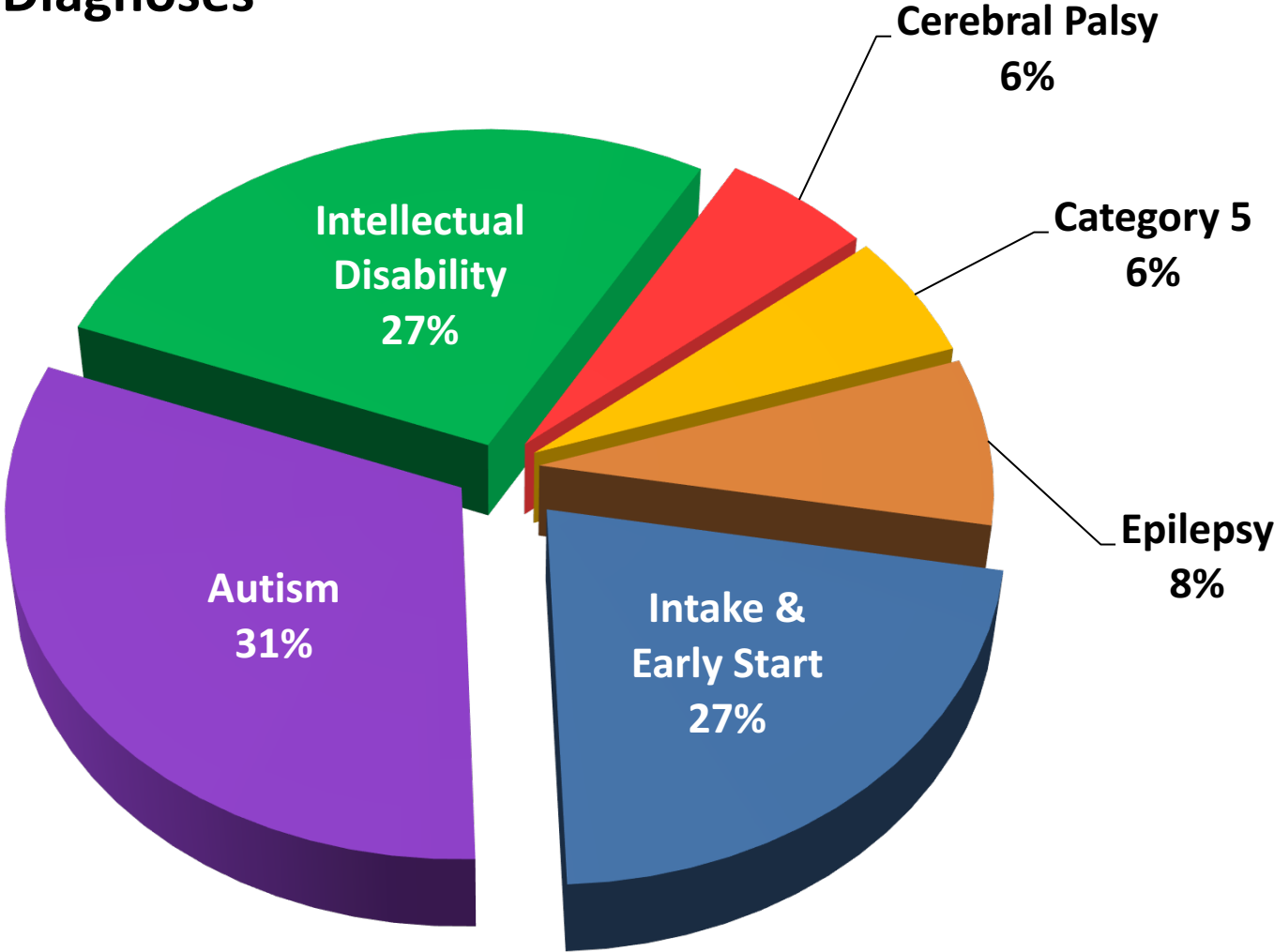


Lanterman Regional Center

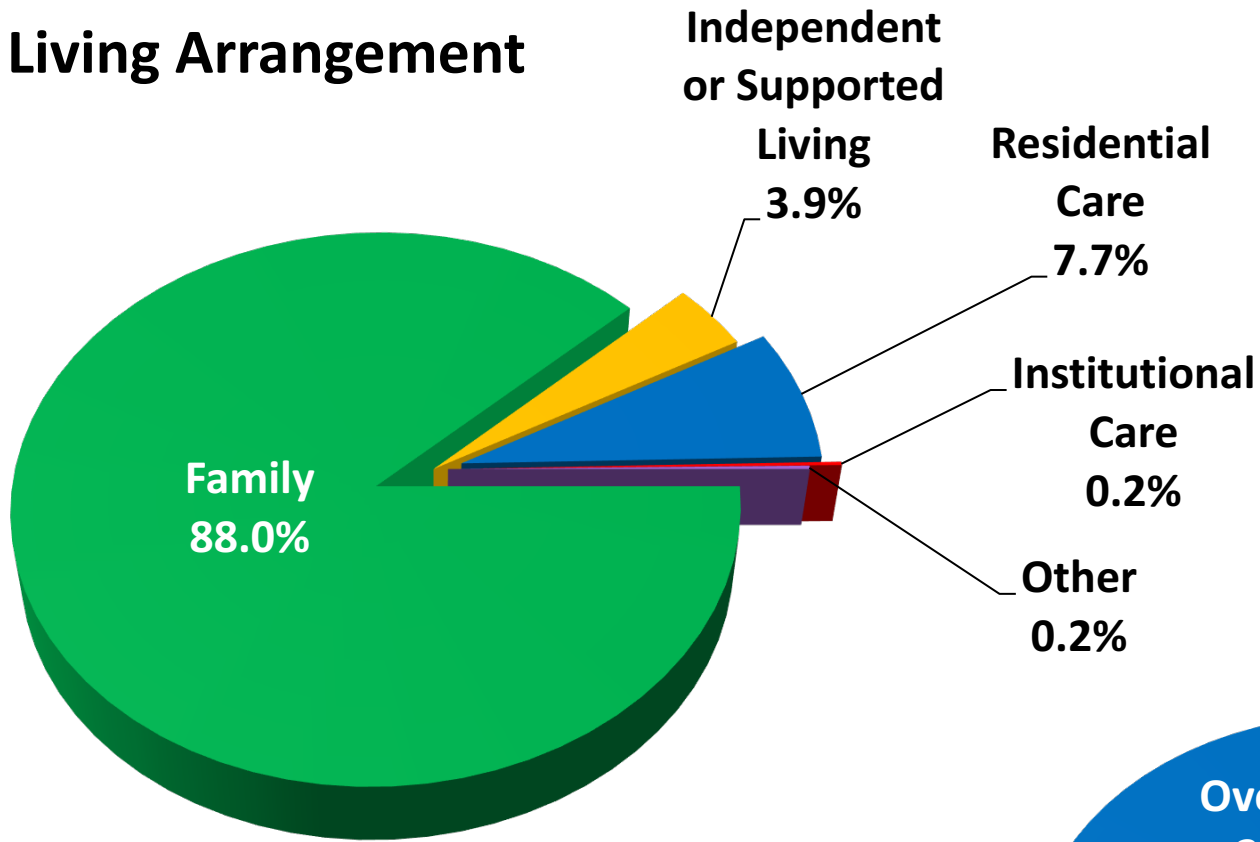
Expenditure Data
for Fiscal Year 2017-18
Public Stakeholders Meeting
March 27, 2019

