

Consumers with No Purchase of Services by Language

For All Ages

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	9	9	0	0.0%
Other Sign Language	3	3	0	0.0%
English	8,030	6,597	1,433	17.8%
Armenian	451	406	45	10.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	4	2	2	50.0%
Aramaic / Chaldean	0	0	0	-
French	5	4	1	20.0%
Italian	2	2	0	0.0%
Portuguese	4	3	1	25.0%
Spanish	3,518	2,802	716	20.4%
Other Latin	0	0	0	-
Cantonese Chinese	39	28	11	28.2%
Mandarin Chinese	18	16	2	11.1%
Japanese	11	10	1	9.1%
Vietnamese	16	14	2	12.5%
Korean	376	313	63	16.8%
Laotian	0	0	0	-
Cambodian	1	0	1	100.0%
Other Asian	26	20	6	23.1%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	10	6	4	40.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	30	28	2	6.7%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	60	45	15	25.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	33	29	4	12.1%
Hebrew	5	4	1	20.0%
Farsi (Persian)	24	22	2	8.3%
Hindi (Northern India)	4	3	1	25.0%
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	24	20	4	16.7%
Totals:	12,707	10,390	2,317	18.2%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	-
English	1,938	1,932	6	0.3%
Armenian	90	90	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	2	2	0	0.0%
Portuguese	1	1	0	0.0%
Spanish	578	576	2	0.3%
Other Latin	0	0	0	-
Cantonese Chinese	4	4	0	0.0%
Mandarin Chinese	1	1	0	0.0%
Japanese	2	2	0	0.0%
Vietnamese	1	1	0	0.0%
Korean	72	72	0	0.0%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	8	8	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	1	1	0	0.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	6	6	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	6	6	0	0.0%
Hebrew	3	3	0	0.0%
Farsi (Persian)	4	4	0	0.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	3	3	0	0.0%
Totals:	2,725	2,717	8	0.3%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	-
English	3,752	2,636	1,116	29.7%
Armenian	164	133	31	18.9%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	4	2	2	50.0%
Aramaic / Chaldean	0	0	0	-
French	3	2	1	33.3%
Italian	0	0	0	-
Portuguese	3	2	1	33.3%
Spanish	1,948	1,410	538	27.6%
Other Latin	0	0	0	-
Cantonese Chinese	7	4	3	42.9%
Mandarin Chinese	12	11	1	8.3%
Japanese	3	2	1	33.3%
Vietnamese	5	4	1	20.0%
Korean	162	120	42	25.9%
Laotian	0	0	0	-
Cambodian	1	0	1	100.0%
Other Asian	14	9	5	35.7%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	5	2	3	60.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	8	6	2	25.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	20	12	8	40.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	17	13	4	23.5%
Hebrew	2	1	1	50.0%
Farsi (Persian)	2	2	0	0.0%
Hindi (Northern India)	2	1	1	50.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	5	3	2	40.0%
Totals:	6,142	4,378	1,764	28.7%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	5	5	0	0.0%
Other Sign Language	3	3	0	0.0%
English	2,340	2,029	311	13.3%
Armenian	197	183	14	7.1%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	2	2	0	0.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	992	816	176	17.7%
Other Latin	0	0	0	-
Cantonese Chinese	28	20	8	28.6%
Mandarin Chinese	5	4	1	20.0%
Japanese	6	6	0	0.0%
Vietnamese	10	9	1	10.0%
Korean	142	121	21	14.8%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	4	3	1	25.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	4	3	1	25.0%
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	1	1	0	0.0%
Russian	20	20	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	34	27	7	20.6%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	10	10	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	18	16	2	11.1%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	1	1	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	16	14	2	12.5%
Totals:	3,840	3,295	545	14.2%