

A Report to the Community September 2019

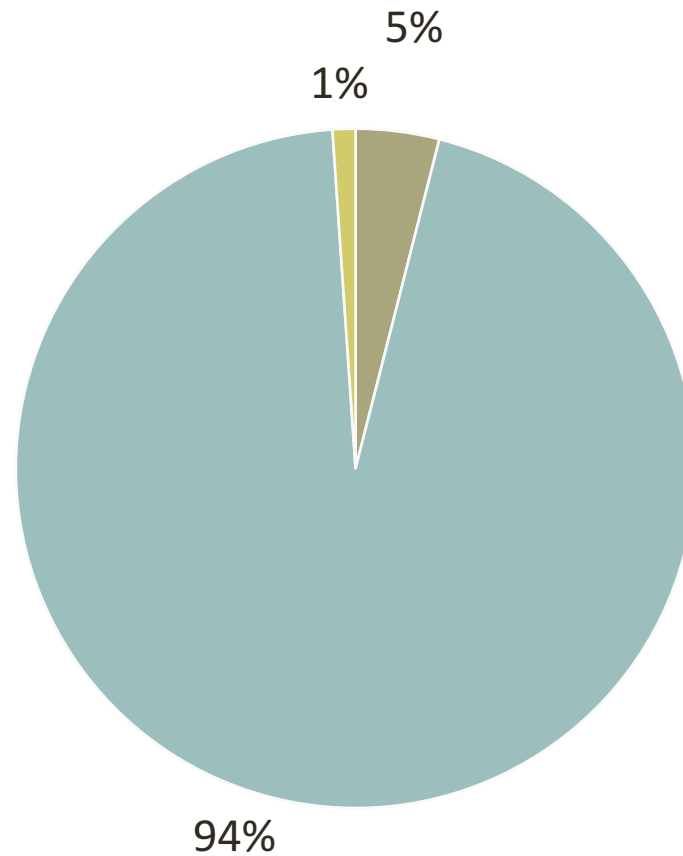
*2019 Budget Update
Proposed 2020 Performance Plan
Alternate Staffing Model*

