

Consumers with No Purchase of Services by Language

For All Ages

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	7	7	0	0.0%
Other Sign Language	4	4	0	0.0%
English	8,795	6,965	1,830	20.8%
Armenian	522	445	77	14.8%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	6	4	2	33.3%
Aramaic / Chaldean	0	0	0	
French	6	5	1	16.7%
Italian	1	1	0	0.0%
Portuguese	4	4	0	0.0%
Spanish	3,550	2,755	795	22.4%
Other Latin	0	0	0	
Cantonese Chinese	34	20	14	41.2%
Mandarin Chinese	20	18	2	10.0%
Japanese	9	9	0	0.0%
Vietnamese	16	14	2	12.5%
Korean	352	281	71	20.2%
Laotian	0	0	0	
Cambodian	0	0	0	
Other Asian	33	28	5	15.2%
Dutch	0	0	0	
German	1	1	0	0.0%
Hmong	0	0	0	
Thai	9	5	4	44.4%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	32	26	6	18.8%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	62	48	14	22.6%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	29	22	7	24.1%
Hebrew	2	1	1	50.0%
Farsi (Persian)	26	22	4	15.4%
Hindi (Northern India)	4	3	1	25.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	14	11	3	21.4%
Totals:	13,540	10,701	2,839	21.0%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	
English	2,121	2,079	42	2.0%
Armenian	115	114	1	0.9%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	
French	2	2	0	0.0%
Italian	0	0	0	
Portuguese	1	1	0	0.0%
Spanish	529	519	10	1.9%
Other Latin	0	0	0	
Cantonese Chinese	0	0	0	
Mandarin Chinese	5	5	0	0.0%
Japanese	1	1	0	0.0%
Vietnamese	1	1	0	0.0%
Korean	43	42	1	2.3%
Laotian	0	0	0	
Cambodian	0	0	0	
Other Asian	12	12	0	0.0%
Dutch	0	0	0	
German	1	1	0	0.0%
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	6	5	1	16.7%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	7	7	0	0.0%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	3	2	1	33.3%
Hebrew	1	1	0	0.0%
Farsi (Persian)	2	2	0	0.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	1	1	0	0.0%
Totals:	2,854	2,798	56	2.0%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	
English	4,169	2,830	1,339	32.1%
Armenian	202	150	52	25.7%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	5	3	2	40.0%
Aramaic / Chaldean	0	0	0	
French	3	2	1	33.3%
Italian	1	1	0	0.0%
Portuguese	3	3	0	0.0%
Spanish	1,962	1,409	553	28.2%
Other Latin	0	0	0	
Cantonese Chinese	6	4	2	33.3%
Mandarin Chinese	10	9	1	10.0%
Japanese	3	3	0	0.0%
Vietnamese	5	5	0	0.0%
Korean	160	116	44	27.5%
Laotian	0	0	0	
Cambodian	0	0	0	
Other Asian	17	13	4	23.5%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	6	3	3	50.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	8	5	3	37.5%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	19	12	7	36.8%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	16	11	5	31.3%
Hebrew	1	0	1	100.0%
Farsi (Persian)	6	6	0	0.0%
Hindi (Northern India)	2	1	1	50.0%
Urdu (Pakistan India)	0	0	0	
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	6	3	3	50.0%
Totals:	6,611	4,590	2,021	30.6%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	5	5	0	0.0%
Other Sign Language	4	4	0	0.0%
English	2,505	2,056	449	17.9%
Armenian	205	181	24	11.7%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	1	1	0	0.0%
Italian	0	0	0	
Portuguese	0	0	0	
Spanish	1,059	827	232	21.9%
Other Latin	0	0	0	
Cantonese Chinese	28	16	12	42.9%
Mandarin Chinese	5	4	1	20.0%
Japanese	5	5	0	0.0%
Vietnamese	10	8	2	20.0%
Korean	149	123	26	17.5%
Laotian	0	0	0	
Cambodian	0	0	0	
Other Asian	4	3	1	25.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	3	2	1	33.3%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	18	16	2	11.1%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	36	29	7	19.4%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	10	9	1	10.0%
Hebrew	0	0	0	
Farsi (Persian)	18	14	4	22.2%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	7	7	0	0.0%
Totals:	4,075	3,313	762	18.7%