

Frank D. Lanterman Regional Center

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Performance Report for Frank D. Lanterman Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Frank D. Lanterman Regional Center (FDLRC) we served about 11,160 clients. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FDLRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we performed above the State average on nearly all Regional Center goals on page 3 and in meeting the DDS compliance standards on page 4. The second year of the Covid-19 State of Emergency (SOE) continued to be challenging and impacted the timeliness of our Intake and Assessment functions; however I am glad to report that applications have increased and eligibility determinations are returning to normal.

We continue to partner with our community-based organizations to provide parent education and support to reduce differences in the Purchase of Services; our Promotora and Community Health Worker programs are two examples of this collaboration, which proved valuable as we assisted families during the SOE. Of the 11,160 individuals we serve, 46% of clients and families and 66% of staff are Hispanic; 9% of clients and families and 8% of staff are Asian; 7% of clients and families and 8% of staff are African-American and 31% of clients and families and 8% of staff are Caucasian. Overall, Lanterman staff speak 12 different languages.

We hope this report helps you learn more about FDLRC. If you have any questions or comments, please contact us!

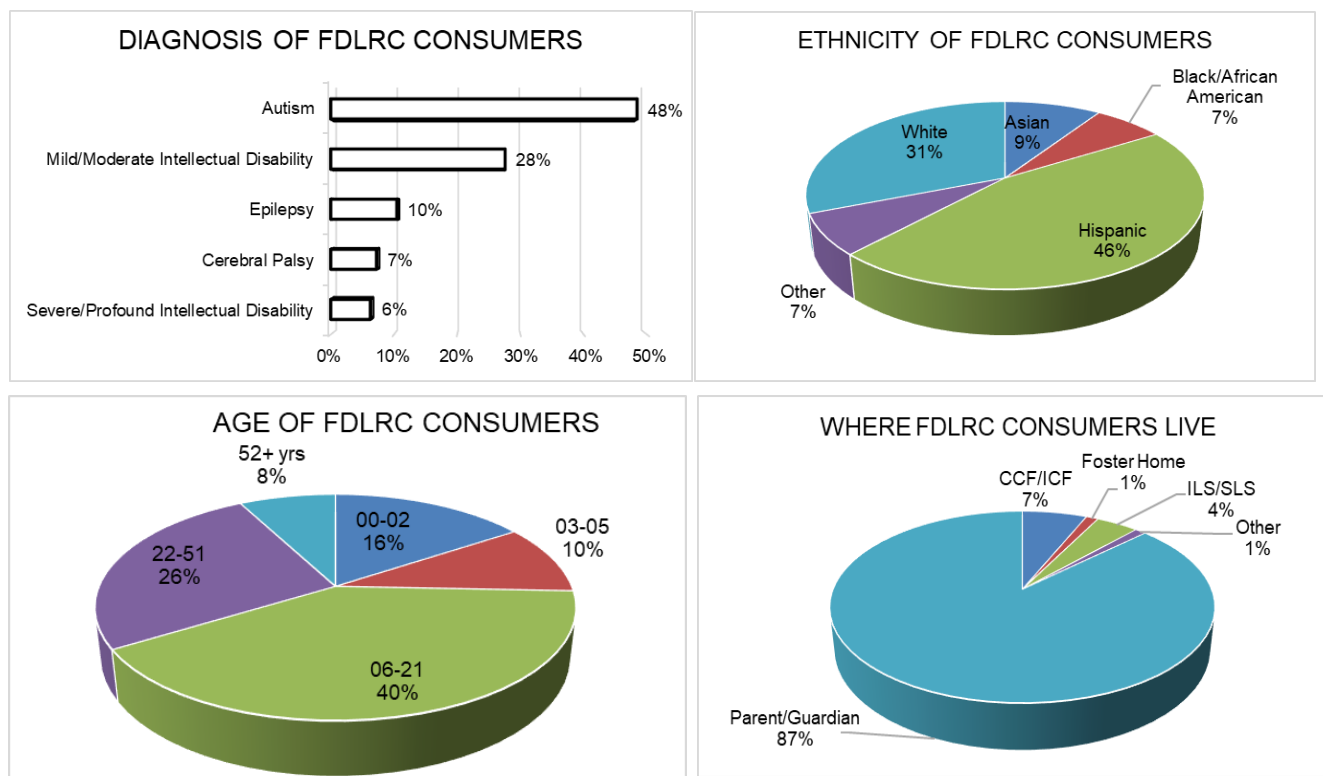
This report is a summary. For more information about the regional center, please go to: www.lanterman.org or contact Lanterman Regional Center at **(213) 383-1300**. I also invite you to sign up for our e-bulletin and follow us on Facebook.

