

DEAFNESS, INC., more commonly known as GLAD, has been improving the lives of the deaf and hard of hearing since its creation as a volunteer organization in 1969. Founded on the

THE GREATER LOS ANGELES AGENCY ON

volunteer organization in 1969. Founded on the philosophy... of, by, for and with the deaf and hard of hearing, GLAD's Deaf Community Center offers a wide variety of specialized health and human service programs.

The mission of GLAD is to ensure equal access of the deaf and hard of hearing community to the same opportunities afforded their hearing counterparts. Our general purposes and powers are directed around the promotion of the social, recreational, cultural, educational, and vocational welfare of our deaf and hard of hearing consumers. GLAD's specific and primary purpose is to act as a coordinating agency that addresses the broad social service needs of deaf and hard of hearing people through direct service provision, advocacy, research, and dissemination of information regarding deafness to parents, professionals, and consumers.

Today, GLAD directly serves clients through the main headquarters at the Community Center in Eagle Rock and at outreach offices throughout our service area of Los Angeles, Kern, Orange, Ventura, Santa Barbara, Riverside, San Luis Obispo, San Bernardino, Invo and Mono counties.

GLAD is a member of the California Coalition of Agencies Serving the Deaf and Hard of Hearing (CCASDHH).

...of, by, for and with the deaf and hard of hearing community

Greater Los Angeles Agency on Deafness, Inc. (GLAD)

2222 Laverna Avenue Los Angeles, CA 90041 323-478-8000 Voice/TTY 323-550-4226 TTY 323-550-4205 Fax www.gladinc.org

Bakersfield (B-GLAD)

1415 18th Street, Suite 320 Bakersfield, CA 93301 661-327-3781 Voice 661-327-5652 TTY 661-327-7344 Fax 661-327-3781 Videophone www.bglad.org

Center On Deafness Inland Empire (CODIE)

3576 Arlington Avenue, Suite 211 Riverside, CA 92506 951-275-0640 TTY 951-275-5000 Voice/Videophone 951-275-5065 Fax IP: 12.158.72.101 Videophone www.codie.org

Orange County Deaf Equal Access Foundation (OC-DEAF)

6022 Cerritos Avenue Cypress, CA 90630 714-826-9793 TTY/Voice 714-826-9813 Fax 714-952-9386 Videophone www.ocdeaf.org

Tri-County GLAD

702 County Square Dr., Suite 101 Ventura, CA 93003 805-644-6323 TTY 805-644-6422 Voice 805-644-6324 Fax 805-805-6422 Videophone www.tcglad.org

EDD/GLAD-Pacoima

11623 Glenoaks Blvd. Pacoima, CA 91331 818-890-9453 TTY 818-890-9452 Voice 818-890-9457 Fax

EDD/GLAD-Los Angeles

5401 S. Crenshaw Blvd. Los Angeles, CA 90043 323-290-5178 TTY 323-290-5179 Voice 323-290-5145 Fax

EDD/GLAD-West Covina

933 S. Glendora Avenue West Covina, CA 91791 626-814-8213 TTY 626-814-8242 Voice 626-337-2564 Fax

EDD/GLAD-Norwalk

12715 S. Pioneer Blvd. Norwalk, CA 90650 562-484-9799 TTY 562-929-0128 Voice 562-929-9168 Fax

EDD/GLAD-Santa Ana

1000 E. Santa Ana Blvd. #220 Santa Ana, CA 92701 714-565-2669 TTY 714-565-2668 Voice 714-565-2601 Fax

EDD/GLAD-Anaheim

2450 E. Lincoln Ave. Anaheim, CA 92806 714-518-2497 TTY 714-687-4880 Voice 714-780-0576 Fax

EDD/GLAD- Rancho Cucamonga

9650 9th Street, Suite A Rancho Cucamonga, CA 91730 909-948-6693 TTY 909-948-6613 Voice 909-941-1705 Fax

EDD/GLAD-Riverside

1161 Spruce Street Riverside, CA 92507 909-955-2245 TTY 909-955-2212 Voice 909-955-2220 Fax

LIFESIGNS, Inc.