Diagnoses

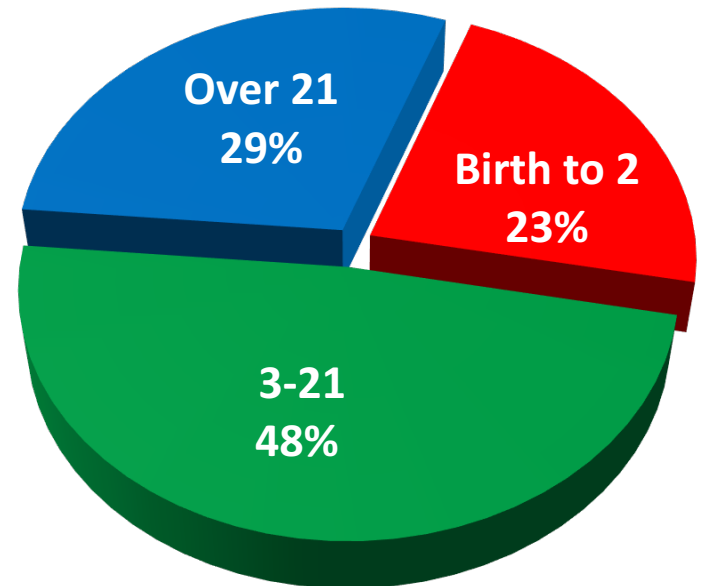


Data source: FDLRC FY 2017-18 POS data

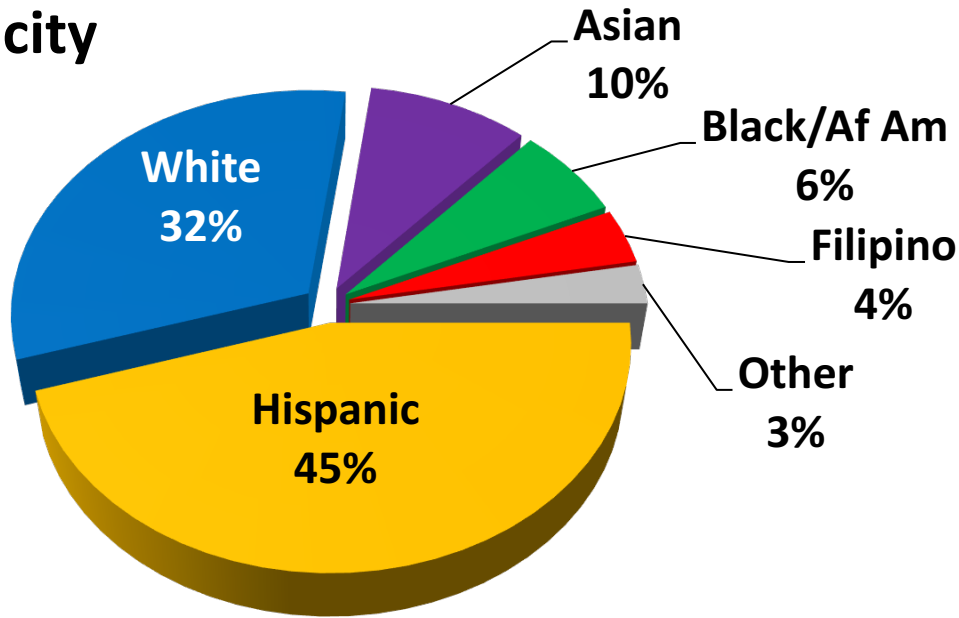
Living Arrangement



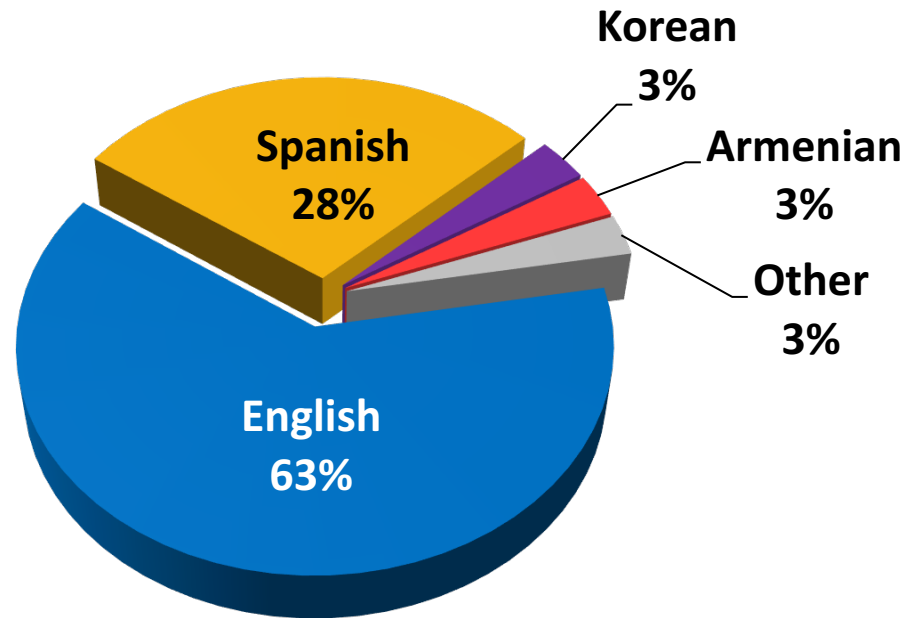
Years of Age



Ethnicity



Language



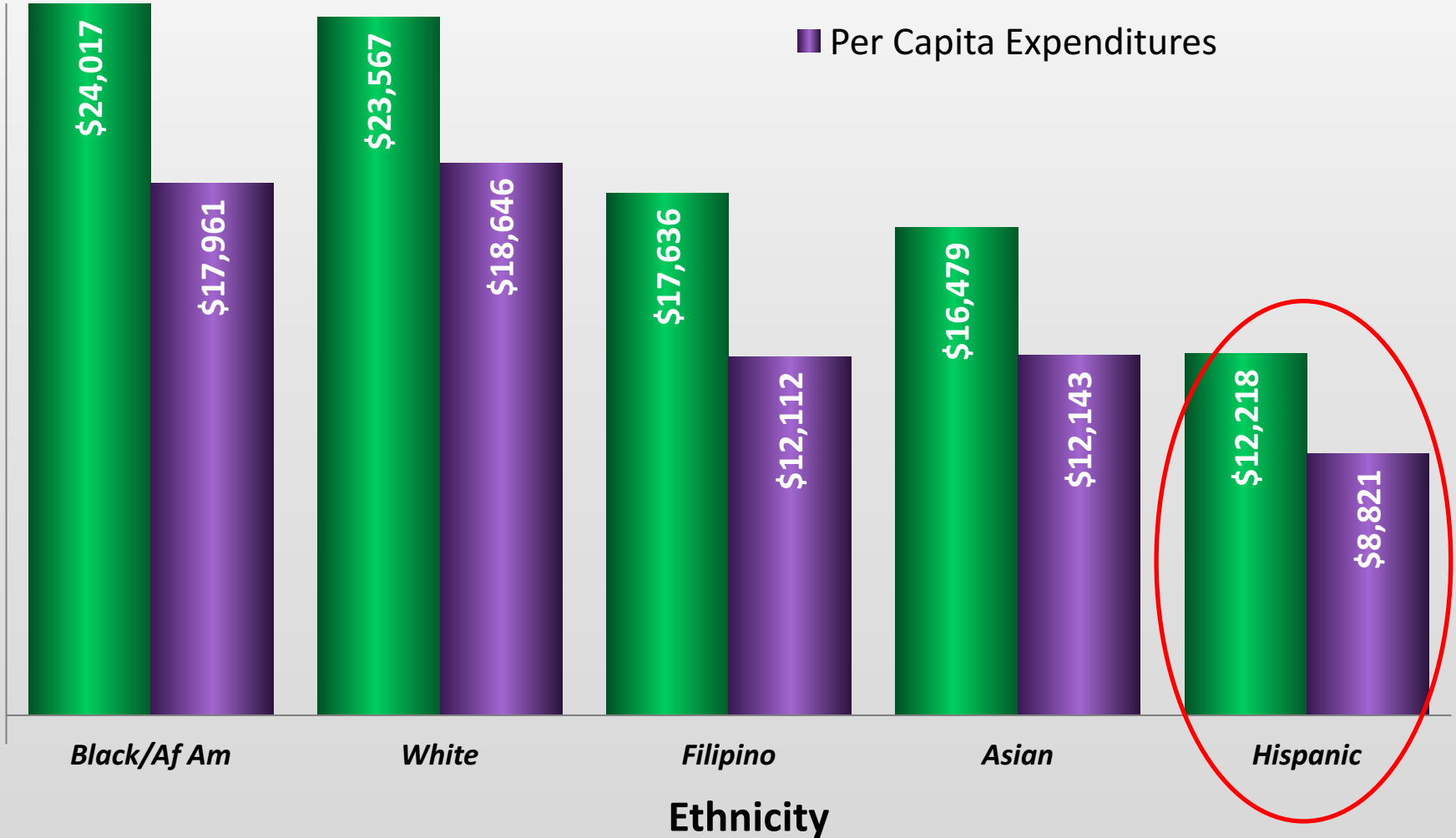
Data Limitations on Purchase of Services

- The following data are based on what the Regional Center paid for services to clients between July 1, 2017 and June 30, 2018.
