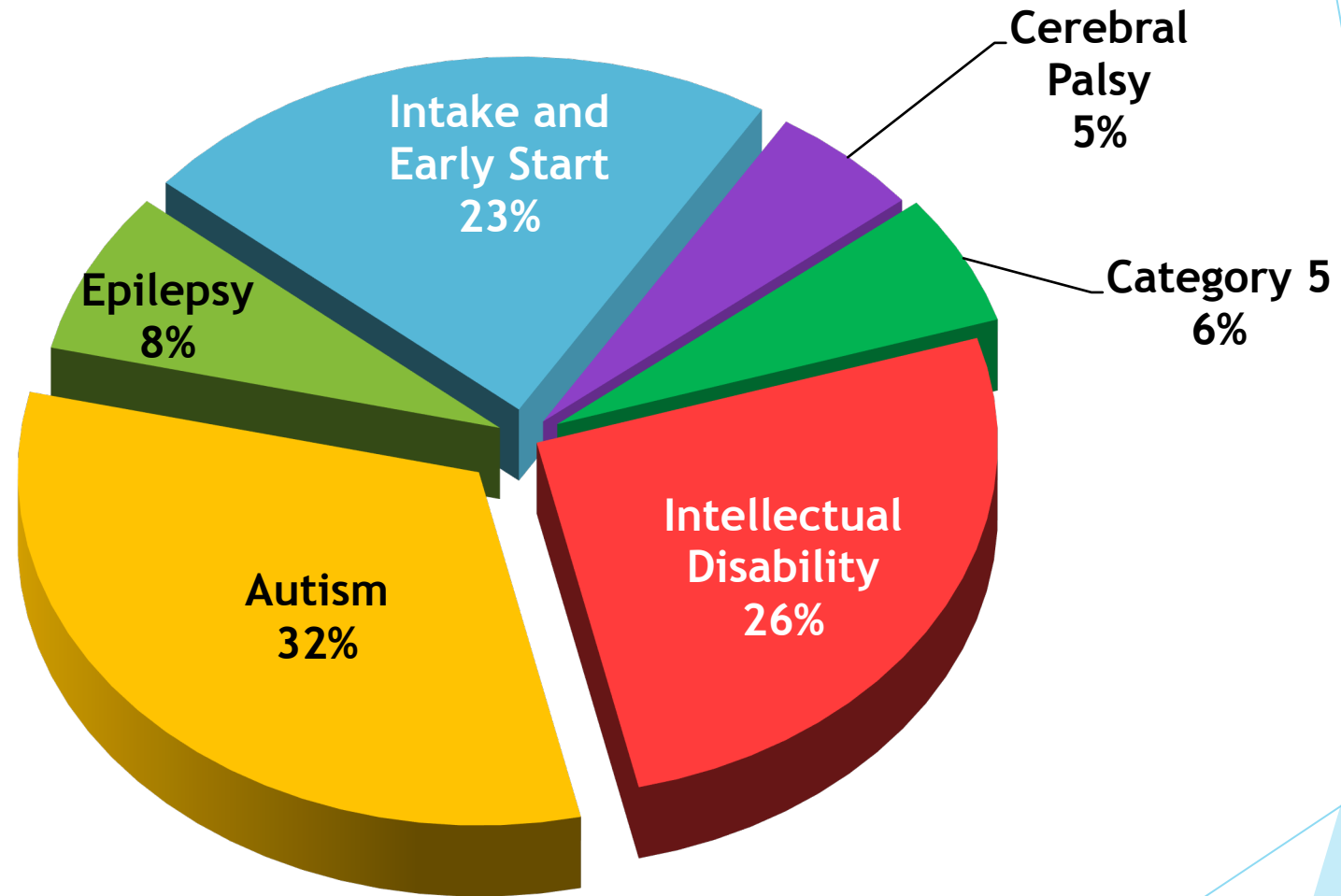


Lanterman Regional Center

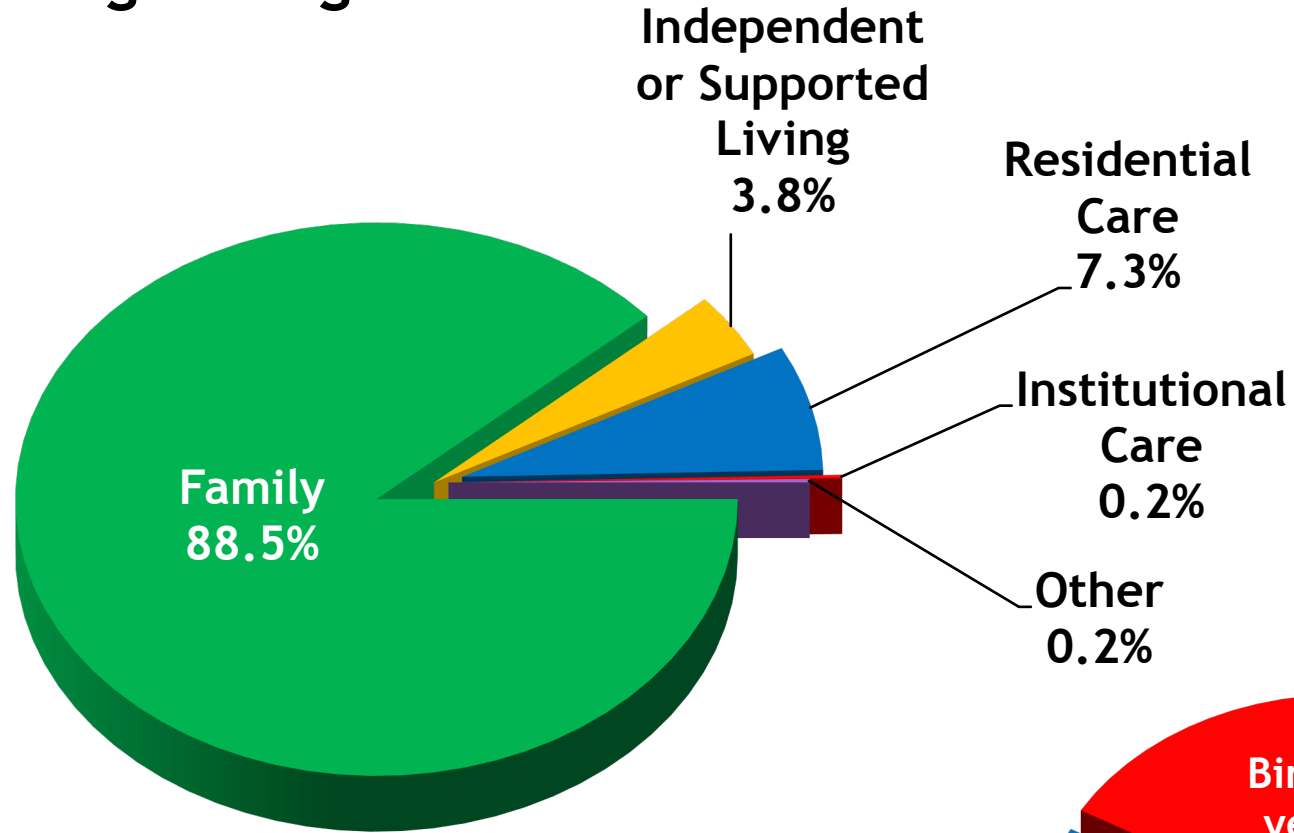
Expenditure Data
for Fiscal Year 2019-2020
March 25, 2021