Frank D. Lanterman Regional Center

The Budget: Its Impact on the Regional Center

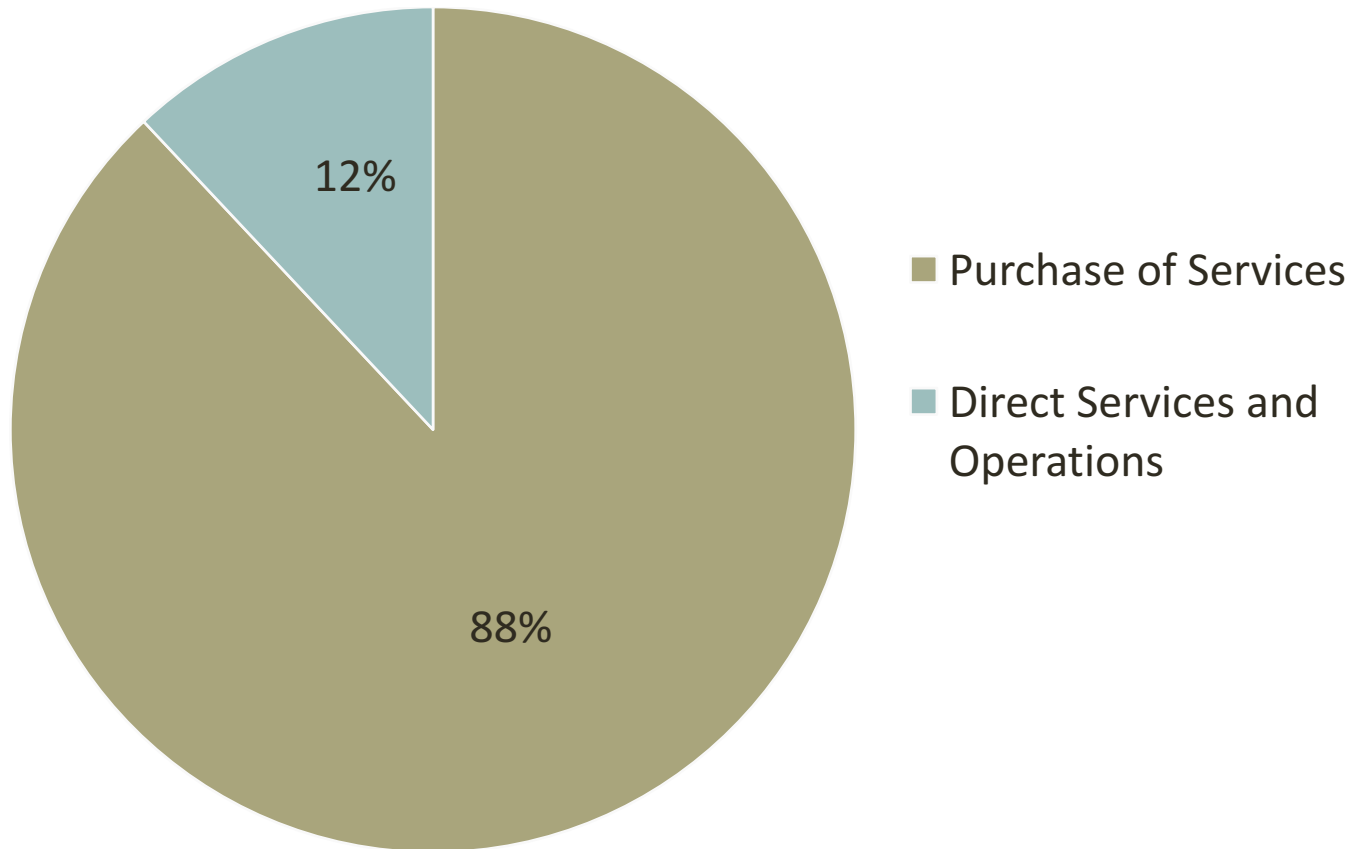
Changes Over Time and the Current Situation