- Disparities across ethnic and language groups do exist, but these differences do not mean that individual needs are not being met.
- Services purchased are based on the Individual Program Planning (IPP) process, so expenditures will be different from client to client. For example, choices clients and families make, such as out-of-home placement drive cost differences.

Access to Services Varies Substantially by Ethnicity

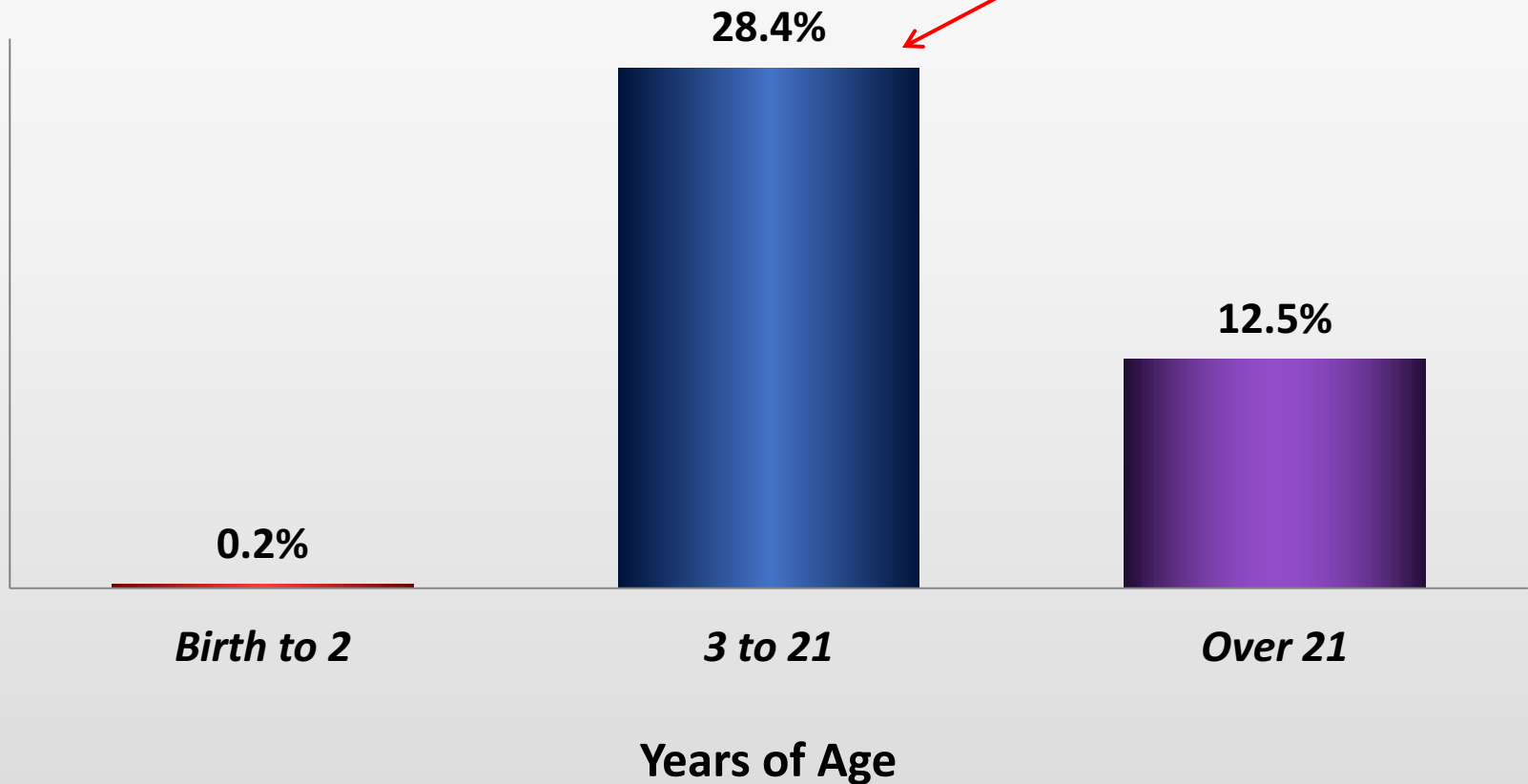
Access to services is lowest for Hispanic clients