Diagnoses

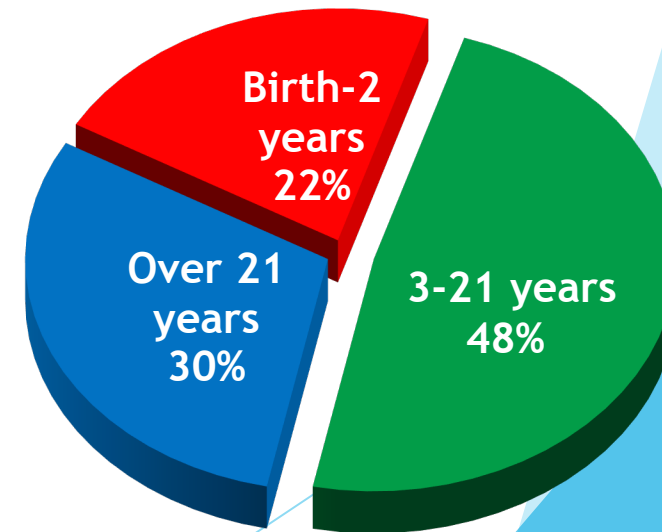


Data source: FDLRC FY 2019-20 POS data

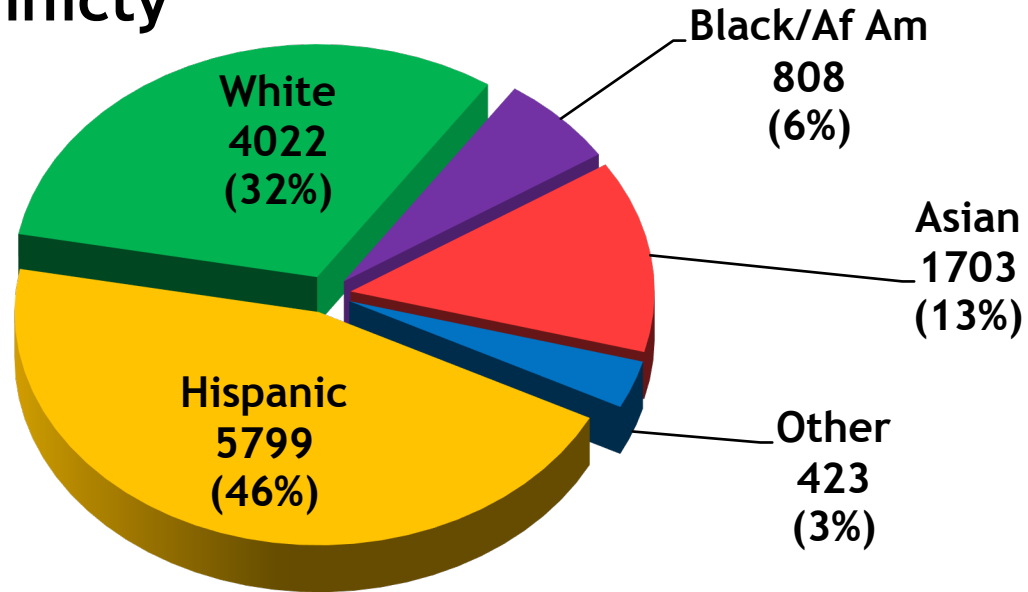
Living Arrangement



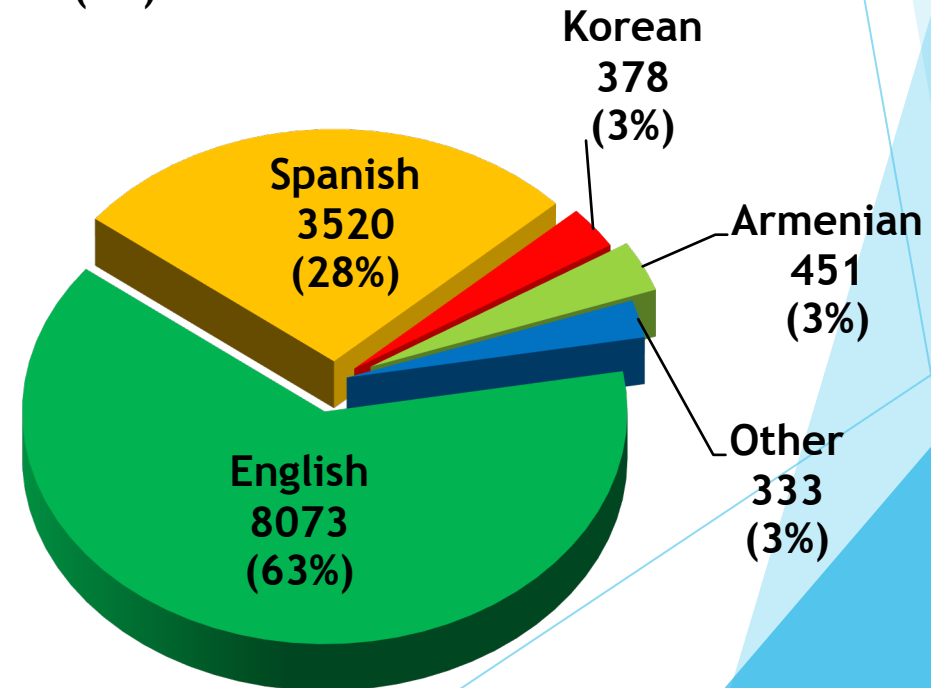
Years of Age



Ethnicity

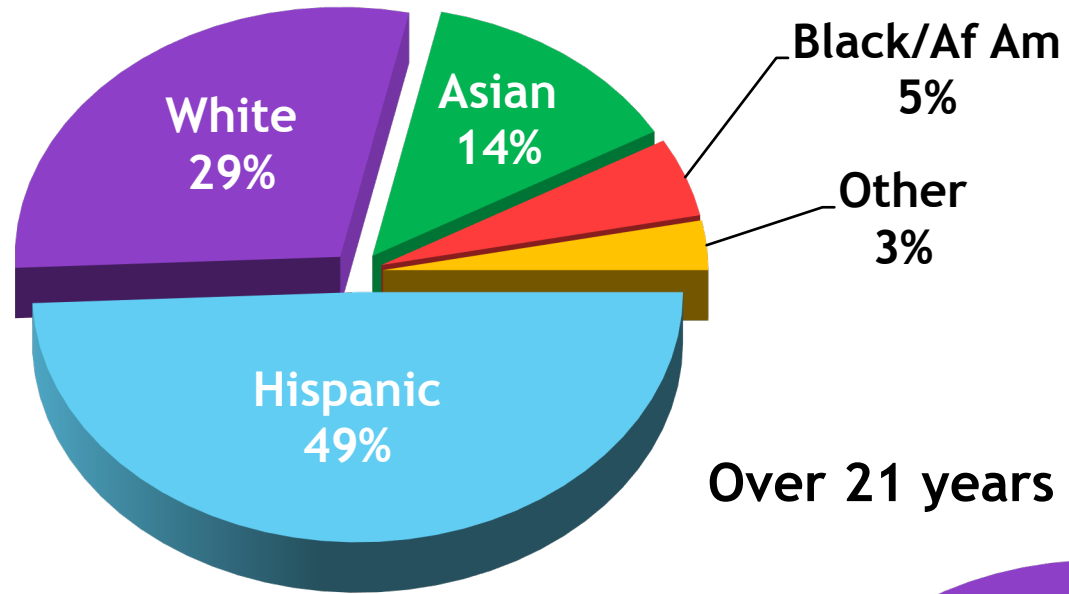


Language

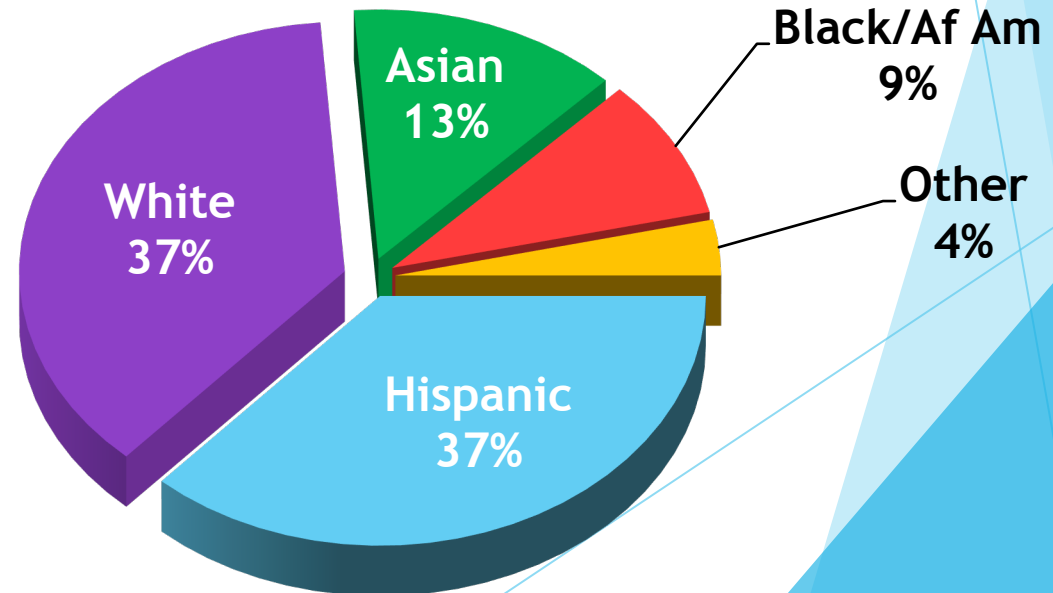


Ethnicity by Age

Birth to 21 years

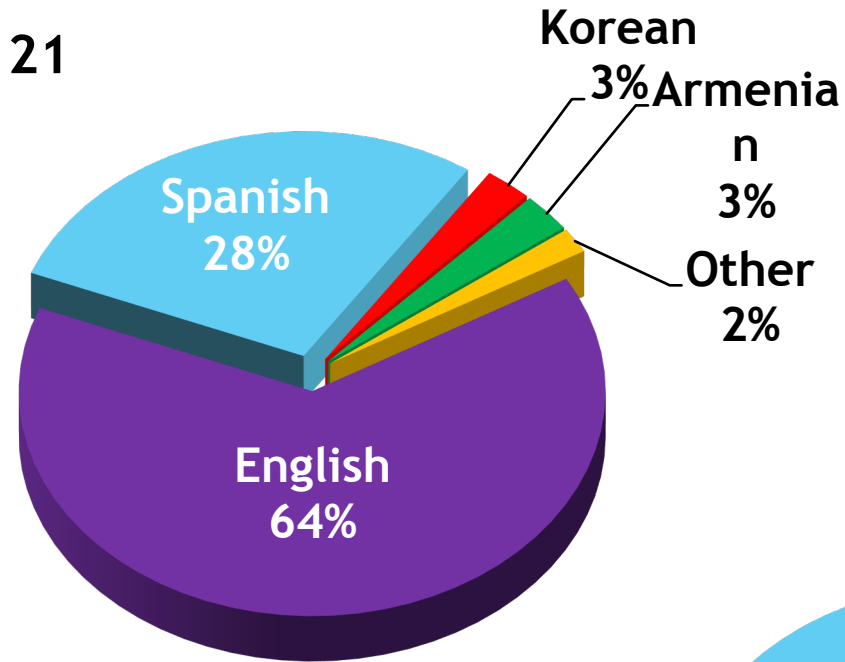