2018-19 Budget: 7.36 Billion System-Wide



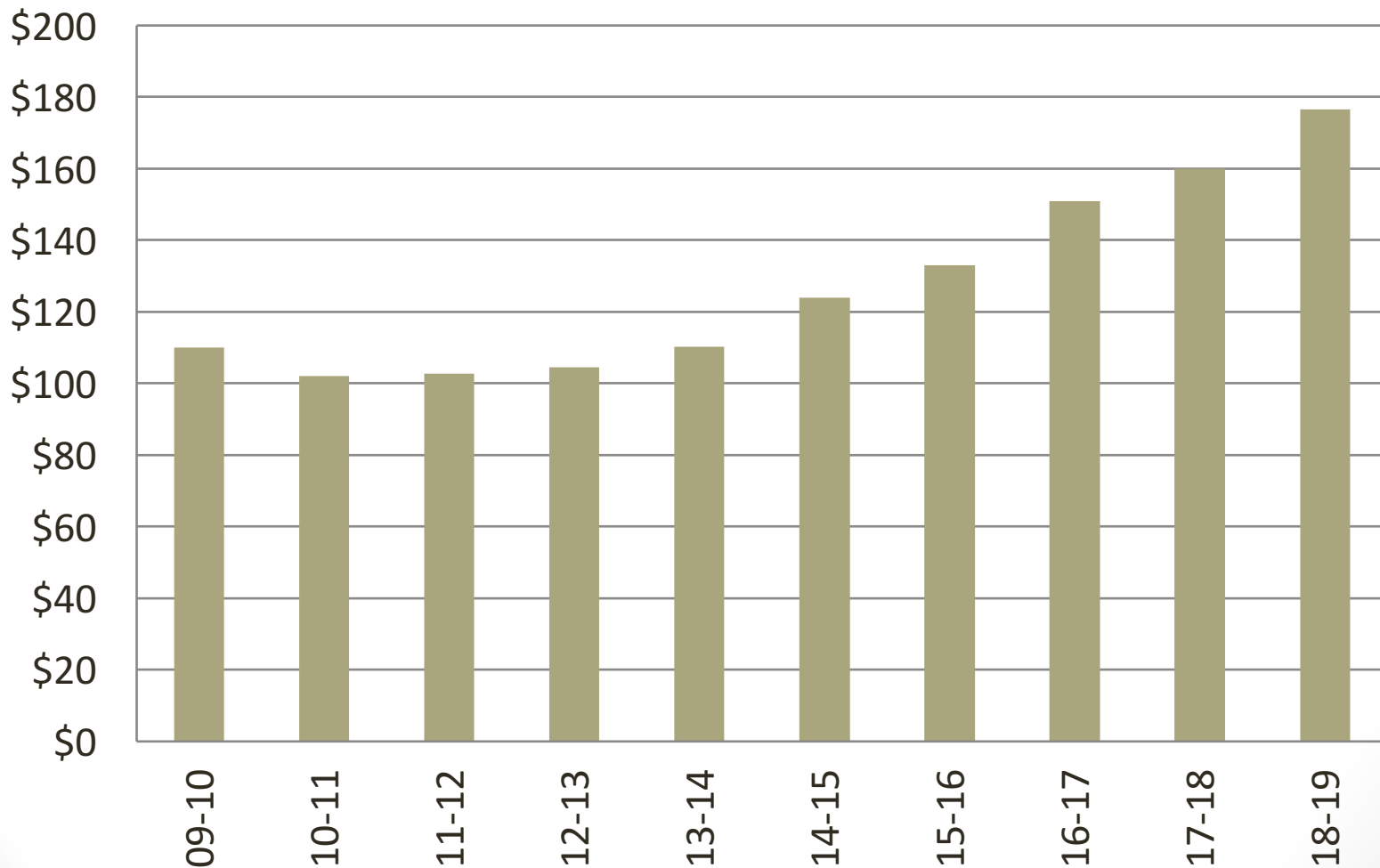
- Developmental Centers - 326 clients
- Regional Centers- 350,161 clients
- DDS Administration