■ Per Capita Authorizations
■ Per Capita Expenditures

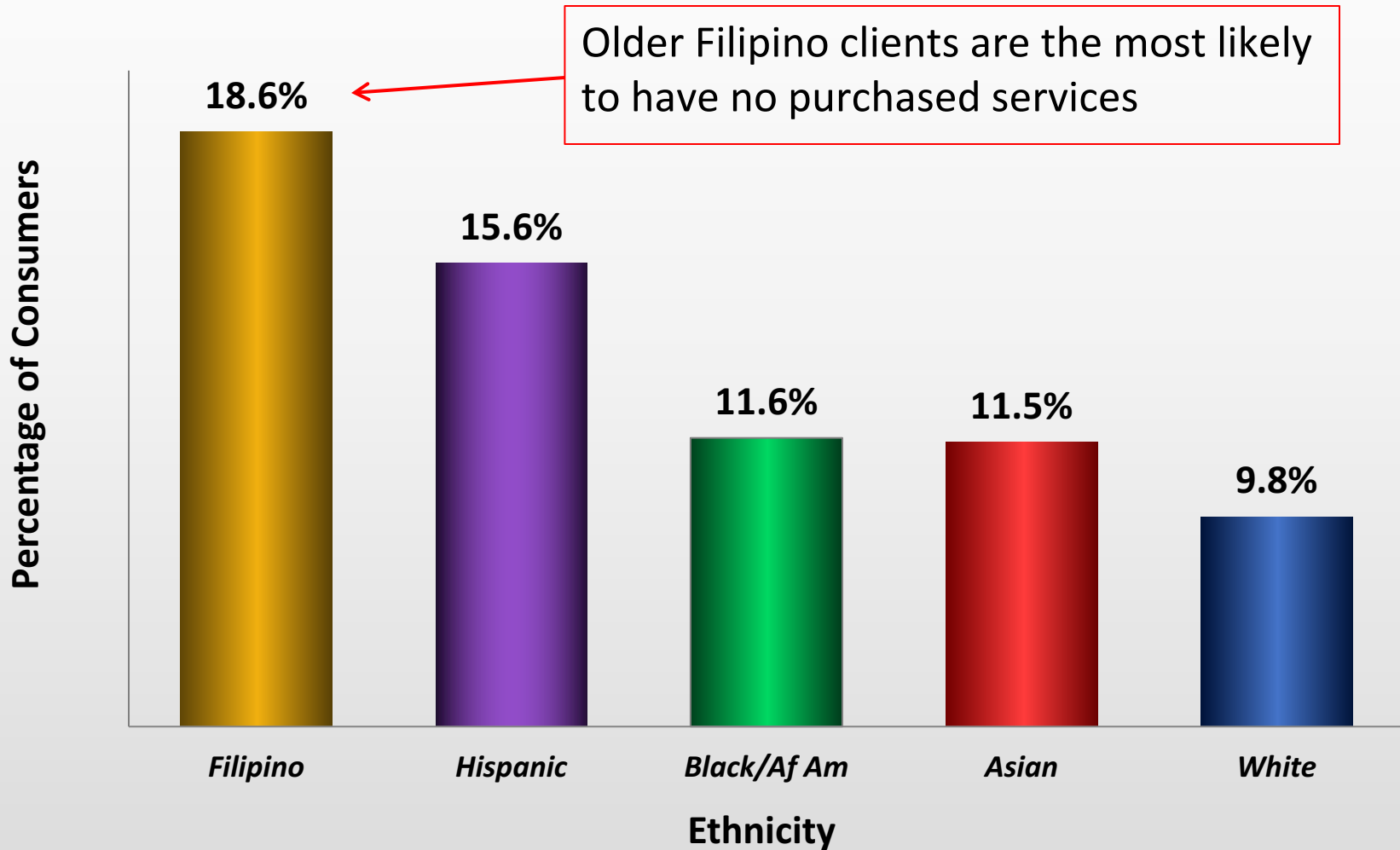


Percentage of Consumers with No Purchased Services by Age

over a quarter of clients 3-21 years old had no purchased services



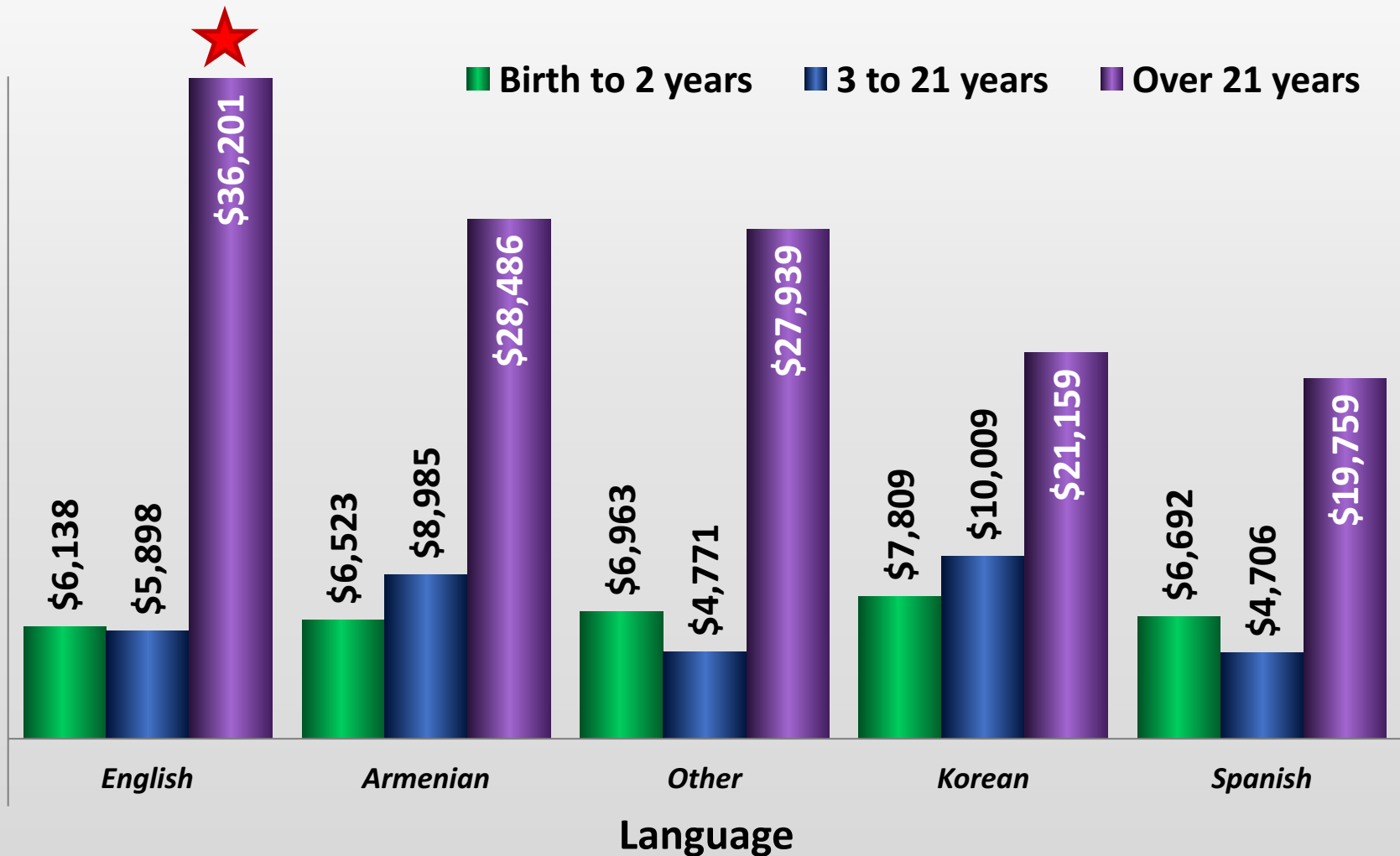
Percentage of Consumers Over 21 Years Old with No Purchased Services by Ethnicity



