chacon
Greg Sanchez
Michaelann Gabriele
Nancy Niebrugge
Nicole Hajjar
Kelly White
Keri Castaneda

EXCUSED

Andrew Day

Guests:

Nannette Cruz/ECF	Edward Parker/BCR	Armine Kim/Lutheran Soc Svs
Anna Polin/BuildAbility	Skyy Fisher/ButterFli	Carine Moumdjian/ACT
Roz Ford/SVS	Kimberly Isaac/Cal Wes Hms	Abel Alvarez/24Hr
Suzanne V-Stralen/ A Bright Ft	Beatriz Diaz/In2Vision	Christian De Paz/ACT
Gabriela Sanchez/Tierra D Sol	Jacob Esi/Elite Support	Kimberly Yrigoyen/SVS
Chinyere Emelobe/OpenDoor	Jeannette Martinez/SVS	Porsha Birdsong/SVS
Celia Montes/	Glenda Alvarico/Maxim	D L Cook/Quantum Housing
Azniv Tonoyan/In2Vision	Amelia Maldonado/Aveanna	Marina Margaryan/Westview
Regina Alina/In2Vision	Janet Amador/In2Vision	Triandie World/Littlest Playm

Staff

Pablo Ibañez
Sonia Garibay

Public Comments

None

Approval of Minutes

The minutes from February 7, 2024, were approved as submitted.

REPORTS

Board Meeting

No report.

HCBS Update

Ms. Garibay recognized and congratulated several providers that completed the Person-Centered Training and are now certified PCT trainers. Providers from the following agencies received PCT certification: Precise Care, Mt. Sinai, Cal/Wes Homes, Villa Esperanza, Center for Developing Kids, Westview Services, Exceptional Children's Foundation and AbilityFirst.

Ms. Garibay announced that there is a Person-Centered Thinking training coming up; these trainings are offered in series of 4 days. The first series is scheduled for April 2nd, April 4, April 9 and April 11 from 9:00 am to 1:00 pm. The second series is scheduled for April 30th, May 2nd, May 7th and May 9th. The third series is scheduled for August 20th, August 22nd, August 27th and August 29th. The last series is scheduled to start on October 8th, October 10th, October 15th and October 17th. Dates and the registration link were shared in the chat.

In addition, a Community Connections Training will be available for service providers in April. This training will help providers to assist individuals in making connections with people in their own communities. Ms. Garibay highlighted that this training will be by invitation only. Providers interested in attending should contact Ms. Garibay. Dates were shared in the chat.

Ms. Garibay shared that Mr. Tom Pomeranz has agreed to renew his contract with the center to provide trainings for about 40 service providers to help them be compliant with the HCBS final rule. The training dates are scheduled for: April 15 through April 19, May 20 through May 24, June 17 through June 21 and July 8 through July 12. QA staff will be making recommendations as to which providers need more support.

Ms. Garibay informed that a meeting was held on February 22 for service providers regarding how the HCBS final rule will impact them depending on their service code. The list of service codes was shared in the chat. HCBS reviews have started; most service providers still need support to be compliant with the HCBS rule. The QA staff will be assisting providers with ideas on how they can meet the requirements. Approximately 220 providers will be reviewed by August 31, 2024. Providers that want to receive the video and resources shared at the February 22 meeting should contact Ms. Garibay. Information was shared in the chat.

OLD BUSINESS

DDS/LRC Updates

Mr. Ibañez reported that Inland Regional Center will be hosting a training on ASL and Deaf Culture for service providers tomorrow, March 7 at Inland RC. This training will be in person from 10:00am till Noon. Link was shared in the chat.

Mr. Ibañez shared that the attendance at the Self-Determination training hosted by LRC last month was not as high as expected. SDT could be scheduled again at the provider's request.