Regional Center Contracts

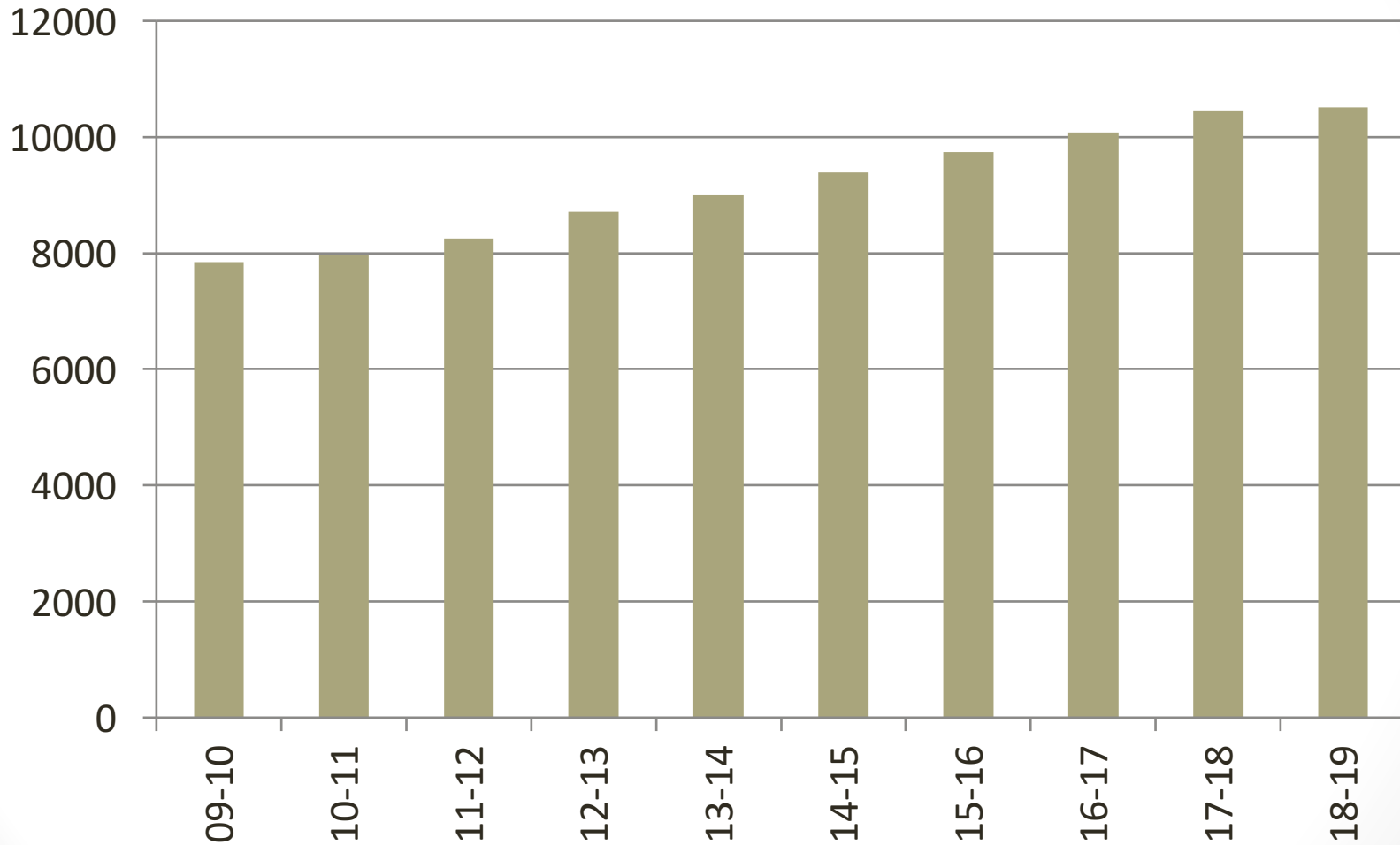


No more than 15% of the total operations budget (about 2% of total RC budget) may be spent for administrative purposes, which are defined in law.