Data source: FDLRC FY 2017-18 POS data

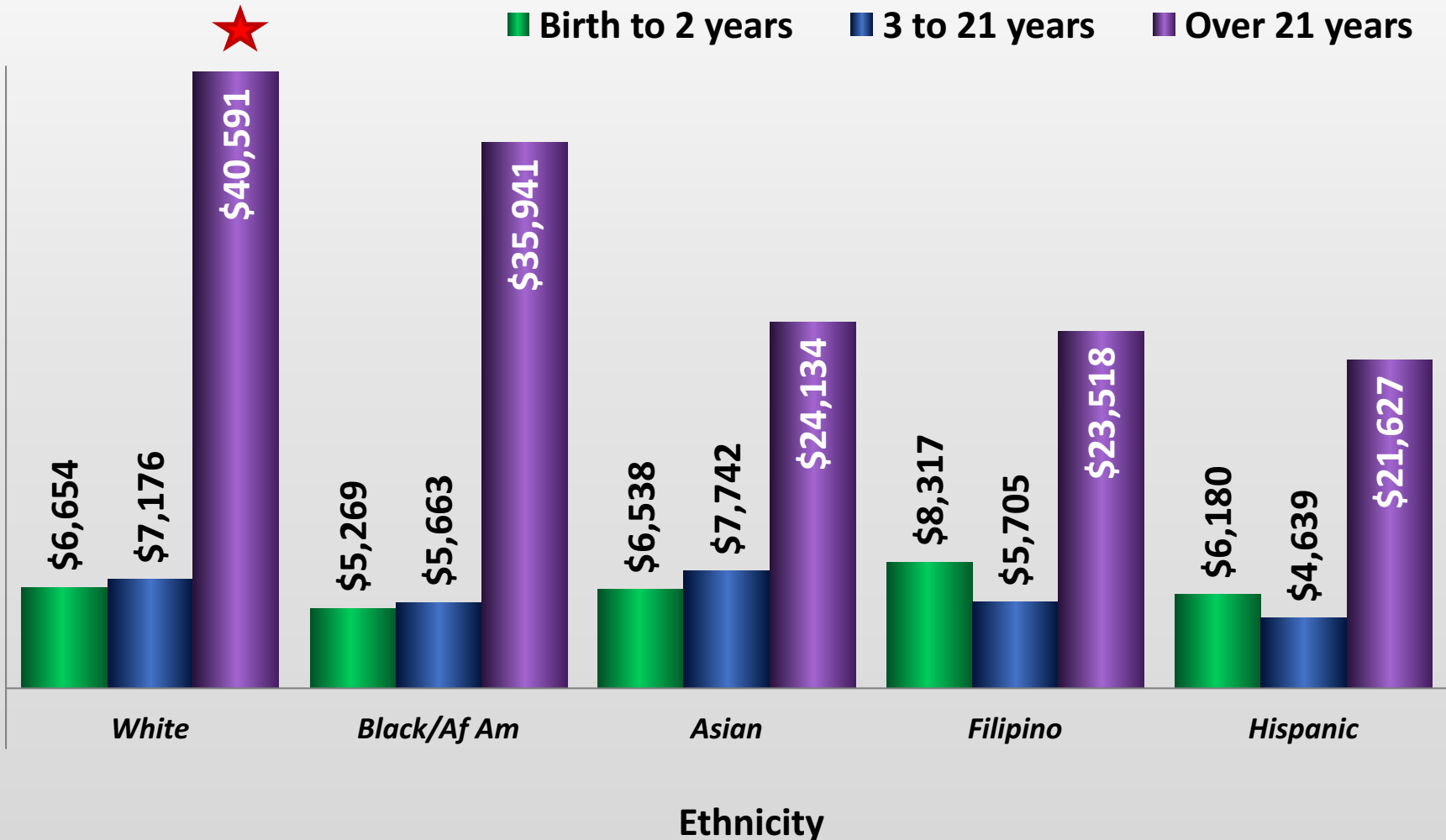
Per Capita Expenditures by Language and Age

Older English-speaking clients have the highest service costs



Per Capita Expenditures by Ethnicity and Age

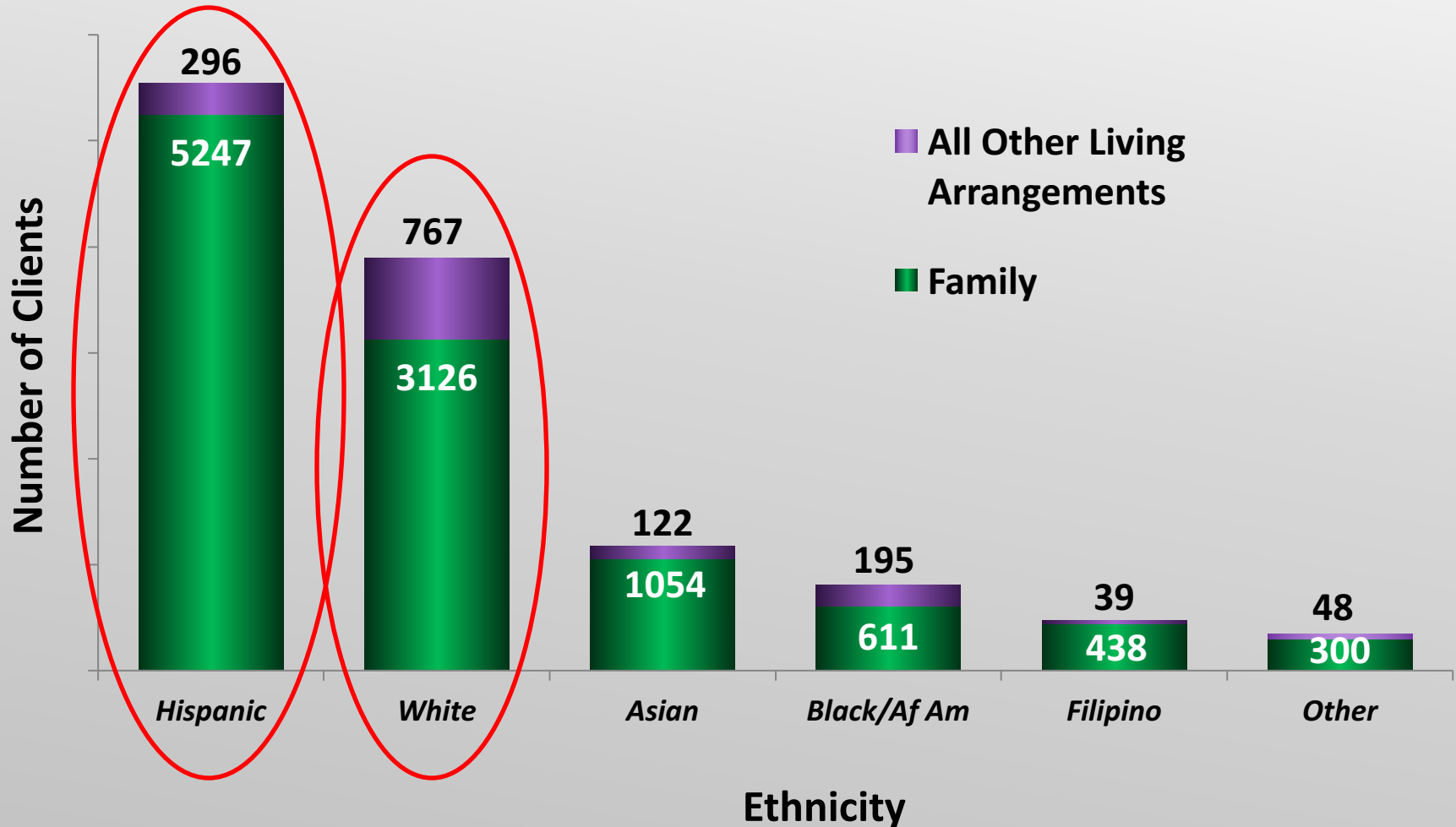
Older White clients have the highest service costs