A handwritten signature in black ink that reads "Melinda Sullivan".

Director, Frank D. Lanterman Regional Center

Who uses FDLRC?

These charts tell you about who FDLRC serves and where they live.



How well is FDLRC performing?

The chart below tell you about the five areas where DDS wants each regional center to keep improving

The first column tells you how FDLRC was doing at the end of 2020, and the second column shows how FDLRC was doing at the end of 2021.

To see how FDLRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	FDLRC	State Average	FDLRC
Fewer consumers live in developmental centers	0.07%	0.02%	0.06%	0.01%
More children live with families	99.51%	99.80%	99.58%	99.86%
More adults live in home settings	81.71%	80.87%	82.50%	82.16%
Fewer children live in large facilities (more than 6 people)	0.04%	0.05%	0.03%	0.02%
Fewer adults live in large facilities (more than 6 people)	1.92%	5.92%	1.78%	5.53%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did FDLRC meet DDS standards?

Read below to see how well FDLRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	94.87%	94.73%
Intake/Assessment timelines for consumers age 3 or older met	81.60%	91.04%
IPP (<i>Individual Program Plan</i>) requirements met	96.22%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	86.7%	88.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is FDLRC doing at getting consumers working?

The chart below shows how well FDLRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	FDLRC	CA	FDLRC
Consumer Earned Income (Age 16 to 64 years)*: Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020	
Quarterly number of consumers with earned income	25,710	512	22,772	488
Percentage of consumers with earned income	17.17%	13.40%	18.86%	15.68%
Average annual wages	\$8,772	\$10,343	\$9,733	\$12,242
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2019		2020	
	\$25,990		\$26,794	
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	30%	35%	39%
Paid Internship Program Data Source: Paid Internship Program Survey	2019-20		2020-21	
	CA Average	FDLRC	CA Average	FDLRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	1	6	N/A
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	10%	14%	N/A
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$13.83	\$14.25	N/A
Average hours worked per week for adults who participated in a Paid Internship Program	16	23	17	N/A
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$14.75	\$14.81	\$14.89
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	23	23	23
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	7	17
	\$1,250	28	4	19
	\$1,000	34	3	33

*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset.

How well is FDLRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to 2	Percent of Consumers	0%	0%	14%	13%	5%	5%	44%	44%	0%	0%	31%	33%	6%	5%
	Percent of Expenditures	0%	0%	15%	12%	4%	4%	45%	45%	0%	0%	31%	35%	5%	4%
3 to 21	Percent of Consumers	0%	0%	13%	14%	5%	5%	51%	51%	0%	0%	28%	27%	2%	2%
	Percent of Expenditures	0%	0%	17%	15%	8%	7%	40%	46%	0%	0%	33%	30%	1%	2%
22 and older	Percent of Consumers	0%	0%	13%	13%	9%	9%	37%	37%	0%	0%	37%	37%	3%	3%
	Percent of Expenditures	0%	0%	11%	11%	11%	12%	26%	27%	0%	0%	49%	47%	3%	3%

The following tables provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Per capita purchase of service expenditures by individual's primary language
(for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	19-20	20-21	19-20	20-21
English	8,073	8,208	\$17,936	\$21,212
Spanish	3,520	3,520	\$11,445	\$15,539
Armenian	451	475	\$20,604	\$23,656
Korean	378	377	\$17,307	\$19,463
Tagalog	60	61	\$23,188	\$23,817
Cantonese Chinese	39	37	\$20,050	\$20,226
Russian	30	34	\$13,322	\$14,427
Other Asian	26	32	\$11,328	\$13,498
Arabic	33	30	\$20,663	\$22,589