Over 21 years

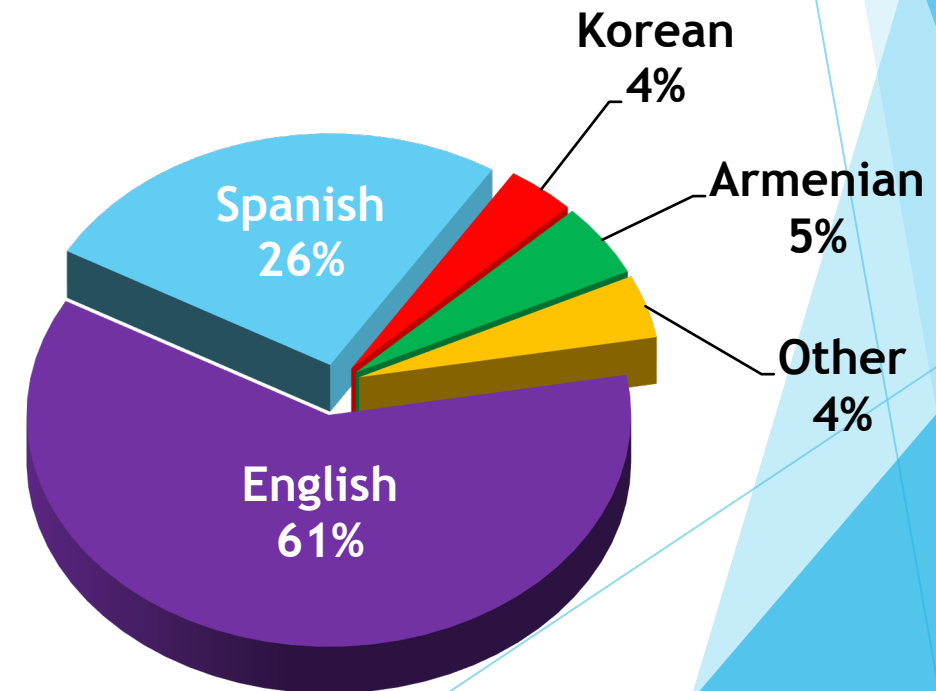


Language by Age

Birth to 21



Over 21 years

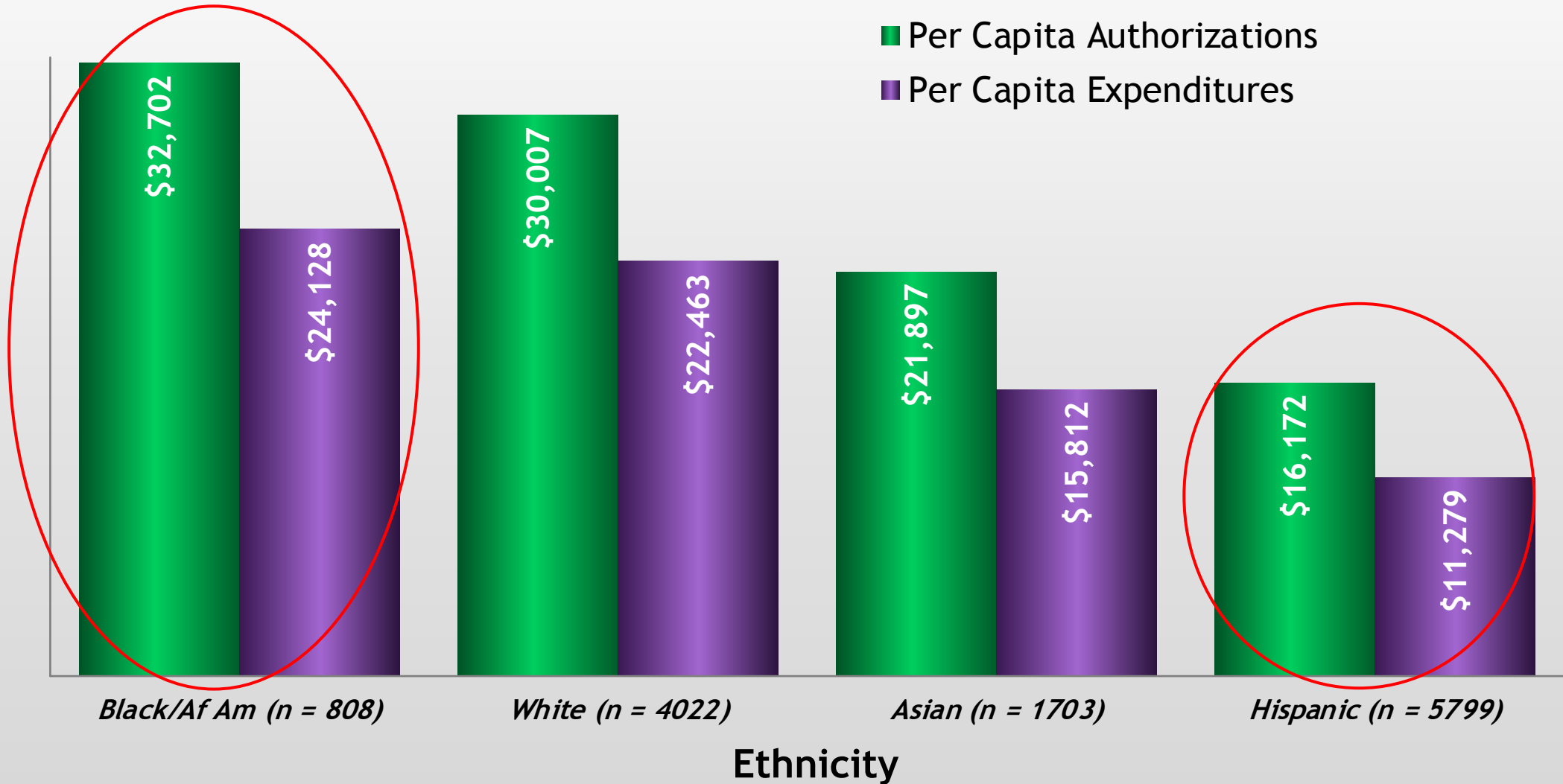


Data Limitations on Purchase of Services

- ▶ The following data are based on what the Regional Center paid for services to clients between July 1, 2019 and June 30, 2020.
- ▶ Disparities across ethnic and language groups do exist, but these