Living Arrangement by Ethnicity

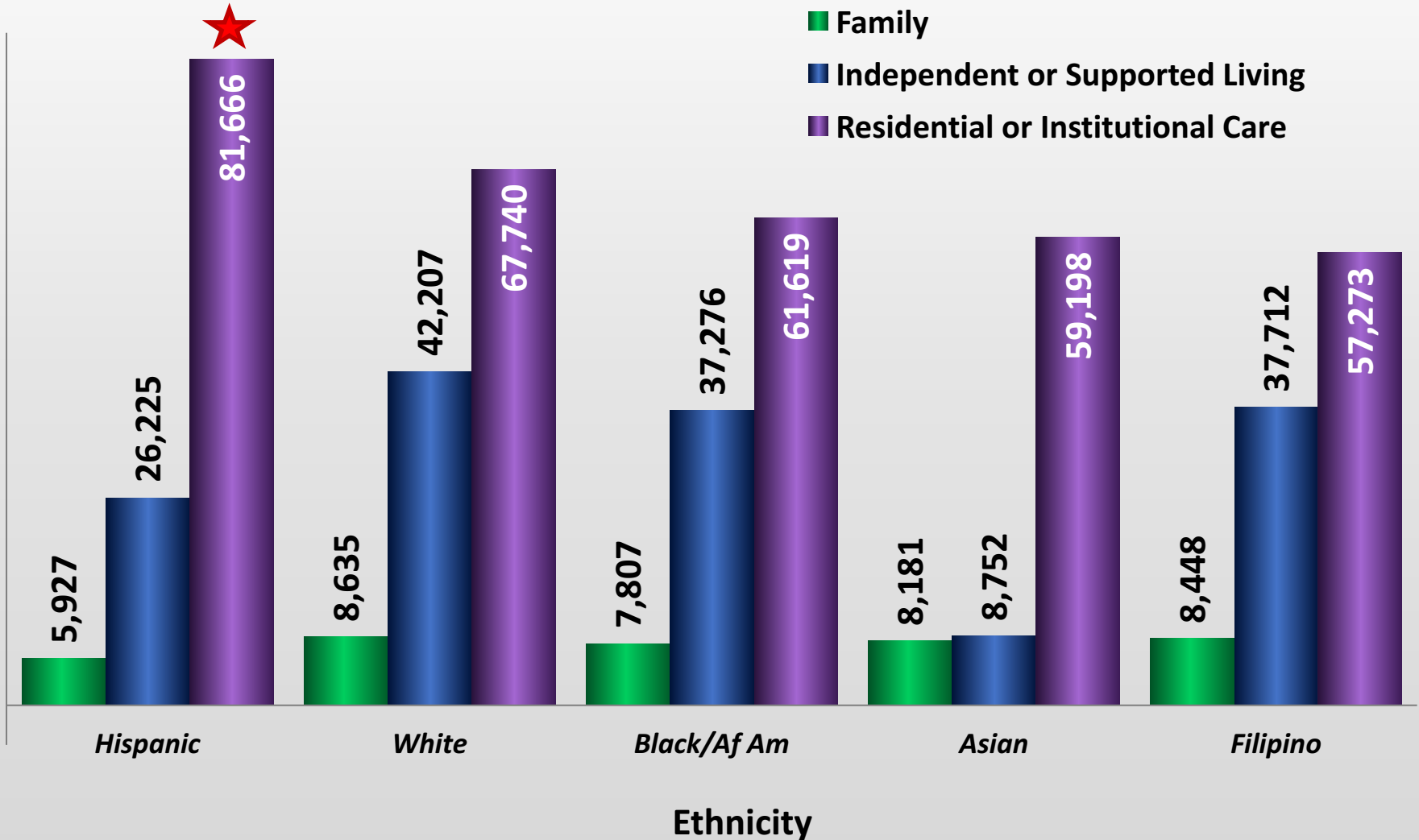
Compared to other ethnic groups:

- more Hispanic clients live with their families
- more White clients have other living arrangements