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Child Family Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	400	10,100
Missing Race	79%	72%
American Indian/Alaska Native	100%	78%
Asian	68%	73%
Black/African-American	64%	69%
Native Hawaiian/Pacific Islander	100%	77%
White	74%	72%
Other/Unknown	80%	76%
Hispanic or Latino	74%	74%
Mixed Race	67%	73%
Overall	72%	73%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Adult Family Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Respondents	356	13,780
Missing Race	82%	85%
American Indian/Alaska Native	100%	85%
Asian	71%	89%
Black/African-American	86%	82%
Native Hawaiian/Pacific Islander	N/A	88%
White	76%	82%
Other/Unknown	N/A	93%
Hispanic or Latino	81%	87%
Mixed Race	77%	84%
Overall	78%	85%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Family Guardian Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	87	4,994
Missing Race	50%	87%
American Indian/Alaska Native	N/A	81%
Asian	100%	87%
Black/African-American	100%	80%
Native Hawaiian/Pacific Islander	N/A	78%
White	77%	88%
Other/Unknown	100%	79%
Hispanic or Latino	79%	82%
Mixed Race	83%	83%
Overall	80%	87%

Does your child have an Individual Program Plan (IPP) or Individual Family Service Plan (IFSP)?

(Response: **Yes, Child Family Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	356	8,757
Missing Race	85%	73%
American Indian/Alaska Native	100%	80%
Asian	73%	74%
Black/African-American	83%	74%
Native Hawaiian/Pacific Islander	50%	72%
White	78%	82%
Other/Unknown	60%	71%
Hispanic or Latino	75%	77%
Mixed Race	86%	82%
Overall	77%	78%

Does the plan (IPP or IFSP) include all the services and supports your child needs?

(Response: **Yes, Child Family Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	213	537
Missing Race	56%	76%
American Indian/Alaska Native	100%	85%
Asian	78%	82%
Black/African-American	88%	79%
Native Hawaiian/Pacific Islander	100%	89%
White	71%	75%
Other/Unknown	40%	79%
Hispanic or Latino	84%	85%
Mixed Race	74%	79%
Overall	77%	81%

Does your family member have an Individual Program Plan (IPP)?
(Response: **Yes, Family Guardian Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	68	3,787
Missing Race	75%	76%
American Indian/Alaska Native	N/A	90%
Asian	67%	84%
Black/African-American	100%	81%
Native Hawaiian/Pacific Islander	N/A	100%
White	80%	90%
Other/Unknown	100%	73%
Hispanic or Latino	75%	74%
Mixed Race	83%	88%
Overall	79%	87%

Does the plan (IPP or IFSP) include all the services and supports your family member needs?

(Response: **Yes, Family Guardian Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	48	3,277
Missing Race	100%	89%
American Indian/Alaska Native	N/A	87%
Asian	100%	91%
Black/African-American	100%	90%
Native Hawaiian/Pacific Islander	N/A	100%
White	87%	90%
Other/Unknown	100%	82%
Hispanic or Latino	100%	91%
Mixed Race	100%	88%
Overall	90%	90%

Have Services Helped Keep your Family Member in your Home?

(Response: **Always/Usually, Adult Family Survey: 2019-20**)

Ethnicity/Race	FDLRC	All California Regional Centers
Total Number of Respondents	356	13,780
Missing Race	88%	85%
American Indian/Alaska Native	100%	85%
Asian	84%	89%
Black/African-American	86%	82%
Native Hawaiian/Pacific Islander	N/A	88%
White	74%	82%
Other/Unknown	N/A	93%
Hispanic or Latino	80%	87%
Mixed Race	85%	84%
Overall	80%	85%

Notes
Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan
White category includes Russian and White
N/A means that there were no respondents for the category
National Core Indicator survey responses reflect only the opinion of the regional center consumers that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

Want more information?

To see the complete report, go to: www.lanterman.org

Or contact kyrc@lanterman.org at **(213) 383-1300**