differences do not mean that individual needs are not being met.
- ▶ Services purchased are based on the Individual Program Planning (IPP) process, so expenditures will be different from client to client. For example, choices clients and families make, such as out-of-home placement drive cost differences.

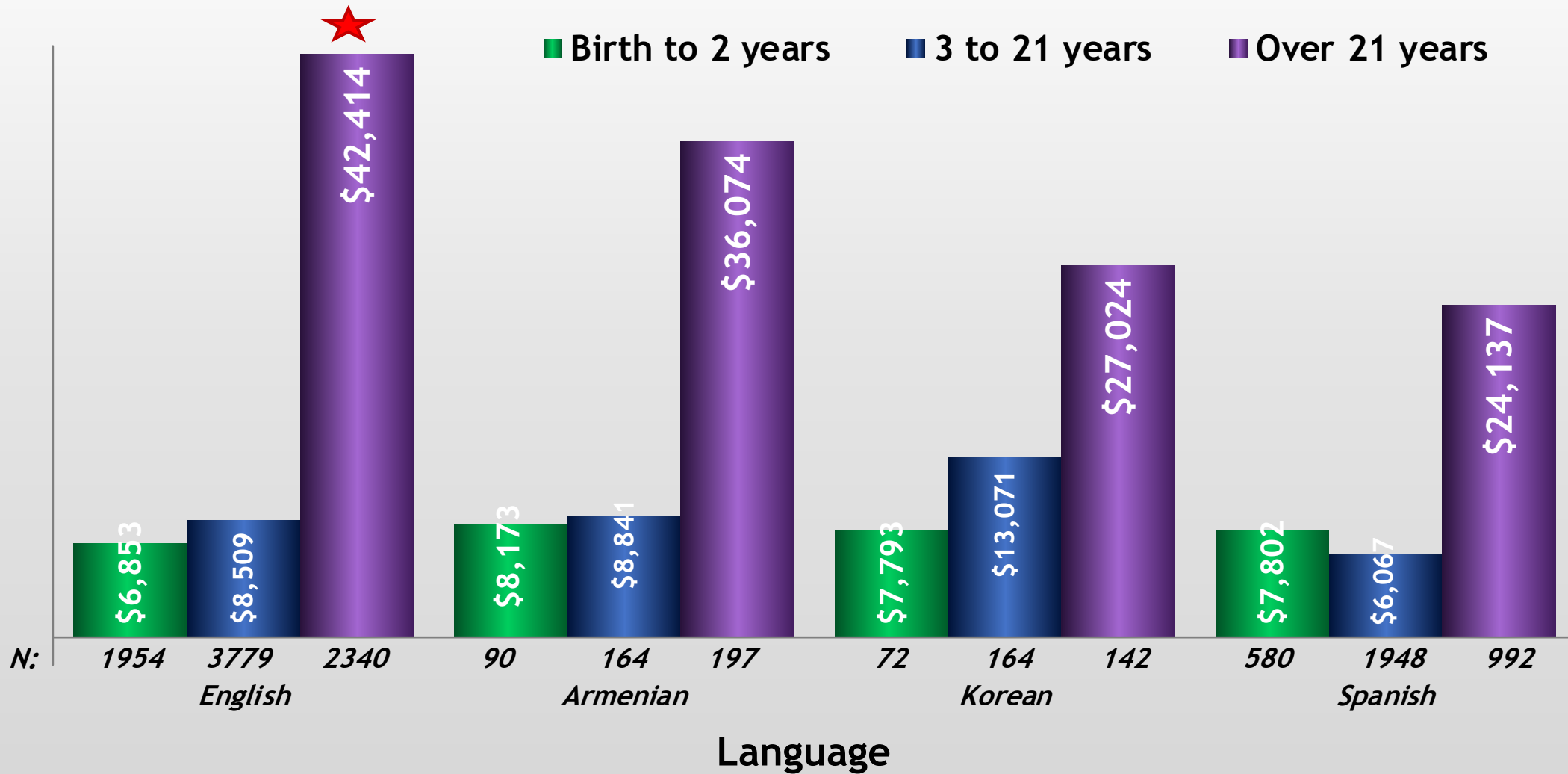
Access to Services Varies Substantially by Ethnicity

