

June 3, 2022

Ernie Cruz
Assistant Deputy Director
Office of Community Operations
Department of Developmental Services
1215 O Street, MS 8-20
Sacramento, CA 95814

Re: Purchase of Service Data Meetings

Dear Mr. Cruz,

This letter is a summary of Lanterman Regional Center's activities pursuant to W&I Code 4519.5(e) as well as our contract with DDS. In December, 2021, Lanterman Regional Center posted a report, "Purchase of Services Expenditure and Demographic Data: Fiscal Year 2020 -21 on our website. This report includes the data related to purchase of service authorization, utilization and expenditures, with respect to age, ethnicity, language, living arrangement and disability. Two public meetings were held to share our POS Data with the Lanterman Community. Our first presentation was held in Spanish on March 8, 2022 and our second presentation was held in English on March 24, 2022.

Notification of our meetings was posted on our website in January, 2022. The links to all postings are included at the end of this letter for your reference.

We publicized these meeting in our E-bulletin on March 7th and March 13th. We initially posted on Facebook on February 15, 2022 and then re-shared three more times on Facebook on March 4, March 8 and March 21. We also shared the meeting announcement at all support group and parent trainings at the Koch-Young Resource Center during this time period.

March 8 Community Meeting

Our first meeting was hosted by our Grupo de Apouo de Padres Unidos de Lanterman and held in Spanish on March 8th. 64 people attended via ZOOM; 57 family members (including two board members) three FDLRC staff, one representative from DDS and one representative from OCRA.

Comments from the participants included the acknowledgement that, culturally, it is not unusual to not ask about services, but rather wait for services to be suggested, which may lead to losing valuable time in service implementation. While we received no specific recommendations, we fielded several questions regarding how best to access services for individual family members.

March 24th Community Meeting

The March 24, 2022 was presented in English with Spanish and Korean interpretation. Attendance included 10 family members (including one board member) one representative from OCRA, three service providers and three staff members.

Our community meeting presentations are posted on our website. The following observations were made:

- Lanterman Regional Center staff are similar in ethnic and language demographics as the clients we serve.
- 45% of individuals served identify as Hispanic while only 27% of individuals served identify as Spanish Speaking.
- 63% of people served identify English as their primarily language.
- 95% of our Hispanic and 89% of Asian clients live with their families while only 76% of White and 69% of African-American clients live with their families.

At our meetings we responded to a few questions related to the expenditure data, but most questions were specific to individual service/support needs. In addition, we provided an update on our disparity projects:

- 1) Our Promotora Project is an ongoing success and while our Korean Health Worker project is smaller than the Promotora Project, it has matured and provided support to our Korean families as well.
- 2) Lanterman continues to coordinate an automated telephone message system allowing for messages to be in a person's preferred language.
- 3) We provided information as to the translation of IPP documents.

In addition, we shared our POS presentation as part of our routine Client Advisory Committee meeting held on March 14th; a total of 6 adults were in attendance; the committee members had no suggestions for the regional center.

Please let me know if you have any questions concerning our community meetings.

Sincerely,



Melinda Sullivan
Executive Director

Spanish website posting: <https://lanterman.org/calendar/events/event-reuniones-publicas-sobre-diferencias-en-compra-de-servicios-en-marzo#.Ypkw72DMKnM>

English website posting: <https://lanterman.org/calendar/events/event-public-meeting-to-be-held-regarding-purchase-of-service-differences-in-march#.YpkxOWDMKnM>

Facebook posting on February 15, March 4, March 8 and March 21.

<https://www.facebook.com/lantermanregionalcenter/photos/4810248175725804>).

E-mail bulletin was sent out on March 7:

<https://us1.campaign-archive.com/?u=0e1cf6064d5eef3f08692e1bb&id=54d5b28ed5>

E-mail bulletin sent on March 23:

<https://us1.campaign-archive.com/?u=0e1cf6064d5eef3f08692e1bb&id=0dd16aea6d>