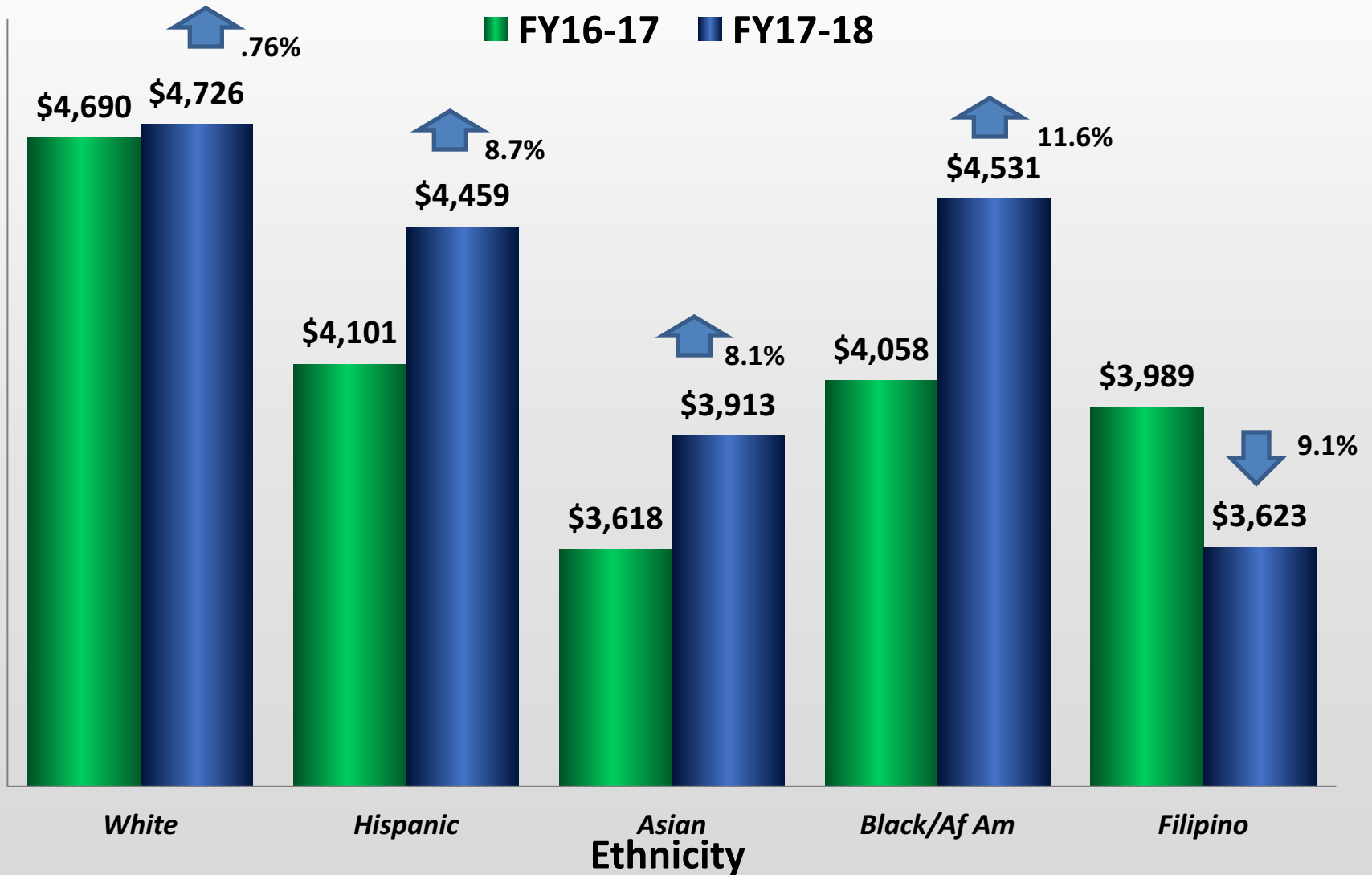


Per Capita Expenditures by Ethnicity and Living Arrangement

Hispanic clients in residential or institutional care have the highest service costs

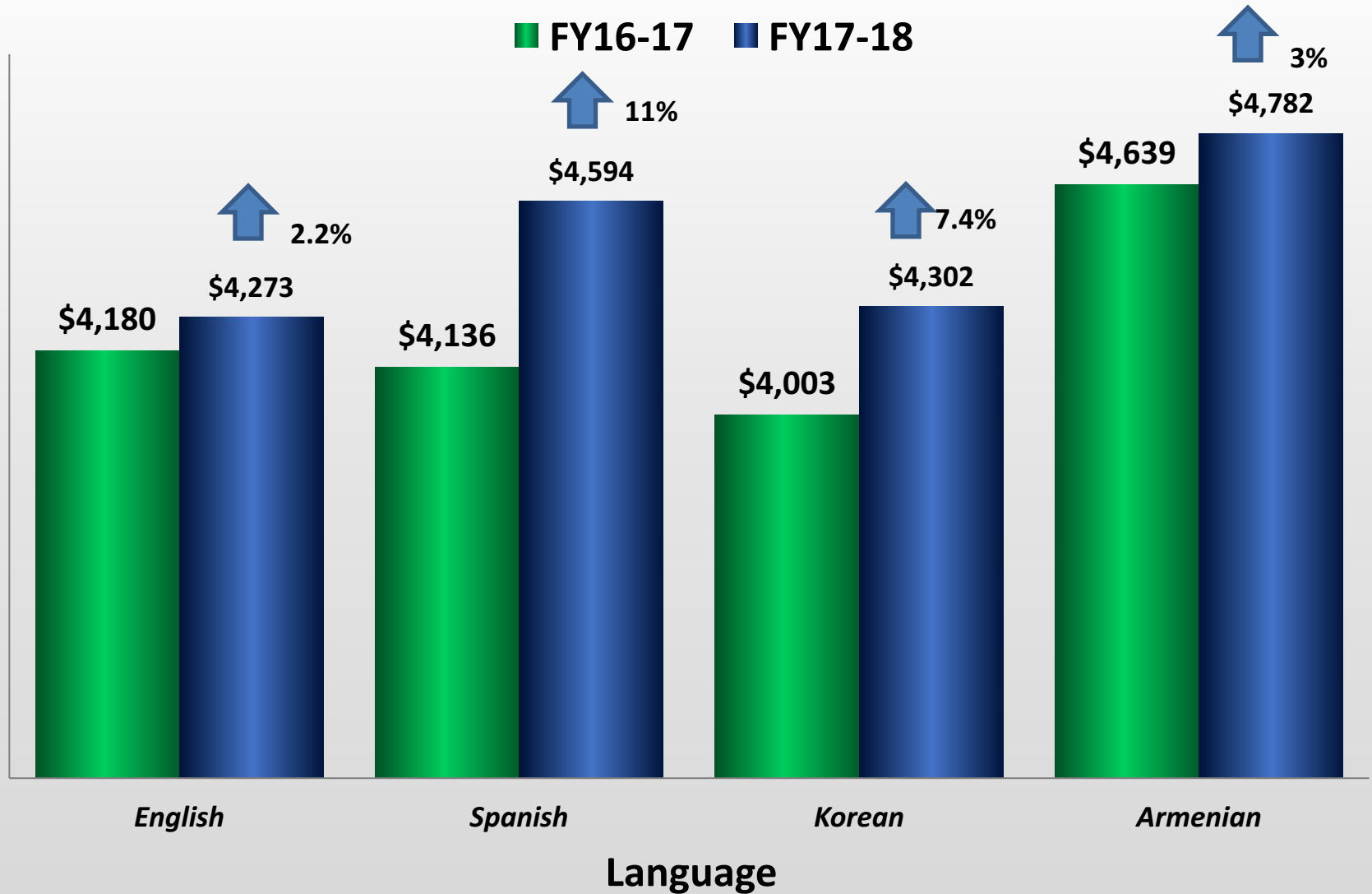


Per Capita Expenditures for Respite by Ethnicity



Data source: FDLRC FY 2016-17 and 2017-18 POS data

Per Capita Expenditures for Respite by Language



Data source: FDLRC FY 2016-17 and 2017-18 POS data

Activities Aimed At Addressing Disparities

- Promotora Project
- Community Health Worker Project
- Automated Telephone Notification System
- Literacy classes for monolingual Spanish speaking parents