Access to services is lowest for Hispanic clients



Data source: FDLRC FY 2019-20 POS data

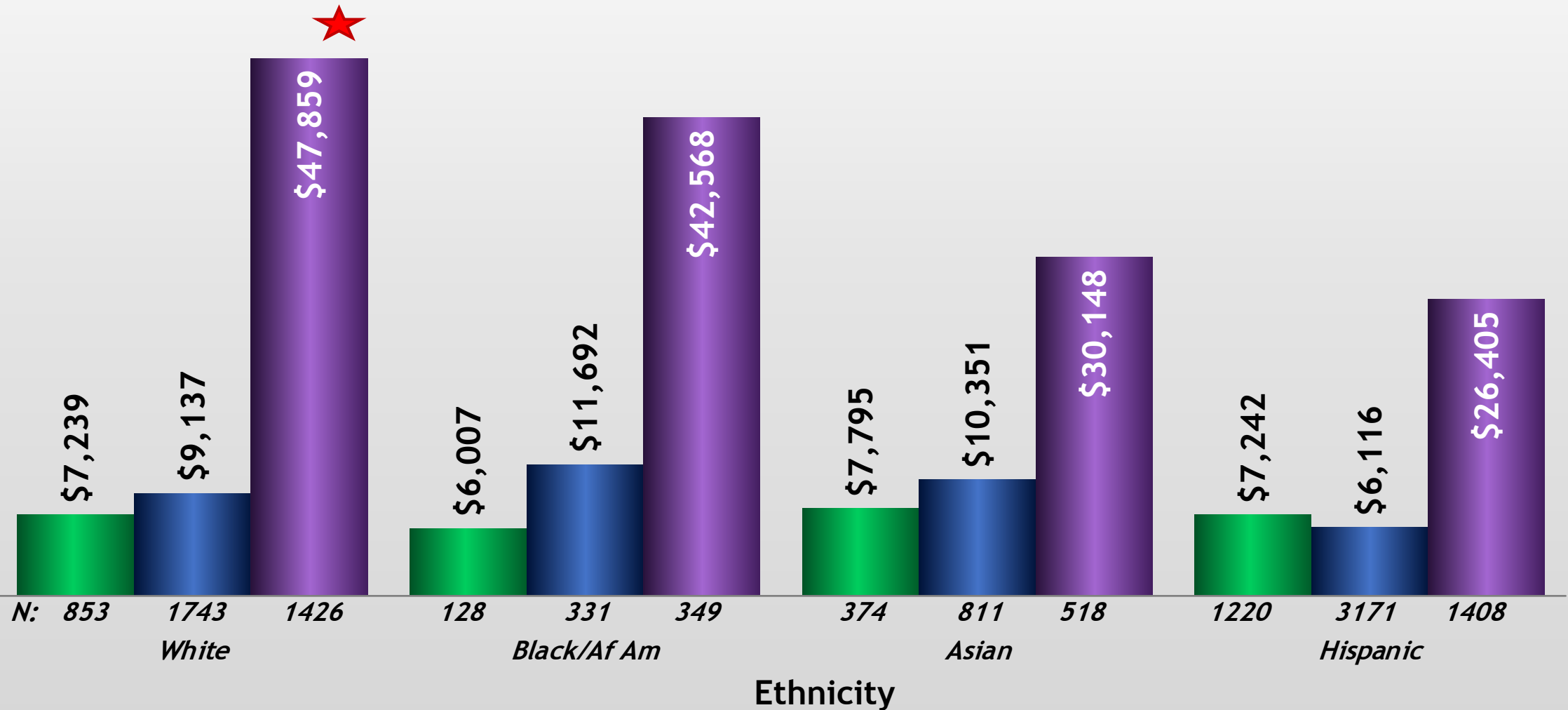
Per Capita Expenditures by Language and Age



Data source: FDLRC FY 2019-20 POS data

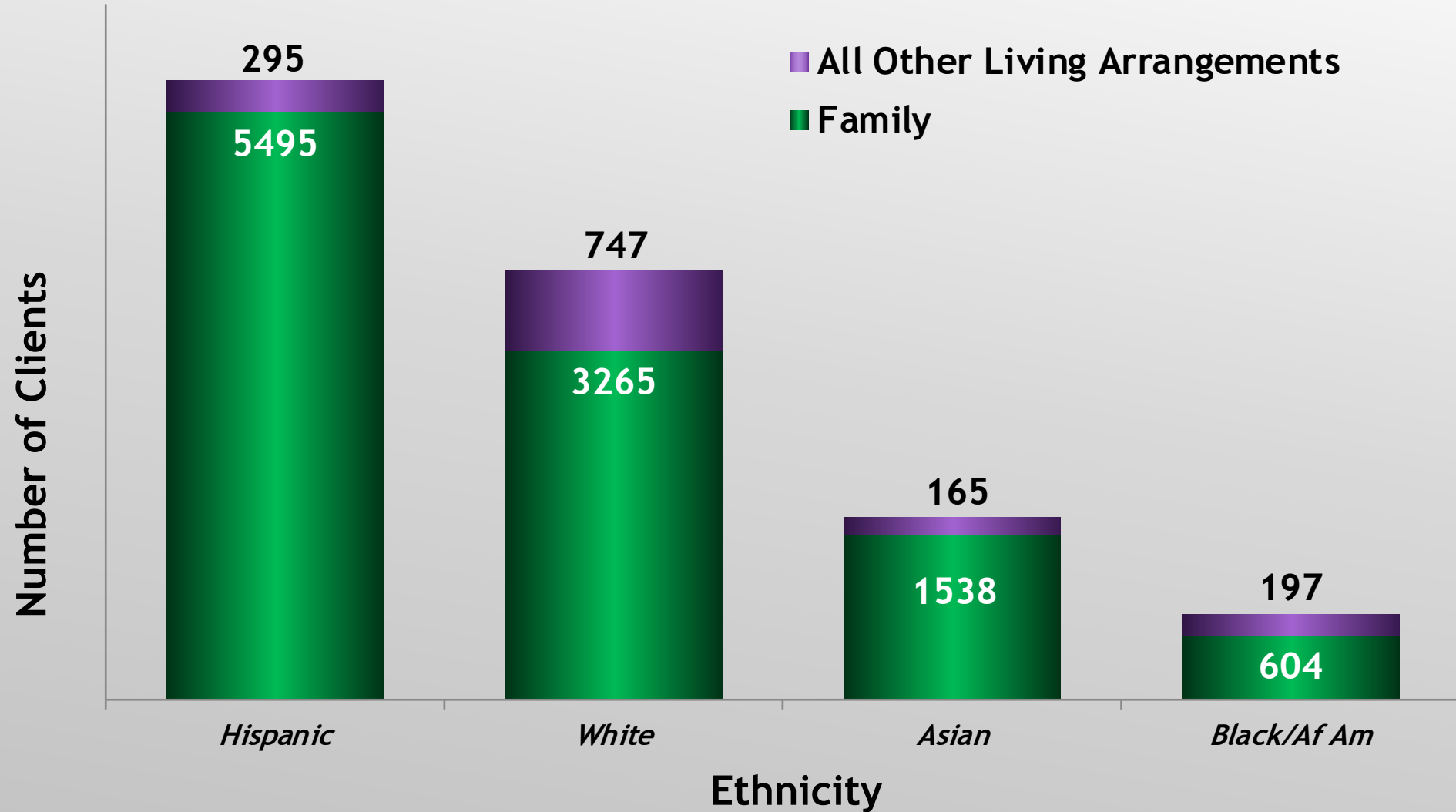
Per Capita Expenditures by Ethnicity and Age