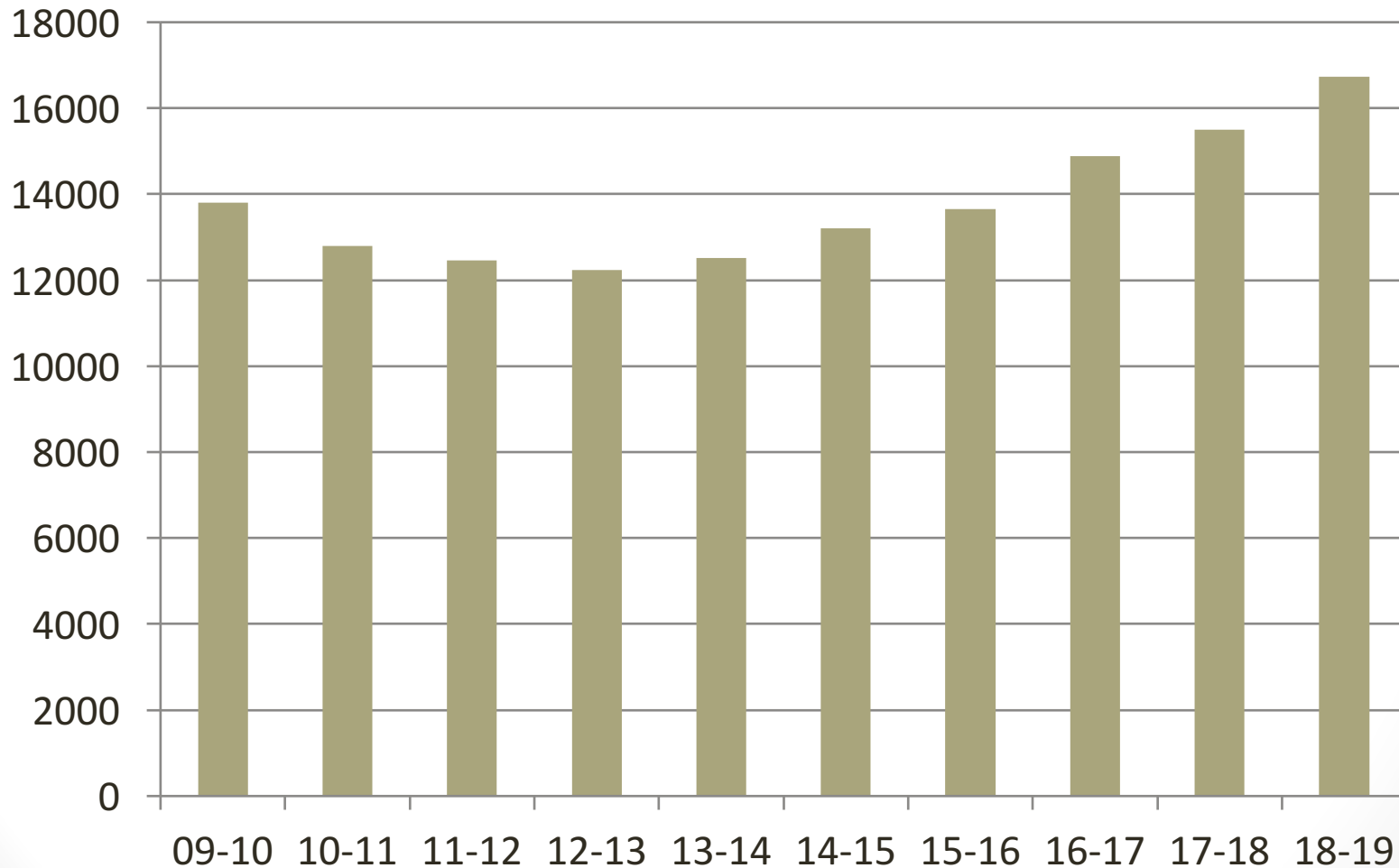
FDLRC POS Spending 2009-10 to 2018-19



FDLRC Client Population Growth 2009-10 to 2018-19



FDLRC Annual Per Client POS Spending 2009-10 to 2018-19



BUDGET SUMMARY

- Rate caps and the elimination of start-up funds continue to affect service providers; quality suffers and some providers have gone out of business.
- Over 40% of regional center funding comes from the Federal Government; state policy decisions are often driven by the potential receipt of federal dollars which bring with them significant additional requirements, restrictions, and workload impacts.
- Even with the increase in the number of service coordinators, caseloads remain high as the basic staffing formula remains inadequate
- In terms of POS spending, Lanterman is neither among the highest nor lowest in the state.
- Over the long term, meaningful rate and funding reform for both regional centers and service providers is critical for the long term health of the system.

The Lanterman Performance Plan

Proposed Objectives for 2020

Living Options

Goal: To provide our clients with appropriate living options.

Plan:

- Continue our efforts to move our clients out of large institutions by developing homes in the community to meet the unique needs of these clients.
- Partner with affordable housing developers for possible set aside units for our clients
- Provide financial planning training to clients and families who desire to live independently.

Family Support

Goal: To provide ongoing support families via the Koch-Young Resource Center.

Plan:

- Provide technical assistance to support groups.
- Provide families with peer support partners.
- Increase number of users of the KYRC library.
- Provide parents with SCAT training to help them become more effective advocates for their children.