The Governor's budget is proposing to return to the third and final phase of rate reform to the original July 1, 2025 date. Many advocacy groups were successful in accelerating the rate adjustment, so the date was moved to July 1, 2024 and is still scheduled for that date as of now, but the Governor is proposing to move it back a year because of the California deficit. It is unclear whether the final rate adjustment will happen this year or next year.

Some specific service code review groups have been created within the regional center; these groups will be working with DDS to do a review of the service codes that will be effected. DDS announced that Day Services will not be converted to an hourly unit at the same time as other providers to allow time for more deliberation and discussion. The DDS highlights rate reform implementation updates for service providers was posted in the chat.

Advocacy Efforts

Ms. White stated that because this is an election year and there is new Legislation, providers should know what district their assembly and senate persons are and reach out to them. She encouraged providers to include clients as well as families when doing legislative visits.

Ms. White stated that there are lots of new candidates in Sacramento and in the LRC district and new council members and emphasized the importance for them to understand the disabled community and that they need to be educated on the needs of the disabled community. Ms. White volunteered to go on legislative visits with other service providers. Grassroots Day is scheduled for April 1st and April 2nd.

Review of 2024 SPAC Goals

Ms. Prescott stated that all 2023 SPAC Goals will remain as the 2024 goals.

SP Breakfast

Ms. Prescott shared that the group will not be sending a survey asking providers if the SP Breakfast should continue or not; the breakfast stays.

Subcommittee members are Ms. Nicole Hajjar, Ms. Kyra Griffith, Ms. Nancy Niebrugge, Ms. Beatriz Diaz and Mr. Bryan Chacon.

Subcommittee members will contact Ms. Maureen Wilson to start the planning process.

Provider Fair

Mr. Sanchez confirmed that the Provider Fair will continue to be virtual this year with the possibility of having an in-person event next year.

Subcommittee members are Ms. Keri Castaneda, Ms. Michaelann Gabriele and Mr. Greg Sanchez.

Provider Training

Committee members will give feedback on what kind of trainings should be included.

Subcommittee members are Ms. Keri Castaneda, Ms. Kelly White and Mr. Andrew Day.

NEW BUSINESS

In person SPAC meetings – Mr. Ibañez shared that LRC is discussing the possibility of having in person meetings again but also having the hybrid option available for people that want to attend in person and people that want to log in virtually.

Ms. Prescott added that there are many things to consider, such as a place to hold a large crowd and parking, before deciding to have in-person meetings. This will be discussed at future meetings.

UPDATES/ANNOUNCEMENTS/CONCERNS

- Ms. Prescott shared that on April 9 and April 10 there will be a legislative event in Sacramento called “Disco”. This event will be in person and it is sponsored by Easterseals, UCP and ARC. There will be lots of activities planned.
- Ms. Prescott also shared that there is a new group developing under Maxim Health Services called The Vendor Coalition group. This group have asked all the Service Provider Advisory Committee Chairs to join them to be part of the group. Ms. Prescott, as Chair of SPAC, stated that she will step down from representing SPAC, because she’s an Easterseals employee and Easterseals is already a participant of the Lanterman Coalition and CDSA. She will find a representative within the SPAC group to step in for her.

ADJOURNEMENT

The meeting was adjourned at 11:23 am.

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Service Provider Advisory Committee Meeting
ATTENDANCE

2023-2024	N O V 23	D E C 23	J A N 24	F E B 24	M A R 24	A P R 24	M A Y 24	J U N 24	J U L 24	A U G 24	S E P 24	O C T 24	T O T A L
D. PRESCOTT - Chair	N	X	N	X	X								
K. CASTANEDA	O	X	O	E	X								
N. HAJJAR		E		X	X								
G. SANCHEZ	M	X	M	X	X								
K. GRIFFITH	E	X	E	X	X								
K. WHITE	E	X	E	E	X								
N. NIEBRUGGE	T	X	T	X	X								
M. GABRIELE	I	X	I	X	X								
A. DAY	N	X	N	X	E								
B. CHACON	G	X	G	X	X								