



March 24, 2020

Dear Residential Provider,

As you know, Governor Newsom declared a State of Emergency on March 4, 2020 due to the COVID-19 coronavirus. On March 18, 2020, Nancy Bargmann, Director of the Department of Developmental Services, issued a directive that allows regional center Executive Directors to grant rate adjustments for residential and/or supplemental services in residential settings in order to protect a client's health or safety as a result of the outbreak of COVID-19. This applies to ICFs as well if funding for supplemental staffing is not available through the Medi-Cal program.

At this time some of you may be staffing your home(s) for up to an additional 30 hours per week since your residents cannot be out in the community. In order to be compensated for these additional hours you must complete the attached form and return it to Community Services as soon as possible. Please be aware that it will take the regional center 2-3 weeks to approve your rate and set up authorizations in the system.

Please complete the form, print it and return it as soon as possible. Options for returning your completed form are:

1. Scan and email to providerservices@lanterman.org
2. Fax it to Community Services at 213-639-1158
3. Mail it to Community Services, Lanterman Regional Center, 3303 Wilshire Blvd., Suite 700, Los Angeles, CA 90010

Thank you for all you and your staff are doing to support your residents during this State of Emergency. Reminder – should someone in the home (resident or staff) be exposed to or diagnosed with COVID-19, please contact the Service Coordinator immediately.

Sincerely,
Karen Ingram, MA
Director of Community Services