Activities Aimed At Addressing Disparities

Translation of IPP into the client's/family's preferred language:

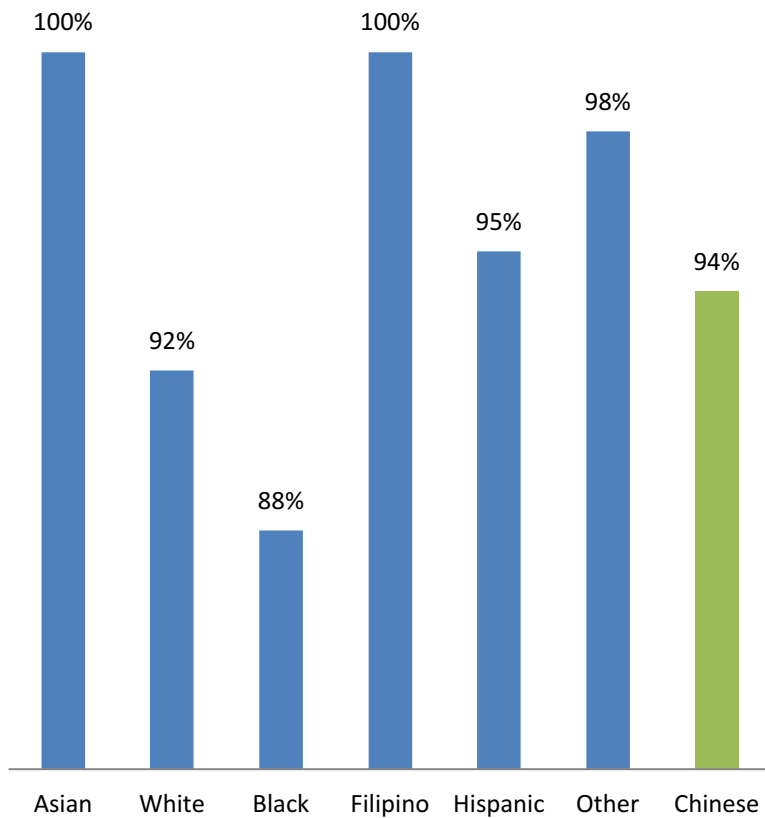
- In 2018, the Center completed approximately 2,411 IPPs. Of the 2,411 completed, below is a summary of the major languages spoken at Lanterman Regional Center,
 - 1653 English – No Translation required
 - 531 Spanish - 487 requested translation (89%)
 - 162 Korean - 150 requested translation (90%)
 - 32 Armenian - 20 requested translation (45%)

Satisfaction Survey 2018: Chinese Community

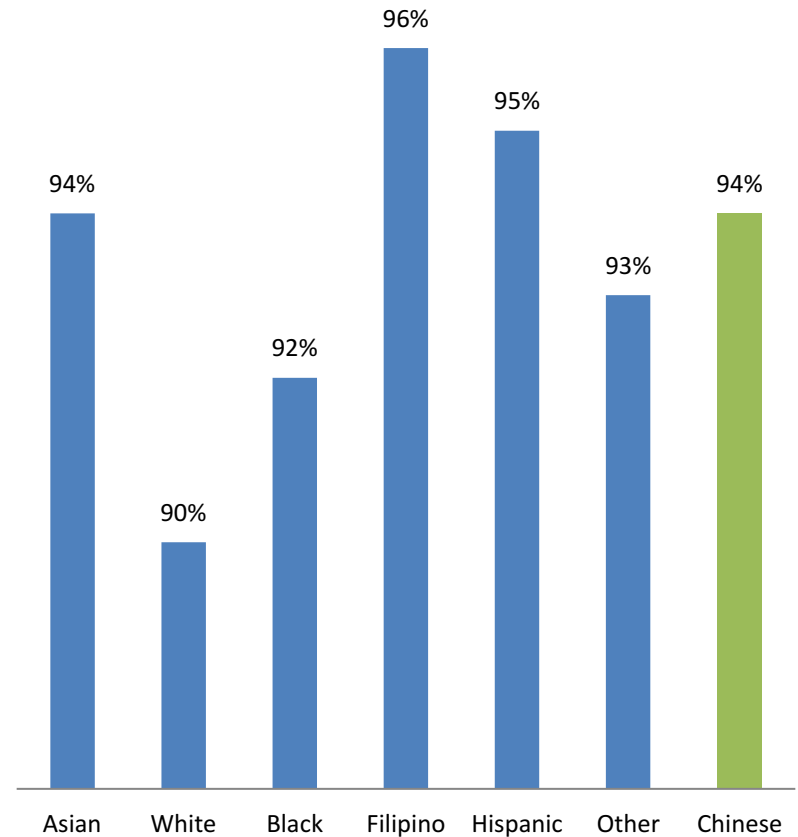
A total of 138 surveys were sent to our clients and families.

Out of the 138 surveys that were mailed, 18 were returned, which is a 13% response rate. This is within the 10-15% response rate which is typical for a mailed survey.

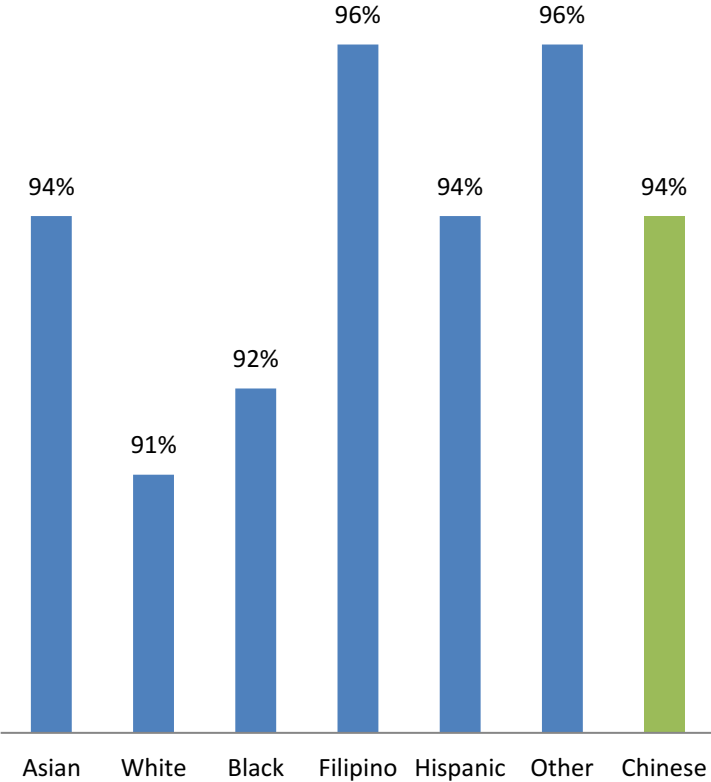
I feel listened to/understood by staff



I feel comfortable as an active participant in IPP/IFSP



The services I receive are helpful



Overall satisfaction with services/supports