■ Birth to 2 years ■ 3 to 21 years ■ Over 21 years



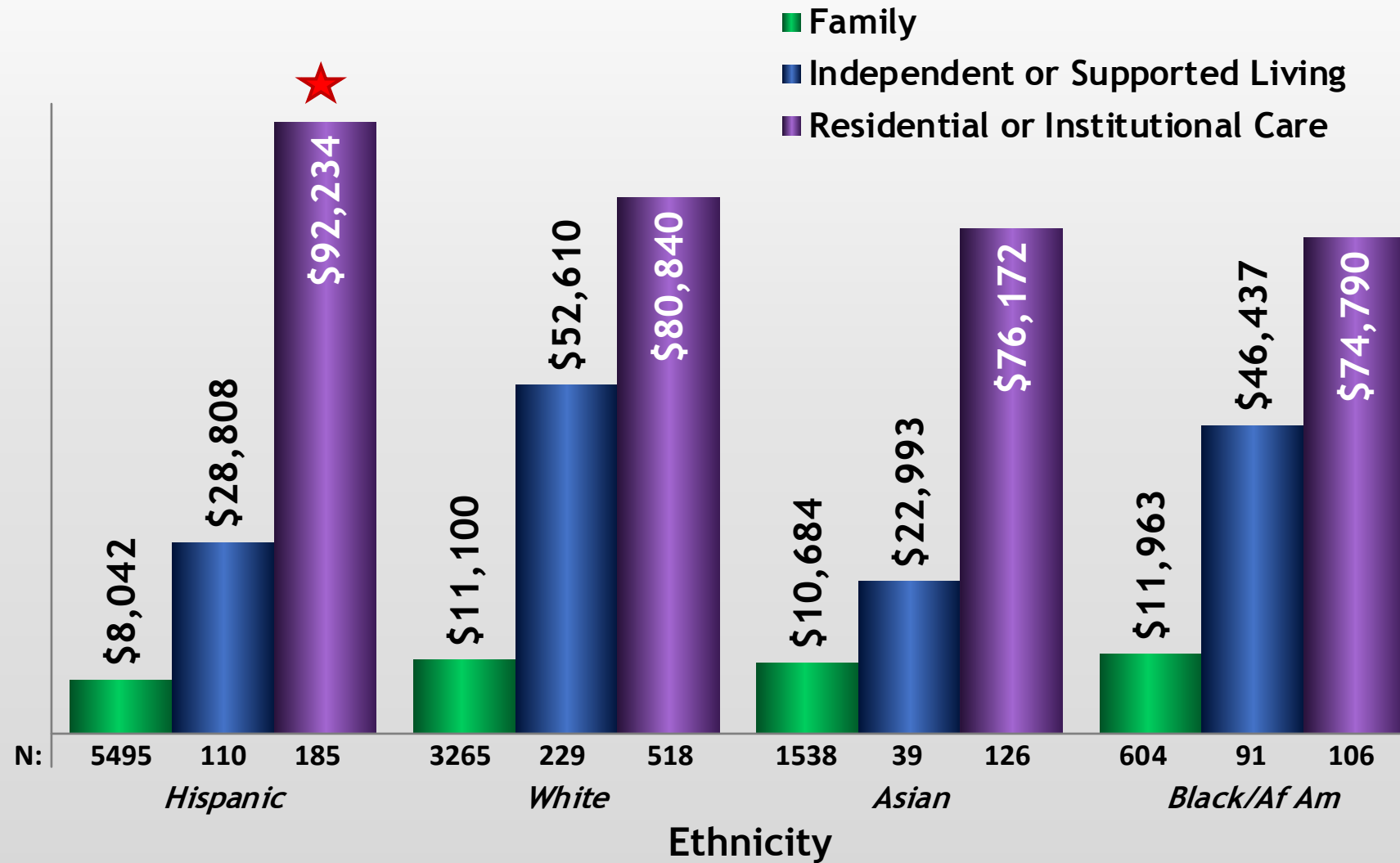
Data source: FDLRC FY 2019-20 POS data

Living Arrangement by Ethnicity



Data source: FDLRC FY 2019-20 POS data

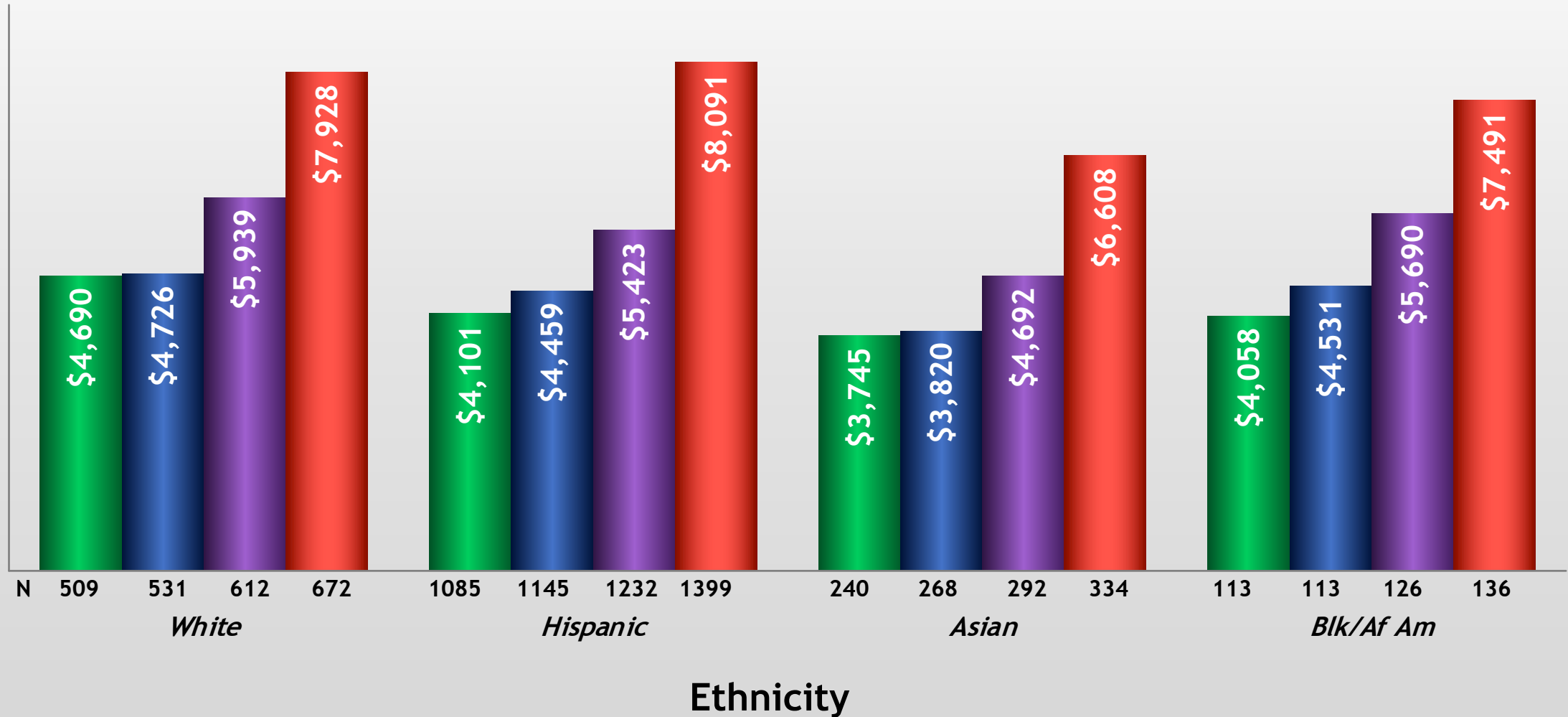
Per Capita Expenditures by Ethnicity and Living