Employment

Goal: To secure integrated and competitive employment for our clients.

Plan:

- Work with SELPAs, Department of Rehabilitation and supported employment providers to assist clients transitioning from school to work.
- The Employment Specialist will work with Service Providers to ensure they report client earnings and job related information.

Employment (continued)

- The Employment Specialist will meet regularly with Service Coordinators.
- The Employment Specialist will conduct at least two trainings for families to promote Employment for their family members.
- The Employment Specialist will review reports received from EDD, DDS and other sources to assist in the reporting of information.

Health & Safety

Goal: To assure that our clients have access to appropriate medical care and are free from neglect and abuse.

Plan:

- Develop a relationship with an existing FQHC to assist with the completion of comprehensive health/dental assessments for clients who are unable to access primary medical care.
- Conduct 3 Reproductive Health and Self Advocacy training programs.
- Identify two community based providers to increase psychiatric services for our clients.
- Work with LA Care and HealthNet to ensure that clients enrolled in health plans are receiving the needed services.
- Conduct training of service providers on client rights and mandatory abuse reporting.
- Review all special incident reports and ensure appropriate follow-up on abuse issues.
- Conduct 4 training programs focused on personal safety and on sexual abuse and exploitation risk reduction.

Disparity

Goal: To continue the Center's efforts to reduce purchase of service disparities.

Plan:

- Focus efforts on respite services: track purchases by ethnicity, age and language and also provide training on the respite service standards to families.
- Translate Individual Program Plans into the family's preferred language.
- Analyze per capita purchase of service expenditures by primary language.
- Utilize National Core Indicators survey to measure client/family satisfaction.

Compliance Indicators

To be continued from 2018:

- Achieve an audit outcome with no first tier findings.
- Demonstrate substantial compliance with DDS fiscal audit.
- Make accurate POS fiscal projections.
- Operate within the center's operations budget.
- Maintain certification to participate in Medicaid Waiver.
- Demonstrate compliance with vendor audit requirements.
- Complete CDERs and Early Start Reports within required timeframes.
- Complete intake/assessments and IFSP/IPPs within required timeframes for all new clients, 0-3 and over age 3.
- Demonstrate compliance with IPP development requirements in the Welfare and Institutions Code.
- Demonstrate compliance with IFSP development requirements in Title 17.

An Alternative Staffing Model



Lanterman
Regional Center's
Proposal

Staffing

-service coordination shall include those activities necessary to implement an individual program plan, including, but not limited to, participation in the IPP process; assurance that the planning team considers all appropriate options for meeting each individual program plan objective; securing, through purchasing or by obtaining from generic agencies or other resources, services and supports specified in the person's IPP; coordination of services and support programs; collection and dissemination of information; and monitoring implementation of the plan to ascertain that objectives have been fulfilled and to assist in revising the plan as necessary.

Welfare and Institutions Code, section 4647 (a)