Interpreter Referral Service 2222 Laverna Ave. Los Angeles, CA 90041 www.lifesignsinc.org

Los Angeles/Orange/Tri Counties

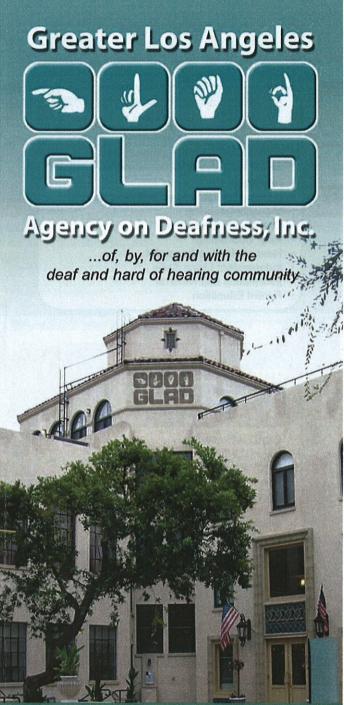
888-930-7776 323-550-4215 Fax

Kern County

888-942-7776 661-327-3783 Direct Line 661-327-5065 Fax

Riverside County

888-930-7776 951-275-5065 Fax



2222 Laverna Avenue Los Angeles, CA 90041 323-478-8000 Voice/TTY 323-550-4226 TTY 323-550-4205 Fax

www.gladinc.org info@gladinc.org



HUMAN SERVICES

Breaking down the barriers by providing education & awareness

- Advocacy
- Communication Access including no-cost Videoconferencing
- Community Education
- Peer Counseling
- · Hard of Hearing Specialist
- Independent Living Skills
- Information and Referral

Tells the story of GLAD

www.GLADINC.org

Donor Relations

Promotions and Marketing

Community Events & Fundraisers

GLAD e-News

PUBLIC RELATIONS

Parent Education



HEALTH **EDUCATION**

Promotes making healthy choices

- Mentor Program
- Breast Cancer Research & Education
- Teen Pregnancy Prevention
- HIV/AIDS Prevention Program and Interpreting Services
- **Health Care Access**
- Health Promotion and Wellness
- Latino Family Outreach
- For Males Only Sessions
- Clinical Sensitivity Trainings

EMPLOYMENT

Assists with job information, training, placement & follow-up

- · Located in eight Employment Development Department (EDD) offices
- Job Preparedness Training
- Workplace Accessibility
- Job Development and Referrals
- · Labor Market Information
- Placement Assistance and Follow-up

Media and Government Relations Sensitivity Trainings



Agency Communications & Printed Materials

- Sign Language Interpreters for all your needs
- Utilizes NAD, RID and NIC certified interpreters
- Certified Deaf Interpreters (CDI), tactile and oral
- All interpreters are certified and qualified Services provided 24 hours, 7 days a week
- User-friendly online request system



Affordable housing for low-income senior citizens

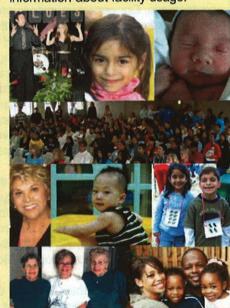


- Deaf Affordable Housing Corporation (DAHC)
- GLAD Community Center has 14 apartments for low-income senior citizens
- · Program operated under the Federal Housing and Urban Development Department (HUD)
- · Applicants must be deaf or hard of hearing, 55+, and meet qualifying income guidelines



DEAF COMMUNITY CENTER

The first business environment in Los Angeles designed to meet the accessibility needs of deaf and hard of hearing workers, residents, and consumers. The Deaf Community Center includes park-like grounds, a dining room, auditorium and numerous rooms available for meetings, parties and events. Contact GLAD for information about facility usage.



COMMUNITY OUTREACH

- Liaison between the community and organizations
- Educational/Cultural/Social Workshops
- Social gatherings
- Meetings regarding issues affecting our community

