GLAD

THE GREATER LOS ANGELES AGENCY ON DEAFNESS, INC., more commonly known as GLAD, has been improving the lives of the deaf and hard of hearing since its creation as a volunteer organization in 1969. Founded on the philosophy…"of, by, for and with the deaf and hard of hearing," GLAD's Deaf Community Center offers a wide variety of specialized health and human service programs.

The mission of GLAD is to ensure equal access of the deaf and hard of hearing community to the same opportunities afforded their hearing counterparts. Our general purposes and powers are directed around the promotion of the social, recreational, cultural, educational, and vocational welfare of our deaf and hard of hearing consumers. GLAD's specific and primary purpose is to act as a coordinating agency that addresses the broad social service needs of deaf and hard of hearing people through direct service provision, advocacy, research, and dissemination of information regarding deafness to parents, professionals, and consumers.

Today, GLAD directly serves clients through the main headquarters at the Community Center in Eagle Rock and at outreach offices throughout our service area of Los Angeles, Kern, Orange, Ventura, Santa Barbara, Riverside, San Luis Obispo, San Bernardino, Inyo and Mono counties.

GLAD is a member of the California Coalition of Agencies Serving the Deaf and Hard of Hearing (CCASDHH).

...of, by, for and with the deaf and hard of hearing community

Greater Los Angeles Agency on Deafness, Inc. (GLAD)
2222 Laverna Avenue
Los Angeles, CA 90041
323-478-8000 Voice/TTY
323-550-4226 TTY
323-550-4205 Fax
www.gladinc.org

Bakersfield (B-GLAD)
1415 18th Street, Suite 320
Bakersfield, CA 93301
661-327-3781 Voice
661-327-5652 TTY
661-327-7344 Fax
661-327-3781 Videophone
www.bglad.org

Center On Deafness Inland Empire (CODIE)
3576 Arlington Avenue, Suite 211
Riverside, CA 92506
951-275-0640 TTY
951-275-5000 Voice/Videophone
951-275-5065 Fax
IP: 12.158.72.101 Videophone
www.codie.org

Orange County Deaf Equal Access Foundation (OC-DEAF)
6022 Cerritos Avenue
Cypress, CA 90630
714-826-9793 TTY/Voice
714-826-9813 Fax
714-952-9386 Videophone
www.ocdeaf.org

Tri-County GLAD
702 County Square Dr., Suite 101
Ventura, CA 93003
805-644-6323 TTY
805-644-6422 Voice
805-644-6324 Fax
805-805-6422 Videophone
www.tcglad.org

EDD/GLAD-Pacoima
11623 Glenoaks Blvd.
Pacoima, CA 91331
818-890-9453 TTY
818-890-9452 Voice
818-890-9457 Fax

EDD/GLAD-Los Angeles
5401 S. Crenshaw Blvd.
Los Angeles, CA 90043
323-290-5178 TTY
323-290-5179 Voice
323-290-5145 Fax

EDD/GLAD-West Covina
933 S. Glendora Avenue
West Covina, CA 91791
626-814-8213 TTY
626-814-8242 Voice
626-337-2564 Fax

EDD/GLAD-Norwalk
12715 S. Pioneer Blvd.
Norwalk, CA 90650
562-484-9799 TTY
562-929-0128 Voice
562-929-9168 Fax

EDD/GLAD-Santa Ana
1000 E. Santa Ana Blvd. #220
Santa Ana, CA 92701
714-565-2669 TTY
714-565-2668 Voice
714-565-2601 Fax

EDD/GLAD-Anaheim
2450 E. Lincoln Ave.
Anaheim, CA 92806
714-518-2497 TTY
714-687-4880 Voice
714-780-0576 Fax

EDD/GLAD- Rancho Cucamonga
9650 9th Street, Suite A
Rancho Cucamonga, CA 91730
909-948-6693 TTY
909-948-6613 Voice
909-941-1705 Fax

EDD/GLAD-Riverside
1161 Spruce Street
Riverside, CA 92507
909-955-2245 TTY
909-955-2212 Voice
909-955-2220 Fax

LIFESIGNS, Inc.
Interpreter Referral Service
2222 Laverna Ave.
Los Angeles, CA 90041
www.lifesignsinc.org

Los Angeles/Orange/Tri Counties
888-930-7776
323-550-4215 Fax

Kern County
888-942-7776
661-327-3783 Direct Line
661-327-5065 Fax

Riverside County
888-930-7776
951-275-5065 Fax

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info@gladinc.org

SERVICES

HUMAN SERVICES
Breaking down the barriers by providing education & awareness

- Advocacy
- Communication Access including no-cost Videoconferencing
- Community Education
- Peer Counseling
- Hard of Hearing Specialist
- Independent Living Skills
- Information and Referral
- Parent Education

HEALTH EDUCATION
Promotes making healthy choices

- Mentor Program
- Breast Cancer Research & Education
- Teen Pregnancy Prevention
- HIV/AIDS Prevention Program and Interpreting Services
- Health Care Access
- Health Promotion and Wellness
- Latino Family Outreach
- For Males Only Sessions
- Clinical Sensitivity Trainings

PUBLIC RELATIONS
Tells the story of GLAD

- GLAD e-News
- www.GLADINC.org
- Promotions and Marketing
- Donor Relations
- Agency Communications & Printed Materials
- Community Events & Fundraisers
- Media and Government Relations
- Sensitivity Trainings

EMPLOYMENT
Assists with job information, training, placement & follow-up

- Located in eight Employment Development Department (EDD) offices
- Job Preparedness Training
- Workplace Accessibility
- Job Development and Referrals
- Labor Market Information
- Placement Assistance and Follow-up

INTERPRETER REFERRALS
Provides quality interpreting services

- Sign Language Interpreters for all your needs
- Utilizes NAD, RID and NIC certified interpreters
- Certified Deaf Interpreters (CDI), tactile and oral
- All interpreters are certified and qualified
- Services provided 24 hours, 7 days a week
- User-friendly online request system

SENIOR HOUSING
Affordable housing for low-income senior citizens

- Deaf Affordable Housing Corporation (DAHC)
- GLAD Community Center has 14 apartments for low-income senior citizens
- Program operated under the Federal Housing and Urban Development Department (HUD)
- Applicants must be deaf or hard of hearing, 55+, and meet qualifying income guidelines

*Not all services are available at all offices and are subject to change. Some services are available off-site and via videoconferencing. Please contact your local office for more information.

COMMUNITY

GLAD

DEAF COMMUNITY CENTER
The first business environment in Los Angeles designed to meet the accessibility needs of deaf and hard of hearing workers, residents, and consumers. The Deaf Community Center includes park-like grounds, a dining room, auditorium and numerous rooms available for meetings, parties and events. Contact GLAD for information about facility usage.

COMMUNITY OUTREACH
- Liaison between the community and organizations
- Educational/Cultural/Social Workshops
- Social gatherings
- Meetings regarding issues affecting our community