Staffing

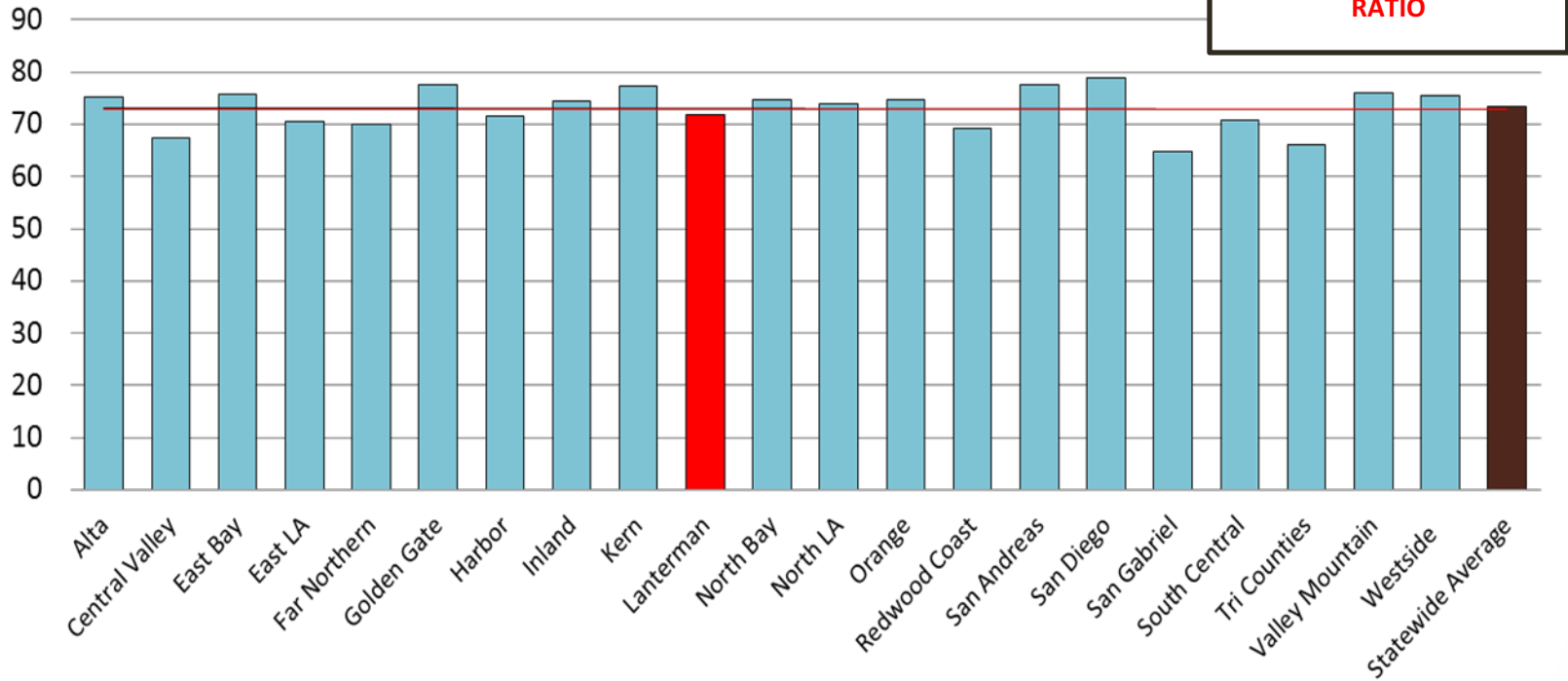
- Service coordinator means a regional center employee whose primary responsibility includes preparing, implementing and monitoring consumers' individual program plans, securing and coordinating services and support and providing placement and monitoring activities

Welfare and Institutions Code 4640.6 (d)

Staffing Requirement

- The Lanterman Act specifies the maximum number of clients that should be assigned to a service coordinator (SC).
- *As an average*, SCs are supposed to have no more than 66 clients. For clients on the Medicaid Waiver Program or in Early Start, the number is 62 clients per SC, and for clients moving out of the developmental center, the maximum number is 45 per SC.

Overall Caseload Ratio MARCH 2019



Alternative Staffing Model

- In 1999 DDS granted approval for Lanterman to include two (2) Quality Assurance positions in its Alternative Staffing Model to complete the mandated monitoring of all residential facilities, which is an identified requirement of service coordination staff as defined by the Lanterman Act.
- In 2004 DDS granted approval for Lanterman to include one (1) Family Support Specialist and one (1) Resource and Information Specialist in its Alternative Staffing Model, based on the nature of these positions; specifically, these positions disseminate information, the referral of clients and families to generic and other resources, and assistance with information, training, and family support which maximize opportunities and choices for living, working, learning and recreating in the community.
- In 2018 DDS approved our Model, which continues to include 2 QA and 2 KYRC positions. We intend to request approval again this year.

Please submit any written input by October 1, 2019:

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