Data source: FDLRC FY 2019-20 POS data

Per Capita Expenditures for Respite by Ethnicity

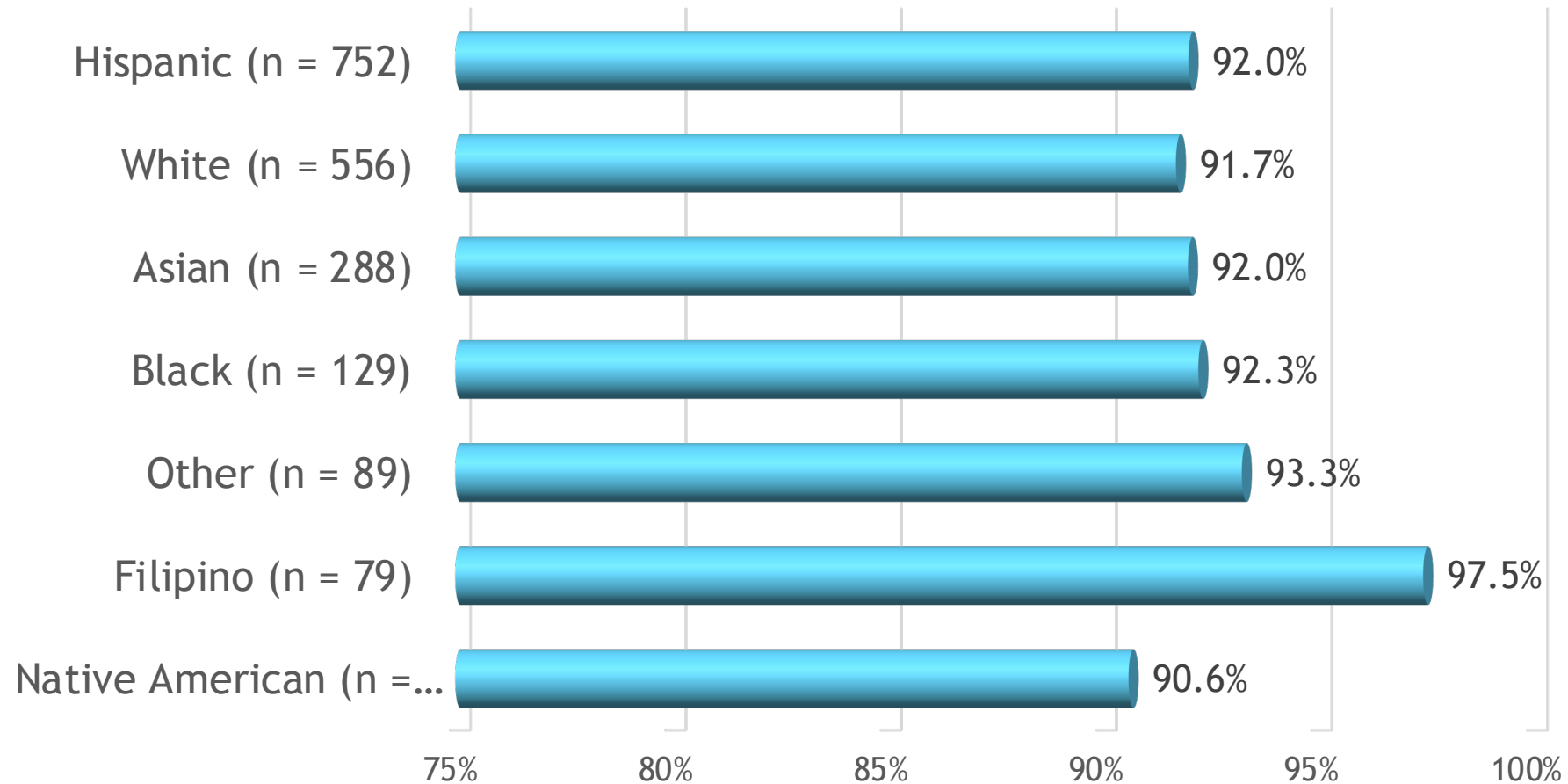
FY16-17 FY17-18 FY18-19 FY19-20



Activities Aimed At Addressing Disparities

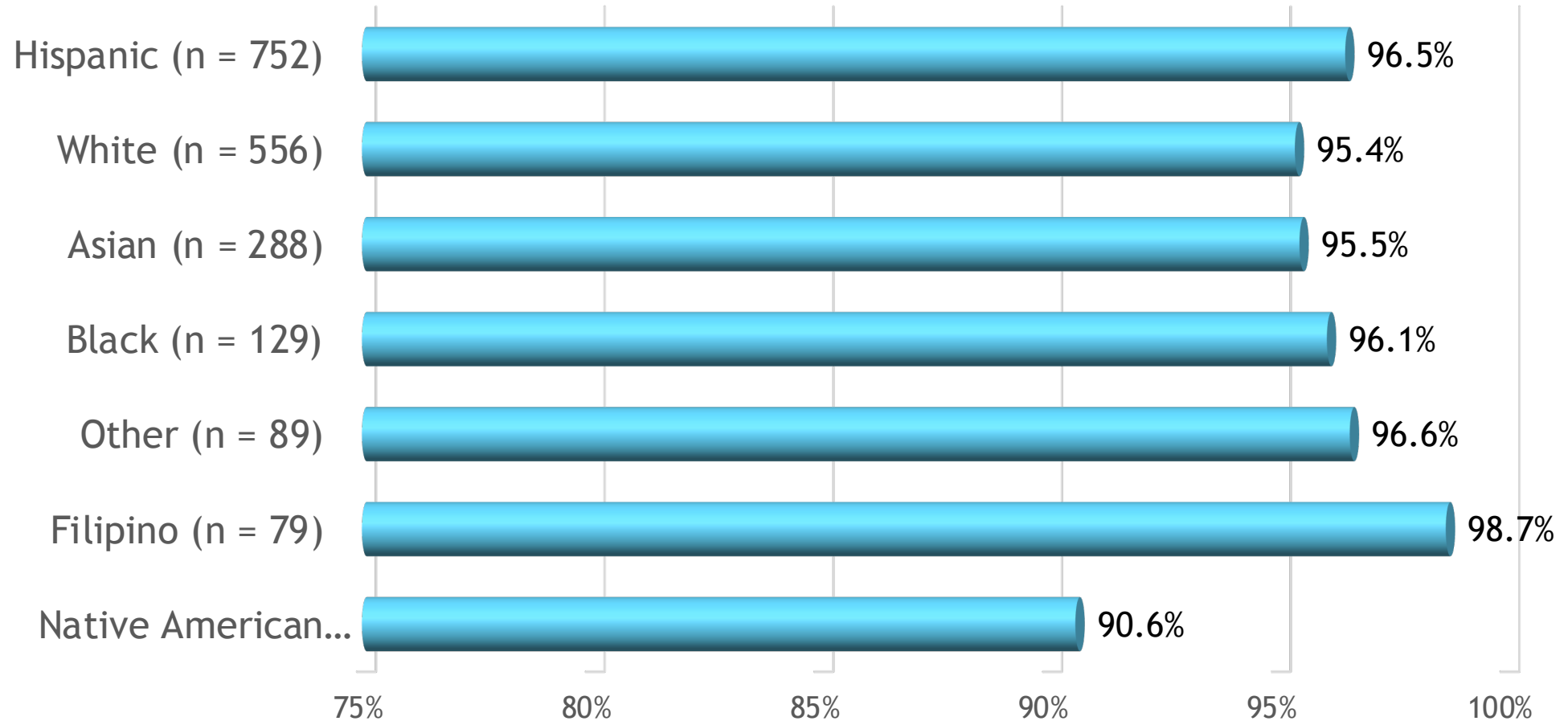
- ▶ Promotora Project and Community Health Worker Project
- ▶ Automated Telephone Notification System
- ▶ Guide to Services for Families
 - ▶ English, Spanish, Korean, and Armenian
- ▶ Videos explaining the purchase of service
 - ▶ Early Intervention
 - ▶ Inclusion Services
 - ▶ Respite
 - ▶ Living Independently
 - ▶ Employment Services
- ▶ Satisfaction Survey

Overall Percent Satisfaction by Ethnicity



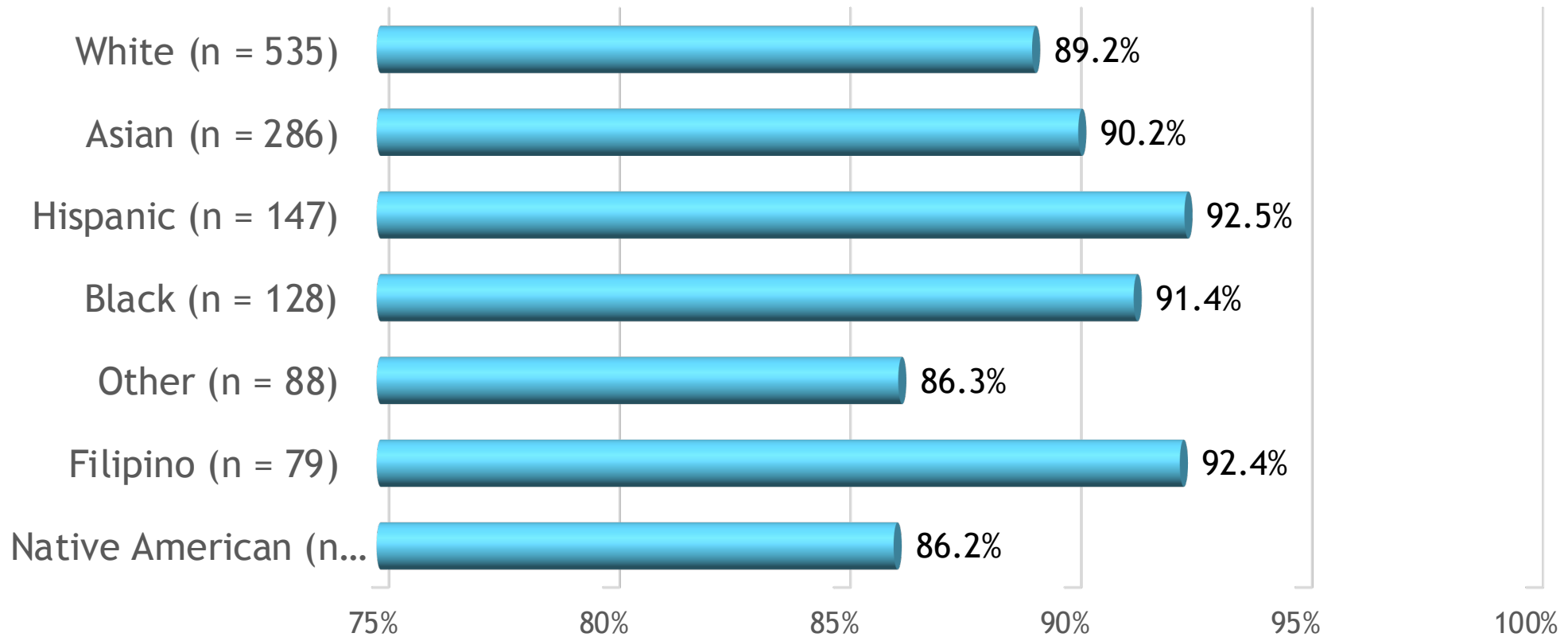
Percent Satisfaction by Ethnicity:

I feel FDLRC staff respect and honor my racial and ethnic culture



Percent Satisfaction by Ethnicity:

My IPP includes the services and supports I need



Percent Satisfaction by Ethnicity:

The services and supports provided